

# City of Santa Barbara

## Telephone Quick Reference Directory

Revised August 2015

DEPARTMENTS	
<b>ADMINISTRATIVE SERVICES</b>	
735 Anacapa St .....	564-5305
<b>AIRPORT</b>	
601 Firestone Rd .....	967-7111
FAX .....	964-1380
<b>CITY ADMINISTRATOR</b>	
735 Anacapa St .....	564-5305
FAX .....	897-1993
<b>CITY ATTORNEY</b>	
740 State St., Suite 201 .....	564-5326
FAX .....	897-2532
<b>COMMUNITY DEVELOPMENT</b>	
630 Garden St .....	564-5502
FAX .....	564-5506
<b>FINANCE</b>	
735 Anacapa St .....	564-5334
<b>FIRE</b>	
925 Chapala Street .....	965-5254
<b>LIBRARY</b>	
40 E. Anapamu St .....	564-5608
<b>PARKS AND RECREATION</b>	
620 Laguna St .....	564-5418
FAX .....	564-5480
<b>POLICE</b>	
215 E Figueroa St .....	897-2300
FAX .....	897-2434
<b>PUBLIC WORKS</b>	
630 Garden St .....	564-5377
FAX .....	897-2613
<b>WATERFRONT</b>	
132-A Harbor Way .....	564-5531
FAX .....	560-7580
<b>Accounts Payable .....</b>	
<b>Admin., Housing, Human Services ...</b>	
<b>Airport .....</b>	
<b>Animal Control .....</b>	
<b>Arborist .....</b>	
<b>Architectural Board of Review .....</b>	
<b>Benefits .....</b>	
<b>Building Complaints (Com Dev) .....</b>	
<b>Building &amp; Safety (Com Dev) .....</b>	
<b>Building Maintenance .....</b>	
<b>Business License, Tax and Permits .....</b>	
<b>Cashier (Finance) .....</b>	
<b>Cater Water Treatment Plant .....</b>	
<b>City Clerk .....</b>	
<b>City TV (Ch. 18) .....</b>	
<b>Demographics .....</b>	
<b>Disaster Information/OES .....</b>	
<b>El Estero Wastewater Trtmt Plant ...</b>	<b>568-1010</b>
<b>Electronic Maintenance .....</b>	<b>897-1990</b>
<b>Engineering (Public Works) .....</b>	<b>564-5363</b>
<b>Environmental Services .....</b>	<b>564-5631</b>
Code Enforcement (Sue Sadler) .....	564-5686
Recycling and Trash Programs .....	564-5627
<b>Fire Department .....</b>	
Fire Prevention .....	564-5702
Public Education .....	564-5703
<b>Graffiti Hotline .....</b>	
<b>Harbor .....</b>	<b>564-5531</b>
See also Waterfront	
<b>Historic Landmarks Commission .....</b>	<b>564-5470</b>
<b>Housing and Human Svcs (AHHS) .....</b>	<b>564-5461</b>
<b>Human Resources .....</b>	<b>564-5316</b>
<b>Illegal Dumping .....</b>	<b>564-5413</b>
<b>Information Systems Help Desk .....</b>	<b>897-2598</b>
<b>Library, Main .....</b>	
<b>Mail (635 Laguna Street) .....</b>	<b>564-5360</b>
<b>Mayor and City Council .....</b>	<b>564-5318</b>
<b>Motor Pool (Public Works) .....</b>	<b>564-5402</b>
<b>Noise Complaints/Police Dispatch ...</b>	
<b>Office of Emergency Svcs .....</b>	<b>564-5711</b>
<b>Parking Operations and Maint .....</b>	
<b>Parking Permits (Residential)</b>	
