



P³ YEAR-END REPORT
Fiscal Year 2012
January – June 2012



JAN 24 2013

Date: July 24, 2012

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Department: Waterfront
Program Name and Number: Harbor Patrol (8131)
Program Owner: Steve McCullough, Harbor Patrol Supervisor
Phone Number: x5530
Program Mission: Enforce laws, educate the public and provide emergency fire, medical and ocean response services to facilitate the safe and orderly use of the Waterfront area.

MEASURABLE OBJECTIVES

1. Respond to 96% of in-harbor emergencies within five minutes.

Performance Measure	Annual Target	QTR 1 Jul-Sep	QTR 2 Oct-Dec	QTR 3 Jan-Mar	QTR 4 Apr-Jun	Year to Date
% of five-minute response times	96%	97%	100%	100%	100%	99%
Status:	Target achieved.					
Comments:	Responded to 84 in-harbor emergencies within five minutes in FY 2012. One response in July was delayed.					Objective Achieved <input checked="" type="checkbox"/>

2. Achieve an average of 50 training hours per Harbor Patrol Officer.

Performance Measure	Annual Target	QTR 1 Jul-Sep	QTR 2 Oct-Dec	QTR 3 Jan-Mar	QTR 4 Apr-Jun	Year to Date
Average training hours per officer	50	7	15.09	23.64	28.09	73.82
Status:	Target achieved.					
Comments:	<i>We hired two new HPOs in the second half of FY 2012. This will be followed by an increase in training hours for the following several years.</i>					Objective Achieved <input checked="" type="checkbox"/>

3. Enhance public relations by conducting a minimum of 35 class tours or other public relations events.

Performance Measure	Annual Target	QTR 1 Jul-Sep	QTR 2 Oct-Dec	QTR 3 Jan-Mar	QTR 4 Apr-Jun	Year to Date
Class tours or public relations events	35	11	10	9	9	39
Status:	Target achieved.					
Comments:	<p>TOURS, ORIENTATIONS, AND RIDE-ALONGS (28): 9 School Tours, 1 Cub Scout Tour, 3 Aqua Camp Tours, 1 New Police Officer Orientation, 2 New Police Parking Enforcement Officer Orientation, 1 Police Host ride-along, 3 SBCC Marine Tech Orientations, 2 New Dispatcher Ride-alongs, 1 County Parks Staff Orientation, 1 Risk Analyst Orientation, 1 Public Defender Orientation and 3 Citizen Ride-alongs.</p> <p>OTHER (11): 2 Harbor Watch Meetings, 4 Fire Boat Displays, 3 Operation Dry Water BUI campaigns (Memorial Day, July 4 & Labor Day weekends), 1 Burn Quest Relay and 1 Harbor Festival.</p>					Objective Achieved <input checked="" type="checkbox"/>

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4. Limit time lost due to injury to 410 or fewer hours.						
Performance Measure	Annual Target	QTR 1 Jul-Sep	QTR 2 Oct-Dec	QTR 3 Jan-Mar	QTR 4 Apr-Jun	Year to Date
Hours lost due to injury	410	80	560	480	560	1,680
Status:	Did not achieve objective.					
Comments:	One HPO retired at the end of FY 2012 after a recurring injury kept him from working most of the year.				Objective Achieved <input type="checkbox"/>	

PROJECT OBJECTIVES						
5. Coordinate two joint agency (Fire and Harbor Patrol) emergency response drills in the Harbor to reinforce knowledge and practice of joint tactical response procedures.						
Status:	Objective achieved.					
Comments:	Completed seven joint Fire-Harbor Patrol training sessions in the first half, and three in the second half of FY 2012.				Objective Achieved <input checked="" type="checkbox"/>	

