



City of Santa Barbara Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 9/30/2016

Department: Library
Division: Library-Administration
Program Name and Number: Administration - Library (5111)
Program Owner: Jessica Cadiente
Program Mission: Provide system-wide leadership, planning and direction, and anticipate and address the library services needs of residents.

0/7, 0%
 Objectives
 Achieved

Program Activities:

1. Direct program and staff providing library services to 230,125 residents of southern Santa Barbara County.
2. Prepare budget, payroll, correspondence, public relations materials, reports, documents, accounts and purchase orders.
3. Participate in activities of library organizations, citizen groups, state and local government boards, committees and councils.
4. Coordinate use of Central Library public meeting rooms by over 100 local organizations annually.
5. Provide and coordinate Adult Literacy services system-wide.

✓ Status	Project Objectives
<input type="checkbox"/>	1. Ensure that all program budgets are within Fiscal Year 2017 expenditure and revenue budget appropriations, and that any revenue shortfalls are covered by expenditure savings.
Comments:	Mid-Yr: <input style="width: 150px;" type="text"/> Yr-End: <input style="width: 150px;" type="text"/>
<input type="checkbox"/>	2. Continue coordination with Santa Barbara Museum of Art with respect to the museum's request for use of City property related to their planned renovation.
Comments:	Mid-Yr: <input style="width: 150px;" type="text"/> Yr-End: <input style="width: 150px;" type="text"/>
<input type="checkbox"/>	3. Develop a draft strategic plan for City libraries by June 30, 2017.
Comments:	Mid-Yr: <input style="width: 150px;" type="text"/> Yr-End: <input style="width: 150px;" type="text"/>
<input type="checkbox"/>	4. Remodel the downstairs staff workspaces in order to improve and enhance workflow, productivity and staff collaboration.
Comments:	Mid-Yr: <input style="width: 150px;" type="text"/> Yr-End: <input style="width: 150px;" type="text"/>
<input type="checkbox"/>	5. Develop "Innovation @ SBPL," an internal grant process to elicit and promote staff initiatives for new City Library programming. Support staff with grant writing workshops and form a task force to review applications and make recommendations to the Library Director for grant awards.
Comments:	Mid-Yr: <input style="width: 150px;" type="text"/> Yr-End: <input style="width: 150px;" type="text"/>

Status	Measurable Objectives	Metric
of Target	1. Ensure accomplishment of at least 80% of departmental program objectives.	Percent of program objectives accomplished
----- FY2017 -----		
✓	UM	Target
<input type="checkbox"/>	Actual	Actual
	Qtr1	Qtr2
	Actual	Actual
	Mid-Year	Qtr3
	Actual	Actual
	Qtr4	Year-to-Date
	Actual	Actual
----- Previous FY2016 -----		
	80.0%	12.5%
	<input style="width: 50px;" type="text"/>	<input style="width: 50px;" type="text"/>
	<input style="width: 50px;" type="text"/>	<input style="width: 50px;" type="text"/>
Comments:	Mid-Yr: <input style="width: 150px;" type="text"/>	Yr-End: <input style="width: 150px;" type="text"/>

Status	Measurable Objectives	Metric																												
of Target	2. Assist at least 265 adult literacy learners, with 50% reaching the California Library Literacy Services goal.	Learners assisted																												
----- FY2017 -----																														
✓	UM	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td style="height: 20px;"></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="7" style="text-align: center;">----- <i>Previous FY2016</i> -----</td> </tr> <tr> <td style="height: 20px;"></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date								----- <i>Previous FY2016</i> -----													
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																								
----- <i>Previous FY2016</i> -----																														
Comments: Mid-Yr: <input style="width: 300px;" type="text"/> Yr-End: <input style="width: 100px;" type="text"/>																														

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	1. City libraries per capita expenditure from state and local funds								
			<i>Previous FY2016</i>						
			\$50.55						\$49.30
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	2. County libraries per capita expenditure from state and local funds								
			<i>Previous FY2016</i>						
			\$10.92						\$12.81
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	3. County per capita appropriation								
			<i>Previous FY2016</i>						
			\$6.83						\$7.80
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	4. Digital materials circulated in the SBPL system								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	5. eNewsletter subscriptions								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	6. Visits to library website								
			<i>Previous FY2016</i>						



City of Santa Barbara

Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 9/30/2016

Department: Library
Division: Library-City Libraries
Program Name and Number: Central Library (5114)
Program Owner: Jessica Cadiente
Program Mission: Provide information services, programming and equal access to materials for all residents of the Central Library service area in order to promote reading and lifelong learning.

