

City Efforts to Prevent COVID-19 Transmission

SantaBarbaraCA.gov

In This Issue

1	Reopening Closed Buildings: Flush Plumbing to Ensure Water Quality
2	Help Keep our Waterfront Clean
3	Utility Bill Payment Assistance
4	COVID-19 Testing Continues in Santa Barbara
5	Airport Updates for an Improved Passenger Experience
6	Learn About Your Water Quality
7	TRASH Your Wipes!
8	Tira tus Toallitas a la BASURA!
9	Regístrate Para Recibir Noticias de Ciudad

REOPENING CLOSED BUILDINGS: FLUSH PLUMBING TO ENSURE WATER QUALITY

Buildings that have been unused during the COVID-19 pandemic may contain stagnant water, which is a potential health risk. Buildings that have shut down or significantly reduced their water use have increased the risk of Legionella bacteria growth and the leaching of heavy metals from the building's plumbing system. Building operators should take steps to flush water from all hot and cold water fixtures to ensure water quality in their facility prior to resuming operations with employees or the public. To view the CDC water flushing guidelines for reopening buildings visit SantaBarbaraCA.gov/Water.



Stagnant water can pose a potential health risk. Flush water prior to reopening buildings that were closed during the COVID-19 pandemic.

HELP KEEP OUR WATERFRONT CLEAN

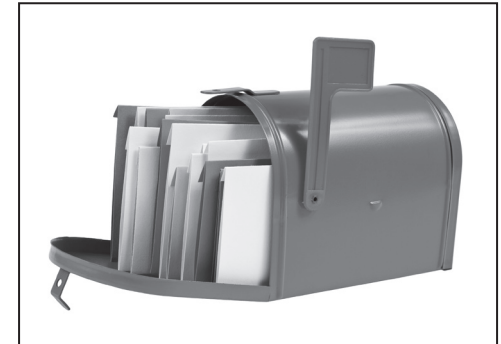


Dispose of trash in a proper manner to help keep beaches clean.

As we gear up for socially distanced summer beach visits, we need to be mindful that litter on the beach ends up in the ocean. If a container is full, please place it in a nearby container or bring it home with you. Overfilling containers or placing trash around the containers scatters litter around our beautiful beaches.

There are over 200 public containers installed at the waterfront as determined by normal and seasonal generation of trash at these locations. Public containers are there to support the cleanliness of these areas, but as always, when we generate trash in a public space it's our responsibility to dispose of that trash in a proper manner whether it be in an available container or at home. We have increased servicing and litter collection at this time, and we are now asking the public to do their part in keeping our beaches clean.

UTILITY BILL PAYMENT ASSISTANCE



Customers struggling to pay their utility bill should contact the Utility Billing Office.

We recognize many of our customers are facing financially challenging times; we want to help. If you are struggling to pay your utility bill, please contact the Utility Billing Office at (805) 564-5343 as soon as possible to discuss an alternative payment plan. It is imperative that you make contact with the City rather than not paying your utility bill. Staff are experienced in working with customers to evaluate options, like payment plans, or connecting customers to resources to reduce future bill impacts such as water conservation programs or trash service changes. Bill payments can be done over the phone, by mail, online, through autopay, or via the drop box at City Hall. To pay your City utility bill over the phone with a credit card or bank account, please call (855) 844-0038. For more information please visit SantaBarbaraCA.gov/UtilityBilling.



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COVID-19 TESTING CONTINUES IN SANTA BARBARA



Testing is free and available to anyone.

Free, in-person COVID-19 testing is available from the Santa Barbara County Public Health Department at Earl Warren Showgrounds. Anyone is eligible to be screened, however individuals who meet certain conditions will be prioritized. There is testing capacity for anyone who is interested. To register call (888) 634-1123. For more information visit <https://lhi.care/covidtesting>.

AIRPORT UPDATES FOR AN IMPROVED PASSENGER EXPERIENCE

The Santa Barbara Airport has experienced an increased demand for air travel over the past week and expects that growth to continue. The Airport has been working hard to ensure the best and safest experience for passengers' return. This includes the maintenance of the long-term parking lot, which reopened in June. Passengers will also experience additional signage throughout the terminal with the important notes that face coverings are required and social distancing is expected. The Airport has also partnered with all service providers at the terminal to ensure guidelines are met. Please visit FlySBA.com for more information.



Signage throughout the terminal informs visitors of social distancing protocols and the face covering requirement.

LEARN ABOUT YOUR WATER QUALITY



Learn about your water quality in the Annual Water Quality Report.

The City remains committed to delivering safe and reliable drinking water to our customers. Read our Annual Water Quality Report to learn about where your water comes from, COVID-19 response, wastewater treatment, and water quality testing. Visit SantaBarbaraCA.gov/Water or scan the QR code here to access the report.



Protect yourself
from Coronavirus
and **AVOID SEWER
BACKUPS.**

TRASH YOUR WIPES!

Wastewater
Collection System



Protégete del
coronavirus y evita
**PROBLEMAS DE
PLOMERÍA.**

Tira tus
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