



## City of Santa Barbara Fire

### Fiscal Year 2017 Performance Measure Results Table

Division Manager Division	Program Owner	Program (Program #)	Total # of Objectives	# of Objectives Reporting	# of Objectives On Target	# of Objectives Achieved	% of Objectives On Target/Achieved
Pat McElroy							
	Ron Liechti	Fire Administration (3111)	5	5	4	4	80%/80%
<b>Fire-Administration Division Totals</b>			<b>5</b>	<b>5</b>	<b>4</b>	<b>4</b>	<b>80%/80%</b>
Joe Poire							
	Yolanda McGlinche	Emergency Services and Public Education (3112)	7	7	6	6	86%/86%
	Jim Austin	Fire Prevention (3121)	10	10	7	7	70%/70%
	Ann Marx	Wildland Fire Mitigation (3123)	8	8	7	7	88%/88%
<b>Fire-Prevention Division Totals</b>			<b>25</b>	<b>25</b>	<b>20</b>	<b>20</b>	<b>80%/80%</b>
Lee Waldron							
	Jim McCoy	Operations/Suppression (3131)	14	13	8	8	62%/62%
	Chris Mailes	Fire Training and Recruitment (3134)	9	7	7	7	100%/100%
	Mike De Ponce	Aircraft Rescue and Firefighting (ARFF) (3141)	5	4	4	4	100%/100%
<b>Fire-Operations Division Totals</b>			<b>28</b>	<b>24</b>	<b>19</b>	<b>19</b>	<b>79%/79%</b>
<b>DEPARTMENT TOTALS</b>			<b>58</b>	<b>54</b>	<b>43</b>	<b>43</b>	<b>80%/80%</b>



# City of Santa Barbara

## Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 6/30/2017

**Department:** Fire **4/5, 80% Objectives Achieved**  
**Division:** Fire-Administration  
**Program Name and Number:** Fire Administration (3111)  
**Program Owner:** Ron Liechti  
**Program Mission:** Provide leadership, policy direction, and administrative support to the entire department.

**Program Activities:**

1. Provide administrative direction, short/long range planning, and support for the entire department.
2. Prepare department payroll, personnel actions, purchasing requisitions, and correspondence.
3. Manage department computer and telecommunications networks.
4. Manage department budget preparation and monitor department expenditures and revenues.
5. Develop and maintain highly collaborative inter-governmental agreements with emergency response agencies within the County.

✓ Status	Project Objectives							
✓ Complete	1. Prepare mid-year review of Fire Department budget and P3 Objectives by January 31, 2017.							
<b>Comments:</b>	<b>Mid-Yr:</b> Completed review submitted to Finance Dept.	<b>Yr-End:</b>						
✓ Complete	2. Develop and present to City Council the Fire Department budget plan and P3 Objectives for Fiscal Year 2018.							
<b>Comments:</b>	<b>Mid-Yr:</b> Budget being developed according to plan and time schedule.	<b>Yr-End:</b> Budget adopted by City Council.						
✓ Complete	3. Fire Station 7: Explore alternative site locations & make final determination of a joint-use project with Forest Service.							
<b>Comments:</b>	<b>Mid-Yr:</b> Architects created plans for two site locations. Fire Dept review in process.	<b>Yr-End:</b> Two sites were selected and preliminary plans drawn for each of them.						
Status	Measurable Objectives	Metric						
Behind Target 97.6% of Target	1. Ensure that 82% of the department's program objectives are accomplished.	Percent of department program Objectives accomplished						
----- <b>FY2017</b> -----								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input type="checkbox"/>		82%						80%
----- <b>Previous FY2016</b> -----								
		82%					76%	76%
<b>Comments:</b>	<b>Mid-Yr:</b> This objective will be completed at fiscal year end.	<b>Yr-End:</b> Just barely missed target by one objective.						

Status	Measurable Objectives	Metric																					
On Target 101.% of Target	2. Submit 99% of invoices to Forest Service within 15 working days of completion of mutual aid assignment.	Percent of invoices generated within 15 working days of completion of mutual aid assignment																					
<b>FY2017</b>																							
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>99%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>0%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	99%	100%	100%	100%	0%	100%	100%							
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																	
99%	100%	100%	100%	0%	100%	100%																	
☑		<table border="1"> <thead> <tr> <th colspan="7">Previous FY2016</th> </tr> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>99%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Previous FY2016							Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	99%	100%	100%	100%	100%	100%	100%
Previous FY2016																							
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																	
99%	100%	100%	100%	100%	100%	100%																	
<b>Comments:</b>	Mid-Yr: Busiest and most productive Mutual Aid year since 2008.	Yr-End: <input type="text"/>																					
<b>FY2017</b>																							
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date														
Ahead of Target 346.3% of Target	1. Total amount of Mutual Aid reimbursements		500,000.0	136,620.0	549,202.0	685,822.0	489,108.0	556,389.0	\$1.7 M														
<b>Previous FY2016</b>			423,000.0	52,788.0	629,313.0	682,101.0	665,666.0	2,085.0	\$1.3 M														
<b>FY2017</b>																							
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date														
Ahead of Target 141.9% of Target	2. Hours lost due to injury		3,000	778	1,046	1,650	1,247	1,187	4,258														
<b>Previous FY2016</b>			9,000	776	703	1,479	1,493	1,048	4,020														
<b>Comments:</b>	1. Mid-Yr: Expect to achieve and surpass target.																						



# City of Santa Barbara

## Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 6/30/2017

**Department:** Fire **6/7, 86%**  
**Division:** Fire-Prevention **Objectives**  
**Program Name and Number:** Emergency Services and Public Education (3112) **Achieved**  
**Program Owner:** Yolanda McGlinchey  
**Program Mission:** Ensure the City is ready and able to mitigate, prepare for, respond to and recover from the effects of major emergencies that threaten lives, property, and the environment by: 1) conducting comprehensive safety education programs for the public; 2) training City employees regarding their Disaster Service Worker roles and responsibilities; and 3) administering inter-agency coordination activities that assist in the City's emergency management efforts.

**Program Activities:**

1. Collaborate with other emergency service providers to disseminate comprehensive life safety information to the community.
2. Update and maintain the City's Emergency Operations Plan.
3. Assist City Department with updates on their Emergency .Response Plans.
4. Provide focused training for Emergency Operations Center staff and volunteers.

✓ Status	Project Objectives
✓ Complete	1. Deliver 5 Spanish language Community Disaster Education (CDE) programs.
<b>Comments:</b>	<b>Mid-Yr:</b> Delivered Two Spanish Language CDE's. <b>Yr-End:</b> Five (5) Spanish CDE's were accomplished this year.
✓ Complete	2. Complete revisions to the City's Local Hazard Mitigation Plan (LHMP) and submit to County OEM.
<b>Comments:</b>	<b>Mid-Yr:</b> The Plan was submitted to State OES and FEMA in December 2016. State OES and FEMA have a 90-day turn around schedule. <b>Yr-End:</b> A final draft was submitted to County OEM in January 2017. FEMA requested more changes and a final draft was submitted in June to FEMA. FEMA approved the plan on July 14, 2017. City Council approval pending.

