



CITY OF SANTA BARBARA Santa Barbara Public Library

HOMEBOUND SERVICE POLICY

Patron Eligibility

Homebound service will be provided to residents of Santa Barbara Public Library's service area who are not able to visit the library. "Homebound" is defined as being generally confined to the residence either temporarily, due to illness or accident, or permanently, due to age, disability or other mobility problems.

Library card registration/use

In order to convert an existing patron account to Homebound status or to apply for a new account with Homebound status, a patron must complete a Homebound application. Account must remain in good standing in order to continue to check out materials. Materials checked out with a library card with a Homebound status will have a checkout period of six weeks. Standard renewal periods will apply.

Homebound patrons may also designate a person who is able to pick up, check out, or obtain information on their library card account by completing a designated user form.

Homebound Services

Homebound patrons may place requests for materials using the Library's online catalog or by calling the Library. Materials will be delivered to patrons' address of record via USPS media mail.

Homebound patrons are limited to two deliveries per month and no more than ten items total per month.

Homebound patrons are responsible for return of materials.

Fines/Fees

Homebound delivery service is free to patrons. Patrons are responsible for damaged or lost items. The library's standard fee schedule will apply for damaged or lost items.

Materials Available for Homebound Delivery

Books, audiobooks, music CDs, and DVDs from any of the SBPL locations are available for Homebound Delivery.

approved by Library Board September 2, 2020