1221 Anacapa St. ....	564-5656
<b>Parks and Recreation .....</b>	
Active Adults .....	897-2519
Adapted Recreation Programs .....	564-5421
Arts and Crafts Show .....	897-1982
Aquatics (1118 E. Cabrillo Blvd.) .....	897-2680
Cabrillo Pavilion Arts Center .....	897-1982
Carrillo Recreation Center .....	897-2519
Cultural Arts .....	897-1982
Franklin Ctr (1136 E Montecito) .....	897-2582
Golf Course .....	687-7087
Los Baños Pool (401 Shoreline) .....	966-6110
Louise Lowry Davis Ctr (1232 De La Vina) .....	897-2568
Parks .....	897-2692
Reservations (Parks, Facilities) .....	564-5418
Sports .....	564-5422
Teen Programs .....	897-2650
Twelve35 – Teen Center .....	882-1235
Westside Ctr. (423 W. Victoria) .....	897-2560
Youth Activities .....	564-5495
<b>Payroll .....</b>	
<b>Planning Commission .....</b>	
<b>Planning and Zoning .....</b>	
<b>Planning Counter .....</b>	
<b>Police Department .....</b>	
Dispatch .....	882-8900
Emergency .....	9-1-1 or 965-5151
Lost and Found .....	897-2374
Parking Enforcement .....	897-3726
Parking Citations .....	897-2360
Records Office .....	897-2355
Vehicle/Abandoned Property Hotline .....	897-2413
Watch Commander .....	897-2376
<b>Pothole Reporting Line .....</b>	
<b>Public Works Permits .....</b>	
<b>Purchasing (310 E. Ortega Street) .....</b>	
<b>Records Counter (Com. Dev.) .....</b>	
<b>Recycling Programs .....</b>	
<b>Rental Housing Mediation .....</b>	
<b>Risk Management .....</b>	
<b>RV Issues/Police Dispatch .....</b>	
<b>Sand Bags .....</b>	
<b>Sewer Main Repair .....</b>	
<b>Shopping Carts Hotline .....</b>	
<b>Sidewalk Repair .....</b>	
<b>Sign Permits .....</b>	
<b>Special Events (Police) .....</b>	
<b>Storm Drain Response Line .....</b>	
<b>Street Lights (24hr recording) .....</b>	
Live Person ( <i>only</i> for irate citizens) .....	564-5583
<b>Street Sign Hotline .....</b>	
<b>Street Sweeping .....</b>	
<b>Street Tree Maintenance .....</b>	
<b>Streets Division (Public Works) .....</b>	
<b>Traffic Signals (Public Works) .....</b>	
<b>Transportation Operations .....</b>	
<b>Trash Code Enforcement .....</b>	
<b>Trash Programs .....</b>	
<b>Treasury (Finance) .....</b>	
<b>Utility Billing (water, sewer, trash) ..</b>	
<b>Vector Control (City Property) .....</b>	
<b>Wastewater .....</b>	
<b>Water Billing .....</b>	
<b>Water Conservation .....</b>	
<b>Water Main Repair .....</b>	
<b>Water Resources .....</b>	
<b>Waterfront .....</b>	
Harbor Patrol .....	564-5530
Stearns Wharf .....	564-5526
Waterfront Parking .....	564-5523
<b>Zoning Enforcement Complaints</b>	
English & Spanish .....	897-2676
<b>Zoning Information .....</b>	