Status	Measurable Objectives	Metric
Ahead of Target 125.% of Target	1. Conduct four (4) basic SEMS training to all attendees of the City's New Employee Orientation.	City Orientation program presentations
----- <b>FY2017</b> -----		
✓	<b>UM</b>	<b>Target</b>
✓	<b>Qtr1 Actual</b>	<b>Qtr2 Actual</b>
	<b>Mid-Year Actual</b>	<b>Qtr3 Actual</b>
	<b>Qtr4 Actual</b>	<b>Year-to-Date</b>
✓	4	1
	1	1
	2	1
	1	2
	5	
----- <b>Previous FY2016</b> -----		
	4	1
	1	1
	2	1
	1	1
	4	
<b>Comments:</b>	<b>Mid-Yr:</b>	<b>Yr-End:</b> This courses are scheduled by Human Resources; only missed one this year.

Status	Measurable Objectives	Metric														
Ahead of Target 125.% of Target	2. Provide quarterly Emergency Operations Center (EOC) training for the City staff and volunteers assigned to the EOC.	EOC trainings provided														
FY2017																
<input checked="" type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>4</td> <td>1</td> <td>1</td> <td>2</td> <td>2</td> <td>1</td> <td>5</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	4	1	1	2	2	1	5
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
4	1	1	2	2	1	5										
Previous FY2016																
		<table border="1"> <tbody> <tr> <td>4</td> <td>1</td> <td>1</td> <td>2</td> <td>1</td> <td>1</td> <td>4</td> </tr> </tbody> </table>	4	1	1	2	1	1	4							
4	1	1	2	1	1	4										
<b>Comments:</b>	<b>Mid-Yr:</b> EOC training was provided the Department Heads and the Planning Section.	<b>Yr-End:</b> EOC Forms training, EOC computer training, and Cruise ship exercise conducted.														

Status	Measurable Objectives	Metric														
Behind Target 33.3% of Target	3. Present three (2 in English and 1 in Spanish) CERT Trainings to the public.	CERT trainings provided														
FY2017																
<input type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>3</td> <td>1</td> <td></td> <td>1</td> <td>0</td> <td>0</td> <td>1</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	3	1		1	0	0	1
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
3	1		1	0	0	1										
Previous FY2016																
		<table border="1"> <tbody> <tr> <td>3</td> <td>1</td> <td>1</td> <td>2</td> <td>0</td> <td>2</td> <td>4</td> </tr> </tbody> </table>	3	1	1	2	0	2	4							
3	1	1	2	0	2	4										
<b>Comments:</b>	<b>Mid-Yr:</b> Conducted a class at SBCC in July.	<b>Yr-End:</b> Unfortunately, scheduling was an issue with both a Spanish or English class during the third and fourth quarter. One English class to be scheduled in the spring at Val Verde Retirement was moved to July 2017. There were no Spanish CERT Classes this year.														

Status	Measurable Objectives	Metric														
Ahead of Target 143.6% of Target	4. Ensure 800 volunteer hours of service to the Department and the public.	Annual total of volunteer hours received														
FY2017																
<input checked="" type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>800</td> <td>79</td> <td>221</td> <td>300</td> <td>328</td> <td>521</td> <td>1,149</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	800	79	221	300	328	521	1,149
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
800	79	221	300	328	521	1,149										
Previous FY2016																
		<table border="1"> <tbody> <tr> <td>800</td> <td>58</td> <td>115</td> <td>172</td> <td>303</td> <td>357</td> <td>832</td> </tr> </tbody> </table>	800	58	115	172	303	357	832							
800	58	115	172	303	357	832										
<b>Comments:</b>	<b>Mid-Yr:</b> Our volunteer hours go up when we begin Fire Safety House in February / March 2017.	<b>Yr-End:</b> We had a lot of volunteers for Fire Safety House. Plus had a few volunteers assigned to projects that took them over the three (3) hours that is usually worked.														

Status	Measurable Objectives	Metric														
Ahead of Target 113.% of Target	5. Deliver 100 hours of community disaster education and fire safety outreach presentations outside of the regular CERT program.	Presentation hours														
<b>FY2017</b>																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>100</td> <td>30</td> <td>45</td> <td>75</td> <td>33</td> <td>5</td> <td>113</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	100	30	45	75	33	5	113
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
100	30	45	75	33	5	113										
<b>Previous FY2016</b>																
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Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
<b>Comments:</b>	<b>Mid-Yr:</b> Lilibiana did a lot of out reach and presentation this first half of the year. She also utilized social media and the radio for some of the outreach on disaster education.	<b>Yr-End:</b> Ahead of target even though the Public Education Specialist took another job and her last day was April 28, 2017.														
<b>FY2017</b>																
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date							
As Projected 104.9% of Target	1. Individuals reached through emergency preparedness presentations		2,000	372	476	848	430	820	2,098							
<b>Previous FY2016</b>			2,000	549	600	1,149	567	375	2,091							
<b>FY2017</b>																
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date							
Ahead of Target 139.5% of Target	2. Students participating in the Fire Safety House Program		600	0	0	0		837	837							
<b>Previous FY2016</b>			600	0	0	0	215	493	708							
<b>FY2017</b>																
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date							
As Projected 100.% of Target	3. LISTOS presentations in the Hispanic community		3		1	1	2	0	3							
<b>Previous FY2016</b>			6	1	3	4	1	2	7							
<b>Comments:</b>	<p>1. Mid-Yr: We had to cancel several outreaches due to scheduling with Public Education Specialist. Yr-End: We had a lot of small presentations and two large community events in the third and fourth quarter.</p> <p>2. Mid-Yr: Fire Safety House does not begin until February / March 2017/ Yr-End: Fire Safety House was completed during the last quarter of the fiscal year. Unusual, but scheduling with the schools was a difficult task this year.</p> <p>3. Mid-Yr: One Listos class was conducted in November 2016. Yr-End: As projected for 2017.</p>															



# City of Santa Barbara

## Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 6/30/2017

<b>Department:</b>	Fire	<b>7/10, 70% Objectives Achieved</b>
<b>Division:</b>	Fire-Prevention	
<b>Program Name and Number:</b>	Fire Prevention (3121)	
<b>Program Owner:</b>	Jim Austin	
<b>Program Mission:</b>	Protect life, property and the environment from the perils of fire, hazardous material incidents, and other disasters through effective code enforcement, new development plan checks, fire investigation and support of the engine company fire inspection program.	

**Program Activities:**

1. Participate in Community Development’s Land Development Team (LDT).
2. Conduct fire and arson investigations.
3. Reduce the impact of wildland fire in the community through fire resistive construction code enforcement and fire safe community development guidelines.
4. Conduct fire code enforcement compliance inspections.
5. Conduct fire prevention inspections on the Airport and adjacent City areas.

