

2018 Annual Water Quality Report

The 2018 Water Quality Report is available.

Visit SantaBarbaraCA.gov/Water to view the report to learn more about the sources and quality of your drinking water.

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SantaBarbaraCA.gov

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TUNE INTO GARDEN WISE TV FOR A WATER WISE GARDEN

A new episode of Garden Wise TV is now available to watch online titled “Go California Native.” In this episode, learn how to properly select native plants and incorporate them into your water wise landscape. You’ll also learn how to properly plant nursery plants, how to use a free online landscape design tool, and how to check your sprinkler system for leaks. To watch current or past episodes, visit WaterWiseSB.org/GardenWise.



Learn to check your sprinkler system for leaks in the latest episode of Garden Wise.

FOAM CONTAINER BAN NOW IN EFFECT



Styrofoam or foam food and beverage containers are no longer allowed to be distributed in the City as of January 1.

Vendors and retailers are no longer permitted to distribute or sell foam food and beverage containers in the City since the new law went into effect January 1. Exemptions apply.

Expanded polystyrene is commonly referred to as “styrofoam” or “foam”. EPS is not recyclable in Santa Barbara. EPS products often find their way into the local environment since EPS breaks down into smaller pieces and is so light that it floats in water and is easily carried by the wind, even when it has been disposed

of properly. It is in the City’s interest to establish programs and services that reduce the amount of litter in the environment, in particular beach litter and marine pollution, which increases the quality of life for residents and visitors, and protects local wildlife habitat.

The ban applies to foam cups, plates, clamshells, bowls, trays, foam coolers, and other EPS products.

Reusable containers are the best alternatives and are available at many retailers. Some vendors also offer discounts if you bring your own container. If a reusable option isn’t available, sustainable sourced paper or fiber products come in a wide variety of colors, shapes, and sizes. For more information, call (805) 564-5631.

THE AIRPORT FINISHES THE YEAR STRONG



The Airport’s passenger count in November 2018 was the highest it’s been since November 2008.

The Santa Barbara Airport (SBA) continues to receive promising passenger numbers, underscoring a consistent trend that more travelers are taking advantage of new air service and direct flight destinations at the “depart differently” airport.

“We are hitting a strong stride with our carrier service and destination offerings,” noted Airport Business Development Manager, Deanna Zachrisson. “The regional community is really embracing SBA as the outbound airport of choice. Operationally, our team is constantly assessing how we can make travel more comfortable and convenient, while establishing a good balance with passenger supply and demand.”

SBA’s passenger count was up 10.3% in November 2018 compared to November 2017, with the current passenger count for the year at 723,297, the highest it has been since November 2008. Additionally, with more daily flights, regional travelers gained booking options and flexibility during the holidays with seat capacity up 13.8% compared to December 2017.

Upcoming Water Wise Classes!



Site Assessment 101

Monday, February 25th



Rainwater Harvesting 101

Tuesday, March 5th

Graywater 101

Monday, March 11th

Water Wise Plant Maintenance 101

Thursday, March 21st

All classes are scheduled from 6:30 to 8:00 p.m.
at the Louise Lowry Davis Center
located at 1232 De La Vina St. Santa Barbara CA, 93101.

\$10 suggested donation to Sweetwater Collaborative.

*Classes are provided by Sweetwater Collaborative
and sponsored in part by the City of Santa Barbara.*

For more information, visit SantaBarbaraCA.gov/GardenClasses



CAN WE REACH YOU IN CASE OF UNUSUAL ACTIVITY IN YOUR WATER ACCOUNT?



Update your contact information
so we can reach you.

When City Water Resources staff notices an unusual increase in your water usage, they will attempt to contact you to alert you of a possible leak on your property. To ensure we can reach you in a timely matter, please update the contact information on your account if it has changed. To update your contact information, call Utility Billing at (805) 564-5343.

City of SANTA BARBARA

Servicios de la Ciudad

CENTROS DE VECINDARIOS

Louise Lowry Davis Center	(805) 897-2568
Franklin Center	(805) 897-2582
Westside Center	(805) 897-2560

PREOCUPACIONES VECINALES

Vehículos abandonados en propiedad pública	(805) 897-2413
Línea de Quejas de Ruido en el Aeropuerto	(805) 967-1900
Aplicación del Código de Construcción y Aplicación	(805) 897-2676
Departamento de Arroyos	
(Vertedero/Calidad de Agua)	(805) 897-2688
Grafiti	(805) 564-5454
Quejas de soplador de hojas (PD Despacho)	(805) 882-8900
Basura Residual y Limpieza	(805) 564-5669
Reducción del Ruido (PD Despacho)	(805) 882-8900
Servicio de Estacionamiento Regulado	(805) 897-3726
Línea Directa de Carros de Compra	(888) 992-4778

