

Cost of City Services Related to Homelessness				
July 1, 2020 - June 30, 2021 (FY21)				
DEPARTMENT	AREA	TYPE	TOTAL	OUTCOMES
Provision of Human Services				
Library	All Library Staff	Service Referral and Local Agency Support	\$ 194,038	Provided accurate and immediate information to homeless individuals through daily inquiry assistance and proactive referrals that connects individuals and families to needed resources such as veteran's benefits, local human services agencies, and other related information support. COVID-19 impacted year-end results.
Library	Preventative	SBPL Works! Job Placement	\$ 47,500	Staff in SBPL Works! support clients in reaching workforce readiness goals and attaining employment. In fiscal year 2021, 65 unique clients in 166 sessions were supported with 100% of participants reaching their workforce goals. In response to COVID-19, remote consultation was provided with a shift in focus toward unemployment insurance and other CARES Act provisions. "How to" videos were created in Spanish and English that received over 50K views.
Police Department	Restorative Policing	Outreach	\$ 320,872	50 family reunifications or stabilized environment 1,788 outreach contacts and regular participation in the HEAP grant work.
Public Works	Ambassadors	Engagements	\$ 40,961	Engaging with unsheltered people, connecting to services and resources, logging engagements, issuing warnings for Municipal Code violations.
			\$ 603,371	
Public Safety and Enforcement				
Airport	Dispatch Patrol	Responding to Security Incidents	\$ 4,565	FY 21, Airport Law Enforcement responded to 81 calls for service that can be directly attributed to homeless issues (i.e. encampments, disturbances, suspicious circumstances, crimes, welfare checks, mental health evaluations/interventions, etc.). This means that the primary reason the call for service was generated was due to an individual's unsheltered status.
Fire Department	Firefighters	Firefighters, Fire Inspectors, Fire Investigators	\$ 862,356	The Fire Department responds to medical emergencies, hazardous conditions, accidents, fires and other calls for service. The Fire Prevention Bureau conducts activities that include: fire code enforcement, inspection of encampments and fire investigations. Prevention personnel also coordinate with other City Departments and CityNet to assist with outreach and intervention.
Library	Librarians	Responding to Security Incidents	\$ 3,000	Supported staff in responding to incidents that occurred and provided assistance with calls to 911. COVID-19 and the library closure impacted year-end results.
Library	Security Guards	Responding to Security Incidents	\$ 23,919.00	Supported staff and library patrons by monitoring the outside library grounds and providing assistance during limited in-person services. COVID-19 and the library closure for most of the fiscal year impacted year-end results.
Parks & Recreation	Creeks	Enforcement - Code Enforcement Officer	\$ 66,837	Monitor and clean-up garbage, human waste, and other debris from City creeks and beaches.
Parks & Recreation	Parks	Enforcement - Park Ranger	\$ 243,133	Staff costs associated with park ranger enforcement of homeless-related park issues.
Police Department	Daily Patrol Calls	Enforcement	\$ 1,629,394	The Department responded to 10,192 related to homelessness calls and issues, including encampments and disturbances.
Police Department	Tactical Patrol	Enforcement	\$ 544,521	The teams mission is to deal with homeless related challenges including camp clean-ups and reoccurring disturbances
Waterfront Department	Harbor Patrol	Medical Responses	\$ 31,050	Medical Responses-Over 200 medical calls responding to homeless individuals. Includes response time, patient assessment and treatment, and report writing (207 hrs)
Waterfront Department	Harbor Patrol	Enforcement	\$ 37,500	Enforcement-Approximately 250 calls for service involving homeless individuals. These include welfare checks, enforcement of illegal entrants into locked marinas and facilities, and contacting illegal campers on beaches and in city maintained properties. (250hrs)
			\$ 3,446,275	
Encampment Cleanup				
Airport Patrol	Dispatch Patrol	Encampment Cleanups	\$ 115	Of those 81 calls for service, only two resulted in the issuance of a 48 Hour Clean-up Notice to remove property associated with encampments. This is due, in part, to the 9th Circuit Court decision regarding the prohibition of enforcement of illegal camping ordinances. Based on that decision, there are very few circumstances under which Law Enforcement can actually enforce illegal camping ordinances.
Environmental Services	Solid Waste	Encampment Cleanups	\$ 95,651	751 Encampment Reports received and processed from the public via the City's encampment website. 427 Clean-Ups conducted.
Parks & Recreation	Parks	Encampment Cleanup	\$ 120,200	7 large encampments cleaned, including Pershing Park and East Beach. Numerous small encampments including Plaza del Mar, Dolphin Fountain area, Bird Refuge, and Oak Park.
Waterfront Department	Harbor Patrol	Encampment Cleanup	\$ 4,500	Encampment cleanup-Cleanup/removal of encampment at East Beach (30hrs)
			\$ 220,466	
Staff Support				
Community Development	Community Development	Staff Support	\$ 129,525	Administration of SB Connect Home program, the SB ACT Collaborative, City Net outreach services, COVID-19 response, and staff support to various City initiatives to address homelessness, including the Fire-Prone Encampment project, participation in the Santa Barbara County Continuum of Care program.