✓ Status	Project Objectives		
<input type="checkbox"/>	1. Test 10 major buildings with the mobile data platform for Building preplans to ensure compatibility and accuracy.	<b>Comments: Mid-Yr:</b> The Department has determined the mobile platform for the engines and are currently being tested. It is our hope to begin testing the preplan capability by the end of the fiscal year.	<b>Yr-End:</b> The Bureau received the new iPad device in early June and has just now begun to load then with the proper applications. No building preplans have been tested as of this report. It is hoped to begin testing within the next month or two.
<input checked="" type="checkbox"/>	2. Review, amend and adopt the 2016 California Fire Code in coordination with the Building Division as they adopt the 2016 California Building Code and the 2016 California Residential Code.	<b>Comments: Mid-Yr:</b> The 2016 Fire and Building Codes were successfully adopted and went in to effect 1/1/2017.	<b>Yr-End:</b> <input style="width: 100%;" type="text"/>
<input checked="" type="checkbox"/>	3. Provide access to and training for the Firehouse database to the Combined Communications Center (Dispatch) for all Communications Specialists.	<b>Comments: Mid-Yr:</b> Firehouse has been installed in the Dispatch Center and we have met with Communications Specialist Margaret Smith and conducted a train-the-trainer type session and she has begun training the other Communications Specialists in the Dispatch Center.	<b>Yr-End:</b> <input style="width: 100%;" type="text"/>

Status	Measurable Objectives	Metric
Behind Target 93.% of Target	1. Complete 100% of the State Mandated Licensed Facility inspections within the prescribed schedule.	Percent of State Mandated Licensed Facility inspections completed annually
----- <b>FY2017</b> -----		
✓	<b>UM</b>	<b>Target</b>
	<b>Qtr1</b>	<b>Qtr2</b>
	<b>Actual</b>	<b>Actual</b>
	<b>Mid-Year</b>	<b>Qtr3</b>
	<b>Actual</b>	<b>Actual</b>
	<b>Qtr4</b>	<b>Year-to-Date</b>
	<b>Actual</b>	

<input type="checkbox"/>	100%	24%	24%	48%	27%	18%	93%
<b>Previous FY2016</b>							
	100%	25%	25%	49%	24%	27%	100%
<b>Comments: Mid-Yr:</b>	29 inspections were conducted in the 1st quarter and 28 inspections were conducted in the 2nd quarter.			<b>Yr-End:</b>	A total of 32 inspections for the third quarter and 22 for the fourth quarter were conducted for a year end total of 111 facilities inspected. Two facilities closed and six have been scheduled for the first quarter of FY2018 due to scheduling conflicts.		

Status	Measurable Objectives	Metric
Ahead of Target 105.3% of Target	<b>2.</b> Conduct 95% of new construction related inspections within 2 working days of initial request.	Percent of new construction related inspections conducted within 2 days of request

FY2017							
	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/> <b>UM</b>	95.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>Previous FY2016</b>							
	95.0%	99.2%	100.0%	99.6%	100.0%	100.0%	99.8%

<b>Comments: Mid-Yr:</b>	140 construction related inspections were conducted in the 1st quarter and 136 inspections were conducted in the 2nd quarter for a total of 276 inspections.			<b>Yr-End:</b>	114 construction related inspections were conducted in the third quarter and 206 in the fourth quarter for a year end total of 596 new construction related inspections.		
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Status	Measurable Objectives	Metric
Ahead of Target 105.3% of Target	<b>3.</b> Complete 95% of all plan reviews submitted to the Community Development department within time allotted.	Percent of plan reviews completed within time allotted

FY2017							
	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/> <b>UM</b>	95%	100%	100%	100%	100%	100%	100%
<b>Previous FY2016</b>							
	95%	99%	99%	99%	100%	100%	100%

<b>Comments: Mid-Yr:</b>	346 plan reviews were conducted in the 1st quarter and 385 plan reviews in the 2nd quarter for a total of 731 plan reviews.			<b>Yr-End:</b>	A total of 352 plan reviews were conducted for the third quarter and 590 for the fourth quarter for a year end total of 1673 plan reviews conducted.		
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Status	Measurable Objectives	Metric														
Behind Target 98.3% of Target	4. Determine the cause of 80% of the fires investigated within the City of Santa Barbara.	Percent of causes determined of fires investigated														
<b>FY2017</b>																
<input checked="" type="checkbox"/>	<b>UM</b>	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>80.0%</td> <td>84.6%</td> <td>81.8%</td> <td>83.3%</td> <td>87.0%</td> <td>65.2%</td> <td>78.6%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	80.0%	84.6%	81.8%	83.3%	87.0%	65.2%	78.6%
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
80.0%	84.6%	81.8%	83.3%	87.0%	65.2%	78.6%										
<b>Previous FY2016</b>																
<input type="checkbox"/>		<table border="1"> <tbody> <tr> <td>80.0%</td> <td>64.7%</td> <td>80.0%</td> <td>73.0%</td> <td>83.3%</td> <td>86.2%</td> <td>79.8%</td> </tr> </tbody> </table>	80.0%	64.7%	80.0%	73.0%	83.3%	86.2%	79.8%							
80.0%	64.7%	80.0%	73.0%	83.3%	86.2%	79.8%										
<b>Comments: Mid-Yr:</b>	13 fire investigations were conducted in the 1st quarter with 11 having the cause determined and 11 fire investigations were conducted in the 2nd quarter with 9 having the cause determined.	<b>Yr-End:</b> Two vegetation fires in the fourth quarter are currently classified as "suspicious" and most likely related. Both incidents occurred in homeless encampments in close proximity within an hour which lowered the actual percentage to below 80%.														

Status	Measurable Objectives	Metric														
Ahead of Target 103.4% of Target	5. Respond to 95% of code enforcement complaints within five (5) working days from receipt of complaint.	Percent of code enforcement complaints receiving initial response within five (5) working days														
<b>FY2017</b>																
<input checked="" type="checkbox"/>	<b>UM</b>	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>95.0%</td> <td>98.8%</td> <td>94.5%</td> <td>97.1%</td> <td>100.0%</td> <td>98.6%</td> <td>98.2%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	95.0%	98.8%	94.5%	97.1%	100.0%	98.6%	98.2%
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
95.0%	98.8%	94.5%	97.1%	100.0%	98.6%	98.2%										
<b>Previous FY2016</b>																
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95.0%	96.6%	98.1%	97.1%	97.0%	100.0%	98.0%										
<b>Comments: Mid-Yr:</b>	The Prevention Bureau responded to 85 enforcement cases in the 1st quarter with 1 exceeding the 5 day responses time and 55 enforcement cases in the 2nd quarter with 3 exceeding the 5 day response time.	<b>Yr-End:</b> 65 code enforcement complaints in the third quarter and 69 in the fourth quarter with one complaint exceeding the 5 day response. A total of 275 code enforcement complaints were received and responded to for the year end total.														

Status	Measurable Objectives	Metric														
Ahead of Target 102.7% of Target	6. Resolve 75% of code enforcement cases within three (3) months of initiation.	Percent of code enforcement cases resolved within three (3) months of initiation														
<b>FY2017</b>																
<input checked="" type="checkbox"/>	<b>UM</b>	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>75%</td> <td>78%</td> <td>79%</td> <td>78%</td> <td>74%</td> <td>75%</td> <td>77%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	75%	78%	79%	78%	74%	75%	77%
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
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75%	76%	84%	81%	83%	83%	82%										
<b>Comments: Mid-Yr:</b>	The Prevention Bureau resolved 78% of enforcement cases within 3 months for the 1st quarter and 79% of the enforcement cases within 3 months in the 2nd quarter.	<b>Yr-End:</b> 289 code enforcement case out of 377 were resolved within a 3 month period for the year.														