**0/6, 0%
Objectives
Achieved**

Program Activities:

1. Provide access to the library's collections using an automated circulation system, and a dynamic website that offers access to downloadable materials and databases.
2. Offer a variety of programs and trainings that foster creativity and lifelong learning for all ages; including family story times, homework assistance, toddler programs, and coordination of the annual Summer Reading Program.
3. Provide quality reference assistance and reader's advisory for people in the library, by telephone and online via the library's website.

✓ Status	Project Objectives
<input type="checkbox"/>	1. Offer programming focused on healthy living for community members age 50+, implementing ongoing monthly educational and enrichment series' starting October 2016.
Comments: Mid-Yr: <input style="width: 300px;" type="text"/> Yr-End: <input style="width: 150px;" type="text"/>	
<input type="checkbox"/>	2. Create a collaborative, active environment for Young Adults in the Library. Establish a Teen Advisory Group, schedule monthly activities open to all teens beginning Spring 2017, and elicit student input regarding teen space design by June 30, 2017.
Comments: Mid-Yr: <input style="width: 300px;" type="text"/> Yr-End: <input style="width: 150px;" type="text"/>	
<input type="checkbox"/>	3. Create browsable Graphic Novel collection combining current adult and teen collections. Re-label and catalog by author or series to increase findability. Determine space to house collection and processing procedures. Promote collection in conjunction with Free Comic Book Day May 2017.
Comments: Mid-Yr: <input style="width: 300px;" type="text"/> Yr-End: <input style="width: 150px;" type="text"/>	

Status	Measurable Objectives	Metric
of Target	1. Maintain circulation at 734,500.	Items checked out
----- FY2017 -----		
✓	UM	Target
	Qtr1	Qtr2
	Actual	Actual
	Mid-Year	Qtr3
	Actual	Actual
	Qtr4	Year-to-Date
	Actual	
<input type="checkbox"/>	----- Previous FY2016 -----	
	Qtr1	Qtr2
	Actual	Actual
	Mid-Year	Qtr3
	Actual	Actual
	Qtr4	Year-to-Date
	Actual	
Comments: Mid-Yr: <input style="width: 300px;" type="text"/> Yr-End: <input style="width: 150px;" type="text"/>		

Status	Measurable Objectives	Metric
of Target	2. Achieve youth attendance of 25,000 at Central library programs.	Youth program attendance
		FY2017
<input checked="" type="checkbox"/>	UM	Target
		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
<input type="checkbox"/>		
		<i>Previous FY2016</i>
Comments: Mid-Yr:		Yr-End:

Status	Measurable Objectives	Metric
of Target	3. Achieve 16,000 volunteer hours worked at Central library.	Volunteer hours
		FY2017
<input checked="" type="checkbox"/>	UM	Target
		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
<input type="checkbox"/>		
		<i>Previous FY2016</i>
Comments: Mid-Yr:		Yr-End:

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	1. Percent of circulation from self-check kiosks								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	2. Adult print and media materials circulated								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	3. Children's and teen print and media materials circulated								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	4. Circulation per capita for Central library service area								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	5. Visits to Central Library								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	6. Patron holds on library materials fulfilled								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	7. Expenditure per capita for Central Library materials								
			<i>Previous FY2016</i>						

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	8. Materials processed by Technical Services								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	9. Gift materials processed by Technical Services								
			<i>Previous FY2016</i>						



City of Santa Barbara

Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 9/30/2016

Department: Library **0/4, 0% Objectives Achieved**
Division: Library-County Libraries
Program Name and Number: Goleta Library (5123)
Program Owner: Allison Gray
Program Mission: Provide a full range of library services to residents of the Goleta Valley and surrounding areas.

Program Activities:

1. Circulate library materials, fill reserve requests, provide information on library services and collect fines and fees.
2. Offer a variety of programs, including story times, puppet shows, crafts, book discussions and a Summer Reading Program for youth.
3. Answer reference questions for patrons in the library and by telephone.
4. Provide meeting room and exhibit space for community use.
5. Provide computers, internet access and computer assistance to adults and children.