## Telephone Quick Reference Directory

### CITIES - LOCAL

Buellton .....	686-0137
Carpinteria.....	684-5405
Goleta .....	961-7500
Lompoc .....	736-1261
Santa Maria .....	925-0951
Solvang .....	688-5575

### COUNTY INFO

<http://www.countyofsb.org>

Administration .....	681-4200	
Air Pollution Control District .....	961-8800	
260 N. San Antonio Road		
Animal Shelter, Goleta .....	681-5285	
Arts Commission.....	568-3990	
Assessor .....	568-2550	
Birth Certificates .....	568-2250	
Board of Supervisors .....	568-2190	
Clerk of the Board.....		
Building and Safety.....	568-3030	
Business License.....	568-2933	
Child Welfare .....	866-901-3212	
Clerk-Recorder .....	568-2250	
<b>Courts:</b>		
Civil Operations/Small Claims..... 882-4520		
Criminal Operations .....		568-2686
Death Certificates .....	568-2250	
District Attorney .....	568-2300	
Docent – Courthouse .....	962-6464	
Elections Office .....	568-2200	
Fictitious Business Names .....	568-2250	
Fire (Non Emergency) .....	681-5500	
Flood Control .....	568-3440	
General Services .....	568-3078	
Jail Custody.....	681-4260	
Jury Services.....	882-4551	
Marriage Licenses .....	568-2250	
Mosquito and Vector Control .....	969-5050	
Name Changes (Superior Court) .....	882-4520	
Notary Public Oaths .....	568-2250	
Passports .....	568-2250	
Planning and Development.....	568-2000	
Probation .....	882-3700	
Public Defender .....	568-3470	
Public Health Department.....	681-5100	
Public Works .....	568-3000	
Sheriff (Non Emergency) .....	681-4100	
Social Services .....	681-4401	
Treasurer / Tax Collector .....	568-2920	
Veterans Services .....	681-4500	

### STATE INFO

<http://www.ca.gov/>

Cal Trans .....	568-1250
Department of Motor Vehicles... 800 777-0133	
535 Castillo St.....	
Employment Devel. Dept .....	800 300-5616
130 E. Ortega .....	
Fair Employment & Housing .....	800 884-1684
Fair Political Practices Comm. .....	866 215-3772

### STATE INFO (CONT'D)

Franchise Tax Board .....	800 852-5711
Highway Patrol (CHP) .....	688-5551
Labor Commissioner (411 E. Canon Perdido) .....	568-1222
Secretary of State.....	916 653-6814
State Parks .....	800 444-7275
Covered California .....	800 300-1506

### FEDERAL INFO

[www.usa.gov](http://www.usa.gov)

Bankruptcy Court.....	884-4800
Citizenship & Immigration Svcs.....	800-375-5283
First Step (110 N. Milpas) .....	
Fed. Emer. Mgt Agency (FEMA)... ..	800 621-3362
Housing and Urban Develop. (Los Angeles)	
.....	
Information.....	800-FED-INFO
Internal Revenue Service.....	800 829-1040
Medicare.....	800 633-4227
Post Office .....	800 275-8777
836 Anacapa.....	
Social Security Administration ...	800-772-1213
355 Paseo Nuevo	

### ELECTED OFFICIALS

<b>U.S. Congress, 23rd District - Lois Capps</b>		
301 E. Carrillo St., Ste A .....		730-1710
<b>State Senate, 19th Dist – Hannah-Beth Jackson</b>		
222 E Carrillo Street, Ste 309 .....		965-0862
<b>State Assembly, 35<sup>th</sup> District – Das Williams</b>		
101 W. Anapamu St., Ste. A.....		564-1649

### COMMUNITY

Council on Alcoholism, Drug Abuse .....	962-6195	
American Red Cross .....	687-1331	
Better Business Bureau .....	963-8657	
Blood Bank (United Blood Svcs.) .....	965-7037	
4213 State Street		
Chamber of Commerce (S.B.) .....	965-3023	
Chamber of Commerce (Goleta).....	967-2500	
Child Abuse/Neglect Hotline .....	800 367-0166	
Community Resources Info Service		
Helpline .....		
Cottage Hospital (SB).....	682-7111	
Cottage Hospital (Goleta) .....	967-3411	
Domestic Violence Solutions .....	964-5245	
Downtown Organization .....	962-2098	
27 E. De La Guerra Street		
Family Services Agency .....	965-1001	
Food Bank .....	967-5741	
<b>Homeless Shelters</b>		
Casa Esperanza, 816 Cacique St .....		884-8481
Rescue Mission, 535 E. Yanonali.....		966-1316
Salvation Army, 423 Chapala Street .....		962-6281
Housing Authority (City) .....	965-1071	
808 Laguna Street		
Housing Authority (County, Goleta) .....	967-3402	