Status	Measurable Objectives	Metric														
Ahead of Target 103.5% of Target	7. Attend 85% of all joint Land Development Team meetings for Dev Application Review Team and Pre-Application Review Team submittals.	Percent of LDT meetings attended														
<b>FY2017</b>																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>85%</td> <td>85%</td> <td>95%</td> <td>90%</td> <td>85%</td> <td>87%</td> <td>88%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	85%	85%	95%	90%	85%	87%	88%
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
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85%	96%	97%	96%	88%	88%	92%										
<b>Comments:</b>	<b>Mid-Yr:</b> Inspectors attending 55 LDT meetings in the 1st quarter with 10 meeting not attended and 75 LDT meetings in the 2nd quarter with 4 meetings not attended.	<b>Yr-End:</b> A total of 200 LDT meetings were attended with 26 more LDT meetings missed for the year.														

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 93.3% of Target	1. State Mandated inspections conducted		119	29	28	57	32	22	111
			Previous FY2016						
			115	26	26	52	25	29	106
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 119.2% of Target	2. New construction related inspections		500	140	136	276	114	206	596
			Previous FY2016						
			525	125	124	249	103	183	535
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 128.7% of Target	3. Plan reviews conducted		1,300	346	385	731	352	590	1,673
			Previous FY2016						
			1,275	393	307	700	324	350	1,374
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 107.7% of Target	4. Fire investigations conducted		65	13	11	24	23	23	70
			Previous FY2016						
			60	17	20	37	18	29	84
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 95.7% of Target	5. Code enforcement complaints received		300	85	55	140	66	71	287
			Previous FY2016						
			325	87	55	142	70	99	311
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 96.3% of Target	6. Enforcement cases resolved		300	99	72	171	68	50	289
			Previous FY2016						
			275	75	83	158	53	71	282
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 80.% of Target	7. LDT meetings attended		250	55	71	126	41	33	200
			Previous FY2016						
			225	67	69	136	58	56	250
<b>Comments:</b>									
1. Mid-Yr: 5 fewer inspections have been conducted than predicted for mid-year Yr-End: 111 facilities were inspected for the year. Two facilities closed and six have been scheduled for the first quarter of FY2018 due to scheduling conflicts.									
2. Mid-Yr: 26 more new construction related inspections have been conducted for mid-year than predicted. Yr-End: 96 more new construction related inspections were conducted than predicted for the year.									

- 3.** Mid-Yr: 81 more plan reviews have been conducted than predicted for mid-year.  
Yr-End: The Bureau conducted 373 more plan reviews than predicted for the year.
- 4.** Mid-Yr: The Bureau has conducted approximately 9 fewer investigations than predicted for mid-year.  
Yr-End: Five more investigations were conducted than predicted for the year.
- 5.** Mid-Yr: The Bureau has received 10 fewer complaints than predicted mid-year.  
Yr-End: The Bureau received 13 fewer complaints than predicted.
- 6.** Mid-Yr: The Bureau has resolved 21 more enforcement cases than predicted for mid-year.  
Yr-End: The Bureau resolved 11 fewer enforcement cases than predicted for the year.
- 7.** Mid-Yr: Inspectors attended 55 LDT meetings in the 1st quarter with 10 meeting not attended and 75 LDT meetings in the 2nd quarter with 4 meetings not attended.  
Yr-End: Inspectors attended 50 less LDT meetings than predicted for the year.



# City of Santa Barbara

## Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 6/30/2017

**Department:** Fire **7/8, 88%**  
**Division:** Fire-Prevention **Objectives**  
**Program Name and Number:** Wildland Fire Mitigation (3123) **Achieved**  
**Program Owner:** Ann Marx  
**Program Mission:** Protect lives, property and natural resources threatened by wildland fire by the creation of defensible space through engineering, education, enforcement, fuel reduction and fuel modification activities.

**Program Activities:**

1. Manage and implement the City of Santa Barbara Wildland Fire Plan strategies.
2. Manage the City of Santa Barbara Wildland Fire Suppression Assessment District Program.
3. Maintain accuracy of fire-related Geographic Information System (GIS) map layers.

✓ Status	Project Objectives
<input checked="" type="checkbox"/> On Target	<b>1.</b> Purchase or develop a software bridge to allow first responders field access building and wildland preplan data on Mobile Data Terminals for emergency response and public/personnel safety.  <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <b>Comments: Mid-Yr:</b> In process of purchasing Dropbox and Avenza Maps to allow access to Flood, Wildland and Building Preplans using recently purchased I-Pads for Fire apparatus. The I-Pads give us application options not previously available. Will be in test/evaluation phase for the second half of Fiscal Year.             </div> <div style="width: 45%;"> <b>Yr-End:</b> Dropbox &amp; Avenza applications with data has been loaded onto apparatus I-Pads. Feedback has been positive. Developing department training in next FY.             </div> </div>
<input checked="" type="checkbox"/> On Target	<b>2.</b> Create, maintain and update Fire Department Geographic Information System (GIS) data within Fire Department and City GIS database server.  <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <b>Comments: Mid-Yr:</b> On going project to keep data relevant to Fire Department response and planning needs.             </div> <div style="width: 45%;"><b>Yr-End:</b></div> </div>

Status	Measurable Objectives	Metric														
On Target 100.% of Target	<b>1.</b> Complete 16 miles of road clearance annually within the Wildland Fire Suppression Assessment District (WFSAD).	Miles cleared														
----- <b>FY2017</b> -----																
<input checked="" type="checkbox"/> <b>UM</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">Target</th> <th style="width: 15%;">Qtr1 Actual</th> <th style="width: 15%;">Qtr2 Actual</th> <th style="width: 15%;">Mid-Year Actual</th> <th style="width: 15%;">Qtr3 Actual</th> <th style="width: 15%;">Qtr4 Actual</th> <th style="width: 15%;">Year-to-Date</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">16</td> <td style="text-align: center;">0</td> <td style="text-align: center;">6</td> <td style="text-align: center;">6</td> <td style="text-align: center;">9</td> <td style="text-align: center;">1</td> <td style="text-align: center;">16</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	16	0	6	6	9	1	16	
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
16	0	6	6	9	1	16										
----- <b>Previous FY2016</b> -----																
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14	0	9	9		3	12										
<b>Comments: Mid-Yr:</b>		<b>Yr-End:</b>														

Status	Measurable Objectives	Metric														
On Target 100.% of Target	2. Complete 4 miles of weed abatement along roads within high fire hazard area to enhance evacuation routes and response safety.	Miles cleared														
FY2017																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>4</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>4</td> <td>4</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	4	0	0	0	0	4	4
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
4	0	0	0	0	4	4										
Previous FY2016																
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4	0	0	0	0	4	4										
<b>Comments:</b>	<b>Mid-Yr:</b> Work to be completed last quarter of Fiscal Year.	<b>Yr-End:</b> Yearly road clearance weed abatement completed using Contractor. Yearly vacant lot weed abatement completed using CALFIRE, CA Department of Corrections, Ventura fire crews. All Fire Department work areas completed by June 15, 2017.														