Status	Measurable Objectives	Metric
of Target	1. Achieve a circulation of 590,000.	Items checked out
✓	UM	Target
☐	Qtr1 Actual	Qtr2 Actual
	Qtr3 Actual	Qtr4 Actual
	Year-to-Date	
	FY2017	
	Previous FY2016	
	546,000	150,008
	148,426	298,434
	151,203	164,329
	613,966	
Comments: Mid-Yr: <input type="text"/> Yr-End: <input type="text"/>		

Status	Measurable Objectives	Metric
of Target	2. Increase attendance at Goleta youth programs to 10,500.	Youth program attendance
✓	UM	Target
☐	Qtr1 Actual	Qtr2 Actual
	Qtr3 Actual	Qtr4 Actual
	Year-to-Date	
	FY2017	
	Previous FY2016	
	10,000	2,427
	2,418	4,845
	2,291	2,716
	9,852	
Comments: Mid-Yr: <input type="text"/> Yr-End: <input type="text"/>		

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	1. Percent of circulation from self-check machines								
			Previous FY2016						
			75.0%	73.3%	75.2%	74.1%	81.9%	76.0%	76.4%
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	3. Public computer sessions								
			Previous FY2016						
			60,000	16,127	13,702	29,829	12,777	13,866	56,472
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	4. Adult materials circulated								
			Previous FY2016						
			292,000	71,475	71,503	142,978	75,287	76,168	294,433
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	5. Children and Teen materials circulated								
			Previous FY2016						
			212,600	66,996	64,291	131,287	66,162	73,985	271,434
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	6. Circulation per capita for Goleta Valley residents								
			Previous FY2016						
			6.18	1.70	1.68	3.38	1.71	1.86	6.95
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	7. Visits to library								
			Previous FY2016						
			289,000	79,836	65,895	145,731	67,129	71,671	284,531
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	8. Patron holds on library materials fulfilled								
			Previous FY2016						

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	9. Expenditure per capita for Goleta Library materials								
			<i>Previous FY2016</i>						



City of Santa Barbara

Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 9/30/2016

Department: Library

Division: Library-County Libraries

Program Name and Number: Carpinteria Library (5128)

Program Owner: Jessica Cadiente

Program Mission: Provide information services, programming and equal access to materials for all residents of Carpinteria in order to promote reading and lifelong learning.

**0/4, 0%
Objectives
Achieved**

Program Activities:

1. Circulate collection materials, collect fines and fees, fill reserve requests, and provide information on use of the library.
2. Offer a variety of programs, including story times, puppet shows, crafts, movies and a Summer Reading Program to encourage the youth in the Carpinteria service area to maintain their reading skills.
3. Answer reference questions for patrons in the library and by telephone.
4. Provide meeting rooms for community use.
5. Provide computers, internet access, and computer assistance to adults and children.

Status	Measurable Objectives	Metric
of Target	1. Achieve a circulation of 99,000.	Items checked out
✓	UM	
<input type="checkbox"/>		
	FY2017	
	Target	Year-to-Date
	Qtr1 Actual	Qtr2 Actual
	Qtr3 Actual	Qtr4 Actual
	Mid-Year Actual	Year-to-Date
	Previous FY2016	
	80,000	104,491
	24,794	29,234
	24,520	25,943
	49,314	29,234
Comments:	Mid-Yr: <input type="text"/>	Yr-End: <input type="text"/>

Status	Measurable Objectives	Metric
of Target	2. Achieve attendance of 9,800 at Carpinteria youth programs.	Youth program attendance
✓	UM	
<input type="checkbox"/>		
	FY2017	
	Target	Year-to-Date
	Qtr1 Actual	Qtr2 Actual
	Qtr3 Actual	Qtr4 Actual
	Mid-Year Actual	Year-to-Date
	Previous FY2016	
	6,000	9,377
	2,036	2,132
	2,078	3,131
	4,114	3,131
Comments:	Mid-Yr: <input type="text"/>	Yr-End: <input type="text"/>

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	1. Circulation per capita								
			<i>Previous FY2016</i>						
			4.7	1.5	1.5	2.9	1.5	1.7	6.2
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	2. Visits to Carpinteria Library								
			<i>Previous FY2016</i>						
			120,000	34,219	35,171	69,390	36,423	35,899	141,712
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	3. Public computer sessions								
			<i>Previous FY2016</i>						
			22,000	6,753	6,255	13,008	6,992	5,695	25,695
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	4. Patron holds on library materials fulfilled								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	5. Expenditure per capita for Carpinteria Library materials								
			<i>Previous FY2016</i>						



City of Santa Barbara

Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 9/30/2016

Department: Library **0/3, 0% Objectives Achieved**
Division: Library-County Libraries
Program Name and Number: Montecito Library (5127)
Program Owner: Jessica Cadiente
Program Mission: Provide information services, programming and equal access to materials for all residents of Montecito in order to promote reading and lifelong learning.

