



City of Santa Barbara Water at Your Service During COVID-19 Crisis

Providing a safe and reliable water supply to the community is of the utmost importance to the City of Santa Barbara, especially during these unprecedented times. In response to the COVID-19 pandemic, the City has taken measures to ensure the safety of staff while ensuring the water the community has always relied on for drinking, cooking, and bathing continues to meet or exceed all water quality standards. The City's water system is built and operated using the latest treatment technology to effectively remove and disinfect all viruses, including COVID-19.

City of Santa Barbara utilities remain committed to providing essential services to residents; the City's water, wastewater, trash, and recycling services will continue regular operations. This is a challenging time for all, and City staff remain dedicated to the safety of our customers, employees, and the community.

We recognize many of our customers are facing financially challenging times; we want to help. If you are struggling to pay your utility bill, please contact the City's Utility Billing Office at (805) 564-5343 as soon as possible to discuss an alternative payment plan. It is imperative that you make contact with the City rather than not paying your utility bill. Utility Billing staff are experienced in working with customers to evaluate options, like payment plans, or connecting customers to resources to reduce future bill impacts, such as water conservation programs or trash service changes. The City is committed to assisting its customers during this difficult time.

For more information on the City's water quality, please visit SantaBarbaraCA.gov/Water. For more information on bill payment options, please visit SantaBarbaraCA.gov/UtilityBilling.