Status	Measurable Objectives	Metric														
Ahead of Target 125.% of Target	3. Complete 4 acres of vegetation management/fuels reduction work and collaborate with SB County Bowl on habitat restoration of fuel reduction area to create fire adapted ecosystem and habitat restoration.	Acres cleared														
FY2017																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>4</td> <td>0</td> <td>0</td> <td>0</td> <td>2</td> <td>3</td> <td>5</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	4	0	0	0	2	3	5
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
4	0	0	0	2	3	5										
Previous FY2016																
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12	0	6	6	0	2	8										
<b>Comments:</b>	<b>Mid-Yr:</b> Work to start January 2017 using CA Conservation Corps crews. Work is planned to be completed by the end of January. Once vegetation management work is complete the Santa Barbara County Bowl will implement native plant restoration in treated areas by planting native landscaping in areas where invasive species have been removed.	<b>Yr-End:</b> Completed 2 acres at the SBC Bowl using CA Conservation Corp crews. SBC Bowl will implement restoration plans in the spring of 2018. Completed 3 acres in various Park areas using CA Dept of Corrections, Ventura fire crews.														

Status	Measurable Objectives	Metric														
Behind Target 98.7% of Target	4. Continue wildland public education and outreach in the high fire hazard area by providing contact with 300 property owners.	Contacts made														
FY2017																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>300</td> <td>16</td> <td>52</td> <td>68</td> <td>72</td> <td>156</td> <td>296</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	300	16	52	68	72	156	296
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
300	16	52	68	72	156	296										
Previous FY2016																
<table border="1"> <tbody> <tr> <td>300</td> <td>0</td> <td>182</td> <td>182</td> <td></td> <td>131</td> <td>313</td> </tr> </tbody> </table>			300	0	182	182		131	313							
300	0	182	182		131	313										
<b>Comments:</b>	<b>Mid-Yr:</b>	<b>Yr-End:</b> Contacts include phone, email and face-to-face interactions. All contacts are tracked in daily logs for chipping, road clearance and include defensible space inspections.														

Status	Measurable Objectives	Metric																					
On Target 125.% of Target	5. Utilize 80% of chipped material from vegetation road clearance and defensible space chipping program by mulching and preventing material from reaching landfill.	Percent of material chipped																					
----- <b>FY2017</b> -----																							
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>80%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	80%	100%	100%	100%	100%	100%	100%							
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Previous FY2016																							
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80%	0%	100%	100%	100%	100%	100%																	
Comments: Mid-Yr:		Yr-End: Recycled 100% of chipped material in our chipping, road clearance and vegetation management projects. All chips recycled within the WFSAD were distributed to homeowners as mulch or broadcast on site.																					

Status	Measurable Objectives	Metric																					
Ahead of Target 125.% of Target	6. Continue code enforcement on properties violating Defensible Space Requirements within the high fire hazard areas.	Enforcement cases																					
----- <b>FY2017</b> -----																							
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>100</td> <td>59</td> <td>23</td> <td>82</td> <td>23</td> <td>20</td> <td>125</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	100	59	23	82	23	20	125							
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Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																	
100	0	57	57	19	27	103																	
Comments: Mid-Yr: Drought conditions and water restrictions have resulted in an increase in the number of high fire hazard enforcement cases due to stressed and dying vegetation. Many enforcement cases involve dead trees. Wildland Specialist continues to collaborate with local, state and federal fire agencies to come up with solutions for cost effective measures to reduce fire hazard from stressed vegetation, however, funds do not adequately address the situation.		Yr-End: Continue to work with the public and City departments to complete required fire hazard clearance and defensible space within the high fire hazard area.																					



# City of Santa Barbara

## Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 6/30/2017

<b>Department:</b>	Fire	<b>8/13, 62%</b>
<b>Division:</b>	Fire-Operations	<b>Objectives</b>
<b>Program Name and Number:</b>	Operations/Suppression (3131)	<b>Achieved</b>
<b>Program Owner:</b>	Jim McCoy, Robert Mercado, Mike De Ponce	
<b>Program Mission:</b>	To save and protect lives, property, and the environment at the City of Santa Barbara by reducing the impact of emergency incidents through proactive training, planning, public education, fire code inspections, and effective responses to 9-1-1 calls for service.	

**Program Activities:**

1. Prepare for and respond to a multitude of emergency situations.
3. Conduct fire safety inspections in order to reduce/prevent fire loss and injuries.
4. Provide public education programs to help inform the residents of fire and other life-safety hazards within our community.

✓	Status	Project Objectives
✓	Complete	1. Purchase, install and make operational Mobile Data Computers on all emergency response vehicles.
<b>Comments: Mid-Yr:</b>		Most equipment and software purchased. Install completed on two engines and testing being conducted in anticipation of full rollout.
<b>Yr-End:</b>		MDCs installed throughout the Fire fleet, tested, currently functioning as intended and in use.
✓	Complete	2. Develop and oversee build of four new battalion chief vehicles.
<b>Comments: Mid-Yr:</b>		Specifications developed and approved by Fleet.
<b>Yr-End:</b>		Vehicles delivered, outfitted and in-use currently.
✓	Complete	3. Install and make operational UCSB and Channel Islands radio repeaters.
<b>Comments: Mid-Yr:</b>		Equipment is purchased. Build out and installation to happen by fiscal year end.
<b>Yr-End:</b>		Radio repeaters installed and working currently for Fire operations.
✓	Complete	4. Develop inventory control system for personal protective equipment issued to each firefighter.
<b>Comments: Mid-Yr:</b>		System developed and in use currently.
<b>Yr-End:</b>		
Status	Measurable Objectives	Metric
Behind Target 67.8% of Target	1. Ensure dispatch center alarm processing time for Code 3 incidents is 60 seconds or less 90% of the time.	Dispatch center alarm processing time
----- <b>FY2017</b> -----		
✓	<b>UM</b>	<b>Target</b>
	<b>Qtr1 Actual</b>	<b>Qtr2 Actual</b>
	<b>Qtr3 Actual</b>	<b>Qtr4 Actual</b>
	<b>Year-to-Date</b>	
☐	90%	54%
	63%	59%
	64%	64%
	61%	
----- <b>Previous FY2016</b> -----		
<b>Comments: Mid-Yr:</b>		<b>Yr-End:</b> Department trying to achieve newly adopted NFPA recommendations for response times



Status	Measurable Objectives	Metric
Behind Target 52.2% of Target	2. Ensure firefighter turn-out time for Code 3 incidents is less than 60 seconds 90% of the time.	Firefighter turn-out time
FY2017		
<input checked="" type="checkbox"/>	UM	Target
		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
		90%
		48%
		48%
		48%
		45%
		46%
		47%
Previous FY2016		
Comments: Mid-Yr: <input type="text"/>		
Yr-End: Department trying to achieve newly adopted NFPA recommendations for response times		

Status	Measurable Objectives	Metric
Behind Target 74.4% of Target	3. Ensure travel time to Code 3 incidents is less than 4 minutes 90% of the time.	Travel time from "responding" to "on-scene"
FY2017		
<input checked="" type="checkbox"/>	UM	Target
		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
		90%
		68%
		67%
		67%
		66%
		69%
		67%
Previous FY2016		
Comments: Mid-Yr: Department trying to achieve newly adopted NFPA recommendations for response times		
Yr-End: Department trying to achieve newly adopted NFPA recommendations for response times		