Program Activities:

1. Circulate collection materials, collect fines and fees, fill reserve requests, and provide information on use of the library.
2. Offer a variety of programs, including a Summer Reading Program to encourage the youth in the Montecito service area to maintain their reading skills.
3. Answer reference questions for patrons in the library and by telephone.
4. Provide computers, internet access, and computer assistance to adults and children.

Status	Measurable Objectives	Metric					
of Target	1. Achieve a circulation of 94,000	Items checked out					
<input checked="" type="checkbox"/>	UM						
	Target	Year-to-Date					
	Qtr1 Actual	Qtr2 Actual					
	Qtr3 Actual	Qtr4 Actual					
	Mid-Year Actual	Year-to-Date					
	FY2017						

	<i>Previous FY2016</i>						
	80,000	24,950	23,643	48,593	24,931	26,182	99,706
Comments: Mid-Yr:		Yr-End:					

Status	Measurable Objectives	Metric					
of Target	2. Achieve attendance of 1,100 at Montecito youth programs.	Youth program attendance					
<input checked="" type="checkbox"/>	UM						
	Target	Year-to-Date					
	Qtr1 Actual	Qtr2 Actual					
	Qtr3 Actual	Qtr4 Actual					
	Mid-Year Actual	Year-to-Date					
	FY2017						

	<i>Previous FY2016</i>						
	800	298	210	508	411	611	1,530
Comments: Mid-Yr:		Yr-End:					

Status	Measurable Objectives	Metric						
of Target	3. Achieve 600 volunteer hours.	Volunteer hours						
		FY2017						
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input type="checkbox"/>								
		Previous FY2016						
		700	206	174	380	212	203	795
Comments: Mid-Yr:					Yr-End:			

			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	1. Circulation per capita								
			<i>Previous FY2016</i>						
			7.73	2.41	2.29	4.70	2.41	2.53	9.64
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	2. Visits to Montecito Library								
			<i>Previous FY2016</i>						
			40,000	11,003	10,950	21,953	11,958	11,452	45,363
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	3. Public computer sessions								
			<i>Previous FY2016</i>						
			7,500	2,594	1,373	3,967	1,405	1,160	6,532
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	4. Percent of circulation from self-check kiosk								
			<i>Previous FY2016</i>						
			30%	17%	19%	18%	21%	21%	19%
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	5. Patron holds on library materials fulfilled								
			<i>Previous FY2016</i>						
			FY2017						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
of Target	6. Expenditure per capita for Montecito Library materials								
			<i>Previous FY2016</i>						



City of Santa Barbara Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 9/30/2016

Department: Library
Division: Library-County Libraries
Program Name and Number: Solvang Library (5126)
Program Owner: Jessica Cadiente
Program Mission:

**0/3, 0%
Objectives
Achieved**

Provide information services, programming and equal access to materials for all residents of Solvang and surrounding communities, in order to promote reading and lifelong learning.

Program Activities:

1. Circulate collection materials, collect fines and fees, fill reserve requests, and provide information on use of the library.
2. Offer a variety of programs, including story times, cultural and educational performances, crafts, and a Summer Reading Program to encourage the youth in the Santa Ynez Valley service area to maintain their reading skills.
3. Answer reference questions for patrons in the library and by telephone.
4. Provide computers, internet access, and computer assistance to adults and children.