Environmental Services	Solid Waste	Staff Support	\$ 154,124	Administration of multi-department centralized clean-up program
Library	Administration Staff	Local Agency Support	\$ 12,427	Participated in meetings with SB Act and other local agencies and working groups to share, collaborate, and problem solve issues impacting those experiencing homelessness.
Parks & Recreation	Parks & Recreation Facilities	Staff Support	\$ 17,056	Due to pandemic restrictions, inability to rent facilities, and operate programs, estimation is 30% compared to Y0Y. The 30% does include all of the staff work with SBPD, and City Attorneys Office for Pershing Park, and Dwight Murphy.
			\$ 313,132	
Other Impacts				
Library	All Library Staff	Training	\$ 20,000	Increased capacity through each staff member participating in 100 hours of training, of which 20% is dedicated to safety and resources that provide support for those experiencing homelessness or at risk of becoming homeless.
Library	Custodial	Restroom/Facility Cleaning	\$ 100,000	Required hourly cleaning/maintenance to maintain clean restrooms, increased furniture cleaning throughout the Library due to high use by individuals experiencing homelessness. During limited in-person services, the frequency of this cleaning was increased due to COVID-19.
Library	Equipment	Computer Replacement	\$ 38,825	Provided free access to computers and the internet during COVID-19 through the additional purchase of chromebooks, laptops, and hotspots that were made available for check out for communication, skills building, and recreation. A large portion of use (wear and tear) on this equipment will be for those experiencing homelessness as the Library is often the only place people can go to communicate with family, apply for jobs, services, etc.
Library	Library Donations	Lost Revenue - Fear of misuse	\$100,000	Santa Barbara Public Library Foundation reports that potential major donors have declined to contribute to the Plaza Campaign for fear of misuse of the revitalized space by people experience homelessness, due to previous history and lack of alternative gathering spaces.
Library	Library Facilities	Misuse impact to facility and users	\$8,700	Attributing 10-15 percent of all facility repairs and maintenance to this population.
Library	Library Facilities	Lost Revenue - Deterrent Costs	\$0	While no revenue was lost in FY21 since rentals were unavailable due to the in-person gathering restrictions of COVID-19, this figure is usually \$10,000 annually. Community members have stated they will not rent spaces within the Central Library due to the extensive number of people experiencing homelessness.
Parks & Recreation	Creeks	Two (2) Portable Toilets and Fencing	\$ 53,104	Multiple toilets and fencing at various sites: Creek areas around Bohmet Park, Parque de los Ninos, Cabrillo Blvd. & Calle Puerto Vallarta, East Beach Parking Lot, Pershing Park, and Dwight Murphy Park.
Parks & Recreation	Parks & Recreation Facilities	Lost Revenue - Misuse Deterrent Costs		Due to pandemic restrictions, inability to rent facilities, and operate programs, cannot provide an accurate revenue loss amount.
Parks & Recreation	Parks & Recreation Facilities	Security at Cabrillo Pavilion	\$ 71,625	Cost of contract to patrol Cabrillo Pavilion
Parks & Recreation	Parks	Restroom Cleaning and Supply Stocking	\$ 20,850	Cost of additional cleaning and supplies required for restrooms related to misuse and vandalism.
Parks & Recreation	Parks	Misuse impact to parks	\$ 493,855	This is a low estimate because other divisions handle some of the repairs in our facilities. This includes: vandalism of irrigation equipment at multiple parks, vandalism of park restrooms, parking lot signs and permanent gate installed to deterred after hours misuse at Pershing Park, park amenity removals to deter criminal activities, excessive litter collection, and other impacts to the system.
Parks & Recreation	Parks	Powerwashing Parks restrooms and Hardscape	\$ 3,842	Cost of contract to powerwash park restrooms and hardscape. Does not include in-house powerwashing.
Parks & Recreation	Parks	Dwight Murphy Fencing	\$ 3,480	Cost of contract for additional security fencing
Parks & Recreation	Parks	Chase Palm Park Fencing - Railway Corridor to Park	\$ 8,740	New Safety Fencing Added in FY 2021
Public Works	Downtown Parking Maintenance	Janitorial Services	\$8,447	Extra cleaning and trash pick-up.
Public Works	Downtown Parking Maintenance	Pressure washing	\$56,245	Extra pressure washing around benches and paseos and areas of parking lots that have been soiled.
Public Works	Downtown Parking Maintenance	Hazardous waste cleanup	\$3,655	Cleanup of human and other biohazard waste.
Public Works	Downtown Parking Maintenance	Grffiti cleanup, sign damage and repair	\$4,005	Cleanup and repair of vandalism.
Public Works	Downtown Parking Maintenance	Plumbing	\$12,995	Repair of restroom vandalism; toilets clogged by clothing.
Public Works	Downtown Parking Maintenance	Electrical work	\$20,606	Repair of damaged power pedestals and holiday lighting on State Street.
			\$ 1,028,974	
Total			\$5,612,218	