Status	Measurable Objectives	Metric
Behind Target 90.% of Target	4. Respond to Code 3 medical call incidents in 6.25 minutes or less 90% of the time.	Response time on Code 3 medical calls
FY2017		
<input checked="" type="checkbox"/>	UM	Target
		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
		90%
		82%
		80%
		81%
		80%
		81%
		81%
Previous FY2016		
Comments: Mid-Yr: Newly adopted NFPA recommendation FD is working hard to achieve		
Yr-End: Department trying to achieve newly adopted NFPA recommendations for response times		

Status	Measurable Objectives	Metric
Ahead of Target 104.4% of Target	5. Contain 90% of all structure fires to area or room of origin.	Percent of fires that do not extend from area of origin
FY2017		
<input checked="" type="checkbox"/>	UM	Target
		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
		90%
		100%
		91%
		97%
		89%
		93%
		94%
Previous FY2016		
		90%
		92%
		94%
		93%
		83%
		82%
		88%
Comments: Mid-Yr: <input type="text"/>		
Yr-End: <input type="text"/>		

Status	Measurable Objectives	Metric
96.8% of Target	6. Conduct engine company level fire and safety inspections on 80% of scheduled business and residential occupancies annually.	Percent of business and residential occupancies inspected annually
<b>FY2017</b>		
<input checked="" type="checkbox"/>	<b>UM</b>	
	<b>Target</b>	<b>Qtr1 Actual</b>
		<b>Qtr2 Actual</b>
		<b>Mid-Year Actual</b>
		<b>Qtr3 Actual</b>
		<b>Qtr4 Actual</b>
		<b>Year-to-Date</b>
	93%	90%
	80%	85%
	97%	98%
	90%	
<b>Previous FY2016</b>		
	95%	90%
	63%	76%
	136%	119%
	102%	
<b>Comments:</b>	<b>Mid-Yr:</b>	<b>Yr-End:</b>

Status	Measurable Objectives	Metric
Behind Target 91.4% of Target	7. Conduct 70% of prevention re-inspections within 3 weeks of initial inspection.	Percent of re-inspections on notices of violation within 3 weeks of initial inspection
<b>FY2017</b>		
<input checked="" type="checkbox"/>	<b>UM</b>	
	<b>Target</b>	<b>Qtr1 Actual</b>
		<b>Qtr2 Actual</b>
		<b>Mid-Year Actual</b>
		<b>Qtr3 Actual</b>
		<b>Qtr4 Actual</b>
		<b>Year-to-Date</b>
	70%	60%
	61%	60%
	76%	65%
	64%	
<b>Previous FY2016</b>		
	85%	23%
	36%	30%
	19%	24%
	26%	
<b>Comments:</b>	<b>Mid-Yr:</b>	<b>Yr-End:</b>
	New prevention program started in Q1 and focus was put on initial inspections activities. Plan to increase re-inspection percentages is in place for Q3 and Q4.	

Status	Measurable Objectives	Metric
On Target 125.% of Target	8. Ensure Medical Director reviews 80% of Basic Life Support (BLS) Automatic External Defibrillator (AED) incidents.	Percent of BLS AED incidents reviewed
<b>FY2017</b>		
<input checked="" type="checkbox"/>	<b>UM</b>	
	<b>Target</b>	<b>Qtr1 Actual</b>
		<b>Qtr2 Actual</b>
		<b>Mid-Year Actual</b>
		<b>Qtr3 Actual</b>
		<b>Qtr4 Actual</b>
		<b>Year-to-Date</b>
	80%	100%
	100%	100%
	100%	100%
	100%	100%
	100%	100%
	100%	100%
<b>Previous FY2016</b>		
	80%	100%
	100%	100%
	100%	100%
	100%	100%
	100%	100%
	100%	100%
<b>Comments:</b>	<b>Mid-Yr:</b>	<b>Yr-End:</b>
		AED use does not represent the number of cardiac arrest calls that the FD responds to. It only measures when our AED was used during the arrest.

Status	Measurable Objectives	Metric																					
Not Reportable of Target	9. Ensure Battalion Chief reviews 100% of Cardiac Arrest Management (CAM) incidents.	Percent of CAM incidents reported																					
----- <b>FY2017</b> -----																							
<input checked="" type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td></td> <td>100%</td> <td>0%</td> <td>100%</td> <td>0%</td> <td>0%</td> <td>0%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date		100%	0%	100%	0%	0%	0%							
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																	
	100%	0%	100%	0%	0%	0%																	
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Previous FY2016																							
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																	
<b>Comments:</b>	<b>Mid-Yr:</b> 2nd quarter calls have not been sent to Sbfd yet. They are generated by AMR and sent to us for QI review.	<b>Yr-End:</b> AMR and County EMS have not given us the required information due to staffing level changes. We continue to review our CAM calls "in-house" but, are currently not being given cardiac arrest resuscitation summaries from AMR or the County.																					

Status	Measurable Objectives	Metric																					
On Target 100.3% of Target	10. Provide 1,000 staff hours of public education to the community and collaboratively with other other agencies.	Hours of public education delivered by engine company personnel																					
----- <b>FY2017</b> -----																							
<input checked="" type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>1,000</td> <td>60</td> <td>164</td> <td>224</td> <td>407</td> <td>372</td> <td>1,003</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	1,000	60	164	224	407	372	1,003							
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																	
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Previous FY2016																							
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																	
<b>Comments:</b>	<b>Mid-Yr:</b> Expect many more hours in next half of fiscal year once Fire Safety House program starts conducting tours of local elementary schools.	<b>Yr-End:</b> Hours increased in second half of FY.																					

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 121.6% of Target	1. Code 3 (emergency) calls for service		7,000	1,957	2,185	4,142	2,172	2,201	8,515
			Previous FY2016						
			7,000	2,053	1,744	3,797	2,022	2,311	8,130
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 152.9% of Target	2. Code 2 (non-emergency) calls for service		900	249	284	284	455	388	1,376
			Previous FY2016						
			900	277	227	504	232	236	972
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 110.8% of Target	3. Medical emergency calls received		5,400	1,425	1,325	2,750	1,579	1,656	5,985
			Previous FY2016						
			5,000	1,471	1,321	2,792	1,255	1,257	5,304
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 92.% of Target	4. Fire calls received		225	48	58	116	43	48	207
			Previous FY2016						
			225	51	55	106	43	72	221
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 186.4% of Target	5. Hazardous condition calls received		250	95	111	206	145	115	466
			Previous FY2016						
			250	102	126	228	107	95	430
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 118.% of Target	6. Miscellaneous calls received		2,700	638	915	1,553	863	770	3,186
			Previous FY2016						
			2,000	760	719	1,479	703	1,021	3,203
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Behind Target 68.7% of Target	7. Revenue for engine company inspections		\$75,000	-\$1,077	\$24,560	\$23,483	\$14,465	\$13,542	\$51,490
			Previous FY2016						
			\$90,000	\$15,073	\$17,134	\$32,207	\$23,121	\$21,363	\$76,691