Status	Measurable Objectives	Metric					
of Target	1. Maintain a circulation of 76,500	Items checked out					
<input checked="" type="checkbox"/>	UM						
	Target	Year-to-Date					
	Qtr1 Actual	Qtr2 Actual					
	Qtr3 Actual	Qtr4 Actual					
	Mid-Year Actual	Year-to-Date					
	----- FY2017 -----						
	----- Previous FY2016 -----						
	68,000	18,921	19,411	38,332	20,251	22,533	81,116
Comments: Mid-Yr:				Yr-End:			

Status	Measurable Objectives	Metric					
of Target	2. Achieve attendance of 2,600 at Solvang youth programs.	Youth program attendance					
<input checked="" type="checkbox"/>	UM						
	Target	Year-to-Date					
	Qtr1 Actual	Qtr2 Actual					
	Qtr3 Actual	Qtr4 Actual					
	Mid-Year Actual	Year-to-Date					
	----- FY2017 -----						
	----- Previous FY2016 -----						
	3,100	687	378	1,065	341	1,940	3,346
Comments: Mid-Yr:				Yr-End:			

Status	Measurable Objectives	Metric																												
of Target	3. Maintain the number of volunteer hours at 1,500	Volunteer Hours																												
		FY2017																												
✓	UM	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="7" style="text-align: center;"><i>Previous FY2016</i></td> </tr> <tr> <td style="text-align: center;">2,000</td> <td style="text-align: center;">644</td> <td style="text-align: center;">409</td> <td style="text-align: center;">1,053</td> <td style="text-align: center;">421</td> <td style="text-align: center;">610</td> <td style="text-align: center;">2,084</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date								<i>Previous FY2016</i>							2,000	644	409	1,053	421	610	2,084
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Comments: Mid-Yr: <input type="text"/> Yr-End: <input type="text"/>																														
		FY2017																												
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																					
of Target	1. Circulation per capita																													
			<i>Previous FY2016</i>																											
			4.16	1.16	1.19	2.35	1.24	1.38	4.97																					
			FY2017																											
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																					
of Target	2. Visits to Solvang Library																													
			<i>Previous FY2016</i>																											
			83,000	22,655	18,600	41,255	19,247	20,027	80,529																					
			FY2017																											
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																					
of Target	3. Public computer sessions																													
			<i>Previous FY2016</i>																											
			9,500	2,489	2,217	4,706	2,044	2,018	8,768																					
			FY2017																											
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																					
of Target	4. Patron holds on library materials fulfilled																													
			<i>Previous FY2016</i>																											
			FY2017																											
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																					
of Target	5. Expenditure per capita for Solvang Library materials																													
			<i>Previous FY2016</i>																											



City of Santa Barbara

Fiscal Year 2017 Performance Measure Results

Reporting Period: From 7/1/2016 to 9/30/2016

Department: Library
Division: Library-County Libraries
Program Name and Number: Buellton Library (5125)
Program Owner: Jessica Cadiente
Program Mission:

0/3, 0%
Objectives
Achieved

Provide information services, programming and equal access to materials for all residents of Buellton and surrounding communities, in order to promote reading and lifelong learning.

Program Activities:

1. Circulate collection materials, collect fines and fees, fill reserve requests, and provide information on use of the library.
2. Offer a variety of programs, including story times, cultural and educational performances, crafts, and a Summer Reading Program to encourage the youth in the Buellton service area to maintain their reading skills.
3. Answer reference questions for patrons in the library and by telephone.
4. Provide computers, internet access, and computer assistance to adults and children.

Status	Measurable Objectives	Metric
of Target	1. Maintain a circulation of 54,000.	Items checked out
<input checked="" type="checkbox"/>	UM	
	Target	Year-to-Date
	Qtr1 Actual	Qtr2 Actual
	Qtr3 Actual	Qtr4 Actual
	Mid-Year Actual	Year-to-Date
	----- FY2017 -----	
	----- Previous FY2016 -----	
Comments: Mid-Yr: <input style="width: 300px;" type="text"/>		
Yr-End: <input style="width: 300px;" type="text"/>		

Status	Measurable Objectives	Metric
of Target	2. Achieve attendance of 400 at Buellton youth programs.	Youth program attendance
<input checked="" type="checkbox"/>	UM	
	Target	Year-to-Date
	Qtr1 Actual	Qtr2 Actual
	Qtr3 Actual	Qtr4 Actual
	Mid-Year Actual	Year-to-Date
	----- FY2017 -----	
	----- Previous FY2016 -----	
Comments: Mid-Yr: <input style="width: 300px;" type="text"/>		
Yr-End: <input style="width: 300px;" type="text"/>		

Status	Measurable Objectives	Metric														
of Target	3. Achieve 320 volunteer hours.	Volunteer hours														
FY2017																
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FY2017																
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of Target	1. Circulation per capita															
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of Target	5. Expenditure per capita for Buellton Library materials															
Previous FY2016																