### COMMUNITY (CONT'D)

Humane Society .....	964-4777
Legal Aid Foundation .....	963-6754
People's Self Help .....	962-5152
Poison Control .....	800 876-4766
Red Cross .....	800-733-2767
2707 State Street .....	
RSVP (Retired Sr. Volunteer Prog.).....	963-0474
Santa Barbara Rescue Mission .....	966-1316
535 E Yanonali	
Shopping Cart Hotline.....	800 252-4613
South Coast Homeless .....	681-4078
Veteran's Building.....	568-0020
Wildlife Care Network (SB) .....	966-9005

### SCHOOLS

County Education Office .....	964-4711
Goleta Union School District.....	681-1200
Santa Barbara City College .....	965-0581
Santa Barbara School Dist. ....	963-4331
(Elementary and High School)	
UCSB .....	893-8000
Westmont College .....	565-6000

### TOURIST ATTRACTIONS

Arts & Crafts Show .....	897-1982
Botanic Garden (1212 Mission Cyn Rd) .....	682-4726
Carriage Museum (129 Castillo St).....	962-2353
Casa de la Guerra (9 E. De La Guerra) ..	966-6961
Chumash Casino .....	800 248-6274
Conference & Visitors Bureau .....	966-9222
Earl Warren Show Grounds .....	687-0766
El Presidio .....	965-0093
Farmer's Market .....	962-5354
Historical Museum .....	966-1601
International Film Festival .....	963-0023
Land Shark .....	683-7600
Lobero Theatre .....	963-0761
Maritime Museum.....	962-8404
Mission Santa Barbara (2201 Laguna) .....	682-4713
Museum of Art (1130 State Street) .....	963-4364
Museum of Natural History .....	682-4711
Old Spanish Days .....	962-8101
Old Town Trolley .....	965-0353
Sea Center (211 Stearns Wharf).....	682-4711
Trust for Historical Preservation.....	965-0093
Visitor Center.....	965-3021 or 568-1811
Zoo (500 Ninos Drive) .....	962-5339

### UTILITIES & TRANSPORTATION

<b>Amtrak</b>	
Station Information.....	963-1015
Reservations and Schedule.....	800 872-7245
Cox Communications .....	683-6651
Easy Lift Transportation .....	681-1181
<b>Greyhound</b>	
Fare and Schedule Info.....	800 231-2222
Local Terminal.....	965-7551

## Telephone Quick Reference Directory

### UTILITIES AND TRANSPORTATION (CONT'D)

#### Metropolitan Transit District

General Office, 550 Olive St ..... 963-3364

Schedule and Route Info ..... 963-3366

#### Recreational Vehicle Dump Stations:

Cachuma Lake, Hwy 154 ..... 686-5054

Elks Lodge, 150 N. Kellogg Ave..... 964-6858

Marborg Industries ..... 963-1852

#### Recycling Centers:

##### MarBorg

725 Cacique Street .....617-4270

Accepts Antifreeze, Batteries, Oil, Water/Latex  
Paint, and Fluorescent Bulbs

20 David Love Pl (Goleta) .....617-4272

##### Hazardous Waste Recycling

565 Mesa Rd, UCSB Campus .....882-3602

**So Cal Edison** .....800 655-4555

10060 Telegraph Rd, Ventura ..805-963-3671

**So Cal Gas Company**.....800 427-2200

134 E Victoria Street, SB

**Transfer Station (Dump)** ..... 681-4335

4434 Calle Real

#### Trash Hauler

**MarBorg Industires** ..... 963-1852

**Verizon** .....800 837-4966

### \*\*\* TELEPHONE TIPS \*\*\*

for use with the Dterm Series E Telephones

#### To Transfer a caller to voice mail, press

Transfer and enter 2618. When you hear the voice mail greeting, enter “#”, then “#” again and the extension. Once the person speaks press “#” and hang up.

#### To recall a transferred call, Press # \*

**Three-Way Conferencing:** Establish first call; ask the party to hold. Press Transfer, receive interrupted dial tone; dial third party, and when answered, press Conf button. Three-way conference is established. If one party hangs up, other two remain connected.

**Voice Mail** ext. is 2618. to call from the outside 897-2618