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 98.8% of Target	8. Engine company fire and life safety inspections		2,500	770	706	1,476	525	449	2,450
			Previous FY2016						
			2,500	632	442	1,074	953	863	2,890
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Behind Target 58.3% of Target	9. Basic life support on automated external defibrillator incidents		24	4	3	7	5	2	14
			Previous FY2016						
			24	4	7	11	9	10	30
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Not Reportable of Target	10. Cardiac Arrest Management (CAM) incidents		50	5	0	5	0	0	
			Previous FY2016						
<b>Comments:</b>	<p>7. Mid-Yr: Refunds and credits removed in Qtr 1 resulting in negative dollar amount. Significant number of small-space occupancies removed from inspection rolls. Will not achieve year-end revenue target. Yr-End: Did not achieve revenue target due to refunds and removals of small-space occupancies from inspection rolls.</p> <p>9. Mid-Yr: Based on actual calls for AED service and it's good that not as many incidents actually occurred compared to target. Yr-End: AED use does not represent the number of cardiac arrest calls responded to, only the one's when our AED's were used.</p> <p>10. Mid-Yr: 2nd quarter calls have not been sent to SBFd yet. They are generated by AMR and sent to us for QI review. Yr-End: A change in staffing at AMR and County EMS has caused delays in obtaining these reports. These reports are sent back to us after EMS review and we have not been receiving them. We have seen a steady rate of these types of calls in the City</p>								



# City of Santa Barbara

## Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 6/30/2017

**Department:** Fire  
**Division:** Fire-Operations  
**Program Name and Number:** Fire Training and Recruitment (3134)  
**Program Owner:** Chris Mailes  
**Program Mission:** Recruit quality personnel into the fire service profession. Ensure all active-duty fire personnel receive proper training, have appropriate safety gear, and are supported in continuous improvement of their professional abilities.

**7/7, 100%  
Objectives  
Achieved**

**Program Activities:**

1. Plan and provide ongoing training to department members that is required by local, state, and federal regulations.
2. Ensure that mandated certifications and training is provided to all active-duty fire personnel and maintain accurate records.
3. Oversee the hiring process for incoming firefighter recruits and plan and implement each twelve-week recruit academy.
4. Purchase and provide the Personal Protective Equipment (PPE).
5. Provide and promote professional growth opportunities through education and training.

✓ Status	Project Objectives		
<input type="checkbox"/> Not Reportable	1. Conduct a recruit academy for 6 - 8 new firefighter, should staffing levels require it.		
<b>Comments:</b>	<b>Mid-Yr:</b> Staffing levels adequate through fiscal year end. Defer holding Fire Academy until next fiscal year.	<b>Yr-End:</b> Staffing levels continued to be adequate. No academy was required. The Department is closely monitoring for potential near-term retirements and will make a request to conduct an academy when staffing levels fall below threshold.	
<input checked="" type="checkbox"/> Complete	2. Conduct live-fire training for all operations personnel utilizing new burn prop at training facility.		
<b>Comments:</b>	<b>Mid-Yr:</b> Phase I training completed for all personnel. Phase V scheduled for 3rd Qtr.	<b>Yr-End:</b> All active duty operations personnel completed both the Phase 1 and Phase 5 props. While listed as complete, this will continue to be an annual training benchmark	
<input checked="" type="checkbox"/> Complete	3. Ensure adjacent fire protection districts' firefighters utilize new burn prop at training facility.		
<b>Comments:</b>	<b>Mid-Yr:</b> Adjacent agencies have been using the burn prop for training and will continue to do so until fiscal year end.	<b>Yr-End:</b> Burn prop is being used to its potential and helping to train neighboring agencies' personnel.	
<input checked="" type="checkbox"/> Complete	4. Prepare and conduct a fire engineer's exam in November 2016.		
<b>Comments:</b>	<b>Mid-Yr:</b> Conducted comprehensive engineer exam. One firefighter promoted to Engineer rank.	<b>Yr-End:</b> Exam was conducted and two firefighters were promoted to the rank of engineer.	
<input type="checkbox"/> Not Reportable	5. Prepare and conduct a Fire Captain's exam in April 2017.		
<b>Comments:</b>	<b>Mid-Yr:</b> The established pool of qualified Captain candidates are still eligible for promotion. No need to conduct additional exam at this time.	<b>Yr-End:</b> The captains list from April 2016 is still valid. One engineer was promoted to captain and three candidates remain on the list.	

Status	Measurable Objectives	Metric
Ahead of Target 104.7% of Target	1. Ensure Operations personnel attend 1,000 hours of safety concepts training to reduce injuries and increase effectiveness.	Total number of hours of safety training

FY2017

#####

✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		1,000	250	278	528	292	227	1,047
<i>Previous FY2016</i>								
		1,000	244	263	507	282	564	1,353
<b>Comments: Mid-Yr:</b>			On target to hit goal of 1000 hours. Increase in Q2 hours was due to mandated safety training with live fire prop.		<b>Yr-End:</b>			We hit our target of 1000 hours specifically dedicated to safety training. Much of our other training is directly attributable to training however, this training documented is specifically Safety-centered.
Status		Measurable Objectives				Metric		
On Target 100.% of Target	2.	Provide 100% of required/mandated training classes to active-duty Operations personnel each calendar year.				Total % of training sessions completed		
<i>FY2017</i>								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		100%	25%	25%	50%	25%	25%	100%
<i>Previous FY2016</i>								
		100%	100%	100%	100%	100%	100%	100%
<b>Comments: Mid-Yr:</b>					<b>Yr-End:</b>			Quarter 1 and 2 showed significant increase in sessions due to implementation of burn prop. Quarter 3 continued with Phase 5 training
Status		Measurable Objectives				Metric		
On Target 100.% of Target	3.	Ensure 100% of the active-duty first responders maintain their Emergency Medical Technician (EMT) certifications by attending required EMT specific training.				Average training hours per EMT		
<i>FY2017</i>								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		100%	25%	25%	50%	25%	25%	100%
<i>Previous FY2016</i>								
		1200%	350%	350%	700%	350%	350%	1400%
<b>Comments: Mid-Yr:</b>			We are on track for providing this mandatory training. Fire personnel attend one, three hour class per quarter which totals 24 hours after a two-year certification cycle. Certification is completed through the State every two years.		<b>Yr-End:</b>			As stated in mid-year, we conduct quarterly EMT training for all active operations personnel. Six, 3.5 hour classes are given each quarter for complete department coverage. Additionally, we assign extra online training sessions to insure compliance.

