

MARINA ELECTRIC SUBMETERING PROGRAM
FREQUENTLY ASKED QUESTIONS
Karl Treiberg, Waterfront Facilities Manager

1. *What is the submetering program?*

Electricity is provided to each of the four marinas through a single master meter. To measure electrical use at each slip, installation of submeters began in 2011 and was completed last year. The submeters allow the Waterfront Department to charge each slip permittee for their individual electrical use.

2. *Why is the submetering program starting now?*

Electrical use in the marinas is the third highest of all City facilities, behind the El Estero Wastewater Treatment Plant and the airport terminal. Submeters were installed to provide an incentive to conserve energy and charge slip permittees for the electricity they use. Now that all slips have submeters, billing for electricity can begin.

3. *How will submetering affect my bill?*

Your monthly slip bill will include an additional charge for electricity used (measured in kilowatt hours—kWh), as recorded by the submeter at your slip. The use is multiplied by a SCE rate identified on the bills for the master meters at each marina. SCE rates vary from approximately \$0.11/kWh in the winter to \$0.18/kWh in the summer. For example, if you use 100 kWh in a month your charge would be: 100 kWh x \$0.11 = \$11.00 for that month (or \$18 during summer months).

4. *I'm a Live Aboard and I already pay a fee for utilities. Will I be paying double?*

Live Aboards paid a fee of \$150 per month last fiscal year. Preliminary meter reading indicated that the average Live Aboard uses approximately \$30 of electricity each month. The Live Aboard fee was reduced to \$120 per month accordingly for the current fiscal year.

5. *I plan to go on Temporary Cancellation status this year. How will I be billed then?*

You will not be charged for electricity during any month in which your slip is used by the Waterfront Department to accommodate a visiting boater, even if it's only used for one day.

6. *If I have a dispute with my bill, what can I do?*

Any billing disputes can be directed to the Waterfront Department at (805) 564-5530.