SEGURIDAD PUBLICA

Control de Animales	911 or (805) 963-1513
Departamento de Bomberos (No de Emergencia)	(805) 965-5254
Preocupaciones por personas	
sin hogar y en transición (PD Despacho)	(805) 882-8900
Guardabosques	(805) 897-1941
Policia (Información General)	(805) 897-2300
Policia (Asistencia No-Emergencia/Despacho)	(805) 882-8900
Coordinadores de Policia	(805) 897-2320
Información RADON	(800) 745-7236
Control de Vectores (Roedores, Mosquitos)	(805) 560-7510

CALLES, TRANSPORTES Y PARQUES

Preocupaciones MTD Bus	(805) 963-3366
Permiso de Estacionamiento Residencial	(805) 564-5656
Reparación de Calles y Aceras, Señales de tráfico	(805) 564-5454
Luces de la calle (Grabación las 24 hrs.)	(805) 564-5416
Información de barrio de calles	(805) 897-1903
Preocupaciones por árboles	(805) 564-5433

RESIDUOS Y RECICLADO

Residuos Peligrosos (Condado SB)	(805) 882-3602
Vertido Ilegal (MarBorg)	(805) 963-1852
Programa de Reciclado	(805) 564-5631
Quejas sobre Residuos (Cumplimiento del Código)	(805) 564-5686
Servicios de Reciclado Y Residuos (MarBorg)	(805) 963-1852
Punto de entrega de Pintura y Aceite (MarBorg)	(805) 963-1852

ALCANTARILLADO Y AGUA

Aguas inundadas, Aguas y Alcantarillas rotas	(805) 564-5413
Agua Residual, Control y Conservación	(805) 564-5460
Mantenimiento de desagüe pluvial	(805) 564-5454

OTROS SERVICIOS GENERALES

Facturación (Aguas y Servicios)	(805) 564-5343
Licencia de Negocios	(805) 564-5346
Información (Directorio Municipal)	(805) 963-0611
Servicios de Jurados (Condado SB)	(805) 882-4551
Licencias de Matrimonio (Condado SB)	(805) 568-2250
Registro de Votantes (Condado SB)	(805) 568-2200



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Lista de teléfonos actualizada 10/2018.

City of SANTA BARBARA

Neighborhood Services

COMMUNITY CENTERS

Louise Lowry Davis Center	(805) 897-2568
Franklin Center	(805) 897-2582
Westside Center	(805) 897-2560

NEIGHBORHOOD CONCERNS

Abandoned Vehicles on Public Property	(805) 897-2413
Airport Noise Complaint Hotline	(805) 967-1900
Building & Zoning Code Enforcement Hotline	(805) 897-2676
Creeks Hotline (Dumping/Water Quality)	(805) 897-2688
Graffiti	(805) 564-5454
Leaf Blower Complaints (PD Dispatch)	(805) 882-8900
Neighborhood Litter & Clean-up	(805) 564-5669
Noise Complaints (PD Dispatch)	(805) 882-8900
Parking Enforcement	(805) 897-3726
Shopping Cart Hotline	(888) 992-4778

PUBLIC SAFETY

Animal Control	911 or (805) 963-1513
Fire Department (Non-Emergency)	(805) 965-5254
Homeless & Transient Concerns (PD Dispatch)	(805) 882-8900
Park Ranger	(805) 897-1941
Police (General Information)	(805) 897-2300
Police (Non-Emergency Assistance/Dispatch)	(805) 882-8900
Police Beat Coordinators Office	(805) 897-2320
RADON Information	(800) 745-7236
Vector Control (Rodents, Mosquitoes)	(805) 560-7510

STREETS, TRANSPORTATION & PARKS

MTD Bus Concerns	(805) 963-3366
Residential Parking Permits	(805) 564-5656
Street & Sidewalk Repair, Traffic Signals	(805) 564-5454
Street Lights (24 hr. Recording)	(805) 564-5416
Street Sweeping Information	(805) 897-1903
Tree Concerns	(805) 564-5433

TRASH & RECYCLING

Hazardous Waste (SB County)	(805) 882-3602
Illegal Dumping (MarBorg)	(805) 963-1852
Recycling Programs	(805) 564-5631
Trash Complaints (Code Enforcement)	(805) 564-5686
Trash & Recycling Services (MarBorg)	(805) 963-1852
Oil & Paint Drop-Off (MarBorg)	(805) 963-1852

WATER & SEWER

Broken Water & Sewer Mains, Street Flooding	(805) 564-5413
Conservation, Checkups, Water Waste	(805) 564-5460
Storm Drain Maintenance	(805) 564-5454

OTHER GENERAL SERVICES

Billing (Utilities & Water)	(805) 564-5343
Business License Office	(805) 564-5346
Information (City Hall Directory)	(805) 963-0611
Jury Services (SB County)	(805) 882-4551
Marriage Licenses (SB County)	(805) 568-2250
Voter Registration (SB County)	(805) 568-2200



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Phone list updated 10/2018.