Status	Measurable Objectives	Metric														
On Target 100.% of Target	4. Ensure 100% of Cardiac Arrest Registry to Enhance Survival (CARES) calls reviewed	Total % of CARES calls reviewed														
<b>FY2017</b>																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	100%	100%	100%	100%	100%	100%	100%
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
100%	100%	100%	100%	100%	100%	100%										
<b>Previous FY2016</b>																
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<b>Comments:</b>	<b>Mid-Yr:</b> Cardiac Arrest Registry to Enhance Survival- Is a national database that tracks patients from the initial 911 call to hospital discharge if applicable. This registry starts with our 911 Center receiving calls for cardiac arrest. Our dispatch center handles approximately eight per quarter	<b>Yr-End:</b> All CARES calls are reviewed by our RN/CQI employee. All reviews are routed to the Training/EMS BC for final review prior to being sent to the County EMS Agency for additional review.														
<b>FY2017</b>																
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date							
As Projected 86.% of Target	1. Number of 911 calls for Cardiac Arrest Registry to Enhance Survival (CARES)		50	8	7	15	16	12	43							
<b>Previous FY2016</b>																
<table border="1"> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>																
<b>Comments:</b>	<b>1. Mid-Yr:</b> These are cardiac arrest calls handled by our dispatch center using Emergency Medical Dispatch instructions in the program ProQA. The actual numbers are much more likely accurate in planning for future goals. <b>Yr-End:</b> It loosely appears that our CARES calls are increasing, possibly due to increased EMS response, which is a national trend															





## City of Santa Barbara Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 6/30/2017

<b>Department:</b>	Fire	<b>4/4, 100% Objectives Achieved</b>
<b>Division:</b>	Fire-Operations	
<b>Program Name and Number:</b>	Aircraft Rescue and Firefighting (ARFF) (3141)	
<b>Program Owner:</b>	Mike De Ponce	
<b>Program Mission:</b>	To save and protect lives, property, and the environment at the City of Santa Barbara Airport by reducing the impact of emergency incidents through proactive training, planning, public education, fire code inspections, and effective responses to 9-1-1 calls for service.	

**Program Activities:**

1. Respond to all aircraft related emergencies at the Airport.
2. Comply with all Federal Aviation Administration (FAA) standards for training and proficiency.
3. Inspect all aircraft fueling vehicles for compliance with FAA standards.
4. Inspect all aircraft fuel farms for compliance with FAA standards.

✓ Status	Project Objectives	
<input type="checkbox"/> Not Reportable	<b>1.</b> By Fall 2016 re-evaluate ARFF cost and service level benefit analysis and report staff recommendations to the City Council.  <b>Comments: Mid-Yr:</b> Re-evaluation deemed unnecessary at this point by CAO and project cancelled. <b>Yr-End:</b>	
<input checked="" type="checkbox"/> Complete	<b>2.</b> In coordination with Airport Operations, implement FAA-mandated live fire multi-agency regional drill in October 2016.  <b>Comments: Mid-Yr:</b> On 9/21/16 the FAA mandated live multi-agency drill successfully took place at SBA. Activation of the Airport Emergency Plan took place with all stakeholders participating in the scenario. <b>Yr-End:</b>	
Status	Measurable Objectives	Metric
On Target 100.% of Target	<b>1.</b> Respond to 100% of all aircraft-related emergencies in the Aircraft Operational Area (AOA) within 3 minutes.	Percent of emergency responses on the AOA under 3 minutes
<b>FY2017</b>		
✓ <b>UM</b>	<b>Target</b>	<b>Qtr1 Actual</b>
	<b>Qtr2 Actual</b>	<b>Mid-Year Actual</b>
	<b>Qtr3 Actual</b>	<b>Qtr4 Actual</b>
	<b>Year-to-Date</b>	
✓	100%	100%
	100%	100%
	100%	100%
	100%	100%
	100%	100%
	100%	100%
<b>Previous FY2016</b>		
	100%	100%
	100%	100%
	100%	100%
	100%	100%
	100%	100%
<b>Comments: Mid-Yr:</b>	All 23 emergency responses on the AOA were under the 3 minutes performance measure.	<b>Yr-End:</b> All 35 emergency responses on the AOA were under the 3 minutes performance measure. The 35 total incidents was slightly lower than the 45 projected for FY 2017.

Status	Measurable Objectives	Metric														
On Target 100.% of Target	<b>2.</b> Ensure that all active-duty ARFF-certified personnel achieve mandated training goals per Federal Aviation Regulation 139 (FAR 139).	Percent of mandated training classes attended														
<b>FY2017</b>																
✓	<b>UM</b>	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	100%	100%	100%	100%	100%	100%	100%
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100%	100%	100%	100%	100%	100%	100%										
<b>Comments: Mid-Yr:</b>	All active duty ARFF certified personnel have 100% attendance for all FAA mandated training.	<b>Yr-End:</b> All active duty ARFF certified personnel have maintained 100% of the mandated training per the FAR 139 regulations.														

Status	Measurable Objectives	Metric														
On Target 100.% of Target	<b>3.</b> Participate in 100% of periodic emergency response drills.	Percent of emergency response drills attended														
<b>FY2017</b>																
✓	<b>UM</b>	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	100%	100%	100%	100%	100%	100%	100%
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100%	100%	100%	100%	100%	100%	100%										
<b>Comments: Mid-Yr:</b>	ARFF units responded to a total of 7 drills in Q1/Q2 of FY 2017. There were 4 drills in Q1, and another 3 drills in Q2. These drills take place monthly, and are mandated by the FAA.	<b>Yr-End:</b> Achieved year end target														

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 218.8% of Target	1. Aircraft-related emergencies in AOA		16	10	13	23	4	8	35
			Previous FY2016						
			36	3	6	9	9	14	32
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
On Target 120.5% of Target	2. Training hours attended by Station 8 assigned personnel		1,100	290	310	600	315	410	1,325
			Previous FY2016						
			1,200	326	354	680	315	421	1,416
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
On Target 108.3% of Target	3. Emergency response drills		12	4	3	7	3	3	13
			Previous FY2016						
			12	3	3	6	4	3	13
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
On Target 78.2% of Target	4. Public education hours provided by Station 8 ARFF members		275	27	75	102	45	68	215
			Previous FY2016						
			240	37	18	55	22	46	123
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Ahead of Target 122.7% of Target	5. Station 8 Fire Safety public education sessions held		22	1	8	9	7	11	27
			Previous FY2016						
			24	5	4	9	6	12	27
<b>Comments:</b>	<p>1. Mid-Yr: Incidents on the AOA have increased potentially due to increased activity on the AOA. One of the areas of increased activity was ARFF crews responding to a report of 4 Fuel spill incidents. Extra training with employees of the fix based offices on AOA has taken place to prevent future spills. Yr-End: Total of incidents 35 is slightly lower than the projected number of 45 total incidents for FY 2017 but ahead of target.</p> <p>2. Mid-Yr: Mid year training hours are on slightly ahead of target. Yr-End: Total training hours finished slightly higher than the 2017FY projection. The 4th Quarter was a very busy training quarter due to several classes being held.</p> <p>3. Mid-Yr: FAA mandated response drills totals for mid-year FY 2017 are seven. Yr-End: Achieved target</p> <p>4. Mid-Yr: Mid year hours totals are low due to school no in session in summer months. Bulk of school public educations will take place in Q3 and Q4 of 2017. Yr-End: Q3 and Q4 were very active months for public educations through the Airport learning center. Several schoold year end field trips took place in Q4.</p> <p>5. Mid-Yr: Mid year public education session totals are low due to school not in session in summer months. Bulk of school public educations sessions will take place in Q3 and Q4 of 2017 Yr-End: Q3 and Q4 were very active months for public educations through the Airport learning center. Several schoold year end field trips took place in Q4.</p>								

