

City of Santa Barbara Enterprise Systems Catalog

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
Accela, Inc.	Tidemark Advantage	Land Use	Permitting, Inspections, and Code Enforcement	Community Development / Public Works / Fire	Daily	Daily
Active Network	Class	Recreation Software	Class Management, Online Registration and Payments	Parks & Recreation	Daily	Daily
Advanced Utility Systems	CIS Infinity	Customer Information System (CIS)	Utility Billing	Finance	Daily	Daily
Advanced Utility Systems	Infinity.Link	Customer Payment Portal	Credit Card Payments	Finance	Daily	Daily
Aitkins Database Solutions	Access- Housing Mediation	Case Management	Housing Mediation	Community Development	As needed	As needed
Aitkins Database Solutions	Access Database	Rental Housing Mediation Program	Administration, Housing, and Human Services	Community Development	Daily	Daily
Aitkins Database Solutions	Access- Leases	Property Management	Airport Property Lease Mgt	Airport	As needed	As needed
Aitkins Database Solutions	Access-Affordable Housing	Case Management	Affordable Housing	Community Development	As needed	As needed
Aitkins Database Solutions	Access- Violations/DMV	Parking Payment Management	Violations/DMV	Public Works	As needed	As needed
Aitkins Database Solutions	Access- Parking	Parking Permit Management	Commuter Lot, Carpool, Monthly, Residential	Public Works	Daily	Daily
Aitkins Database Solutions	Access - Oversized Vehicle Permits	Parking management	Vehicle Permits	Public Works	As needed	As needed
Businessolver.com, Inc.	BenefitSolver	Benefits Enrollment	Benefits Enrollment	Human Resources	Daily	Daily
Canto	Canto	Digital Asset Management	Information and Files	Information Technology	As needed	As needed

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Cartegraph Systems, Inc.	OMS	Maintenance Management of City Assets	Service Requests, Work Orders, and Inspections	Public Works/Airport/Waterfront/Parks & Recreation	Daily	Daily
Constant Contact	Constant Contact	Email newsletters and marketing	Contact Information	City Administrator	Daily	Daily
Constant Contact	Constant Contact	Email newsletters and marketing	Contact Information	Water Resources	Monthly	Monthly
Constant Contact	Constant Contact	Email newsletters and marketing	Contact Information	Environmental Services	Daily	Daily
Esri	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Parcel Addresses	Information Technology	As needed	As needed
Esri	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Street/ROW Assets	Public Works	As needed	As needed
Esri	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Park Assets	Parks & Recreation	As needed	As needed
Esri	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Fire Assets	Fire	As needed	As needed
Esri	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Land Records	Community Development	As needed	As needed
Esri	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Planning and Environmental Data	Community Development	As needed	As needed
Esri	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Utility infrastructure Assets	Public Works	As needed	As needed
Google	Google Drive	Collect unscheduled hauling permit and single-use bag store customer data via Forms.	Contact, Permit, and Service Information	Environmental Services Division – Finance Department	Quarterly	Quarterly

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Granicus	Historical Properties Web Application (HPWA)	Catalog of historical properties in the City	Property Information	Community Development	As Needed	As Needed
Granicus	Civica CMS	City Website	Content Management for Web Posting/Calendars/Documents	Information Technology	As Needed	As Needed
Granicus	Granicus	City Meeting Management	Webcasting and Agenda Management	Government Access TV / City Clerk	As Needed	As Needed
Hyland OnBase	Hyland OnBase	Document Management	Document and Council Agenda Management	City Clerk	Daily	Daily
Intimesoft	In Time	Workforce Management	Timekeeping, Scheduling & Notification for Public Safety	Police	Daily	Daily
InvoiceCloud	InvoiceCloud	Utility Billing Payment System	Online Bill Presentment and Credit Card Processing	Finance	Daily	Daily
Itron	MVRS	Meter Reading	Water Meter Reading	Finance	Daily	Daily
MailChimp	MailChimp	Email newsletters and marketing	Contact Information	Parks and Recreation	As needed	As needed
MailChimp	MailChimp	Email newsletters and marketing	Contact Information	Library	Daily	Daily
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
Microsoft	SharePoint	Departmental information sharing and collaboration, document storage, project management	Information and Files	Information Technology	Daily	Daily
Microsoft	Skype for Business	Used for instant messaging and audio/video conferencing	Communications	Information Technology	Daily	Daily
My Newsletter Builder	My Newsletter Builder	Email newsletters and marketing	Contact Information	Creeks Division	Daily	Daily
Neogov	Applicant Tracking	Online Applicant System	Applicant Tracking	Human Resources	Daily	Daily

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PerfectMind	PerfectMind	Recreation and facility management, and activity registration	Contact Information	Parks and Recreation	Daily	Daily
Pheonix Group	Parking Citation Mgt.	Parking Citation Management	Citation Tracking and Payment Collection	Police	Daily	Daily
Professional Software, Inc.	FSM	Marina Management	Marina Slips & Building Leases Billing	Waterfront	Daily	Daily
Progressive Solutions	LicenseTrack	Business License	Business Licenses	Finance	As needed	As needed
Salesforce	Sales Cloud Lightning CRM – Professional Edition	Customer relationship management for solid waste accounts.	Contact and service information	Environmental Services Division – Finance Department	Daily	Daily
SeamlessGov	SeamlessDocs	Electronic Signatures	Forms, Electronic Signatures, Document Management	Information Technology	Daily	Daily
SKIDATA	SKIDATA	Parking management	Credit Card Payments, lot volume	Public Works	Daily	Daily
SKIDATA	SKIDATA	Parking management	Credit Card Payments, lot volume, revenue control	Waterfront	Daily	Daily
T2 Systems	Digital Luke	Parking management	Credit Card Payments, lot volume, revenue control	Waterfront	Daily	Daily
Tyler Technologies	Munis	Financial System	Accounts Receivable / Billing	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Accounts Payable	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Budgeting	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Payroll	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Purchasing	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Fixed Assets	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	General Ledger	Finance	Daily	Daily

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Tyler Technologies	Munis	Financial System	Cash Receipting / Cash Management	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Inventory Management	Finance	Daily	Daily
Tyler Technologies	Munis	Personnel Administration	Personnel, Job Classification, Position Control Management	Human Resources	Daily	Daily
Xerox	FireHouse	Fire Incident Tracking	Fire Incidents	Fire	Daily	Daily