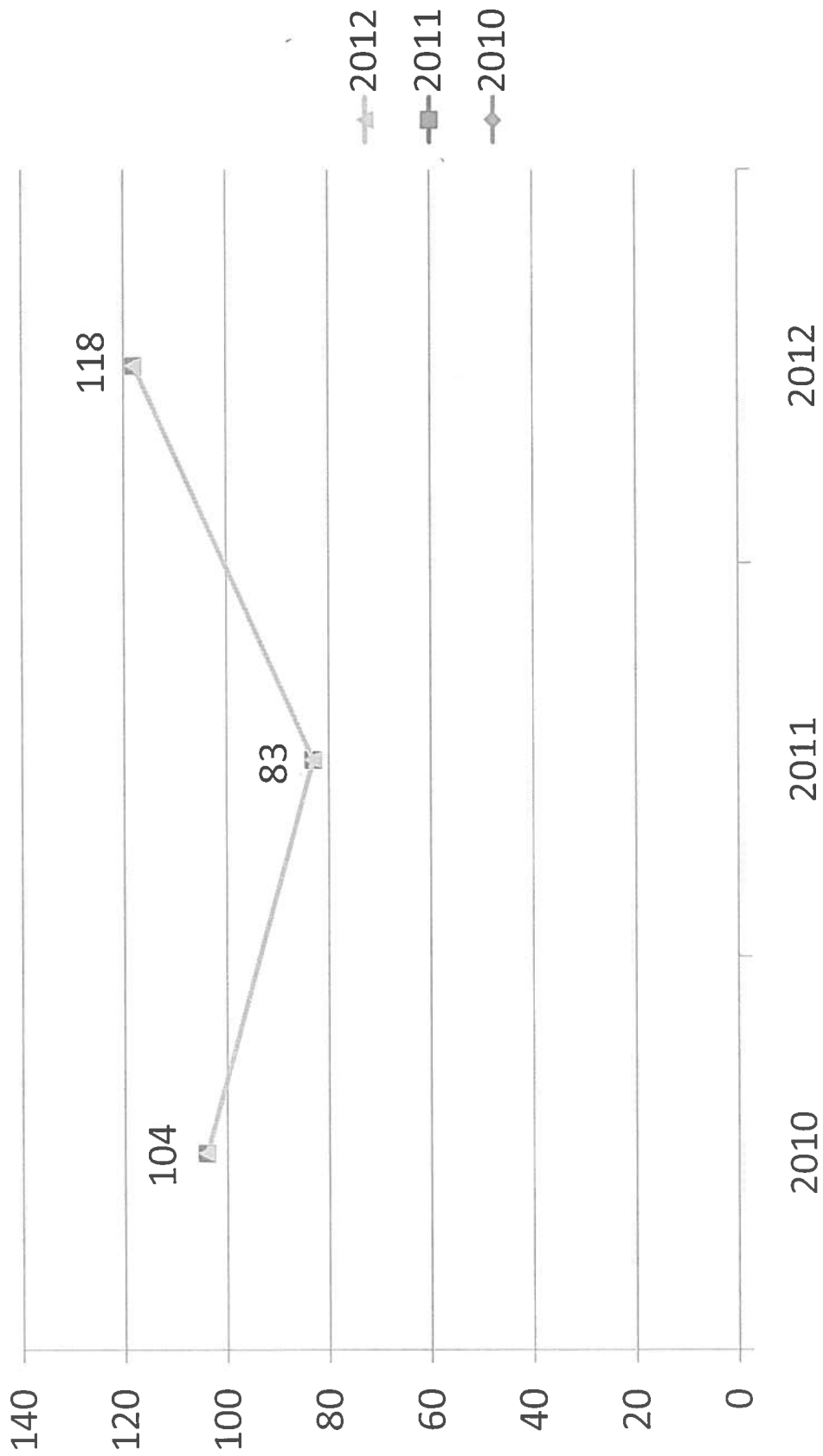
OTHER PERFORMANCE MEASURES						
Performance Measure	Annual Projection	QTR 1 Jul-Sep	QTR 2 Oct-Dec	QTR 3 Jan-Mar	QTR 4 Apr-Jun	Year to Date
1. Percent of five-minute emergency response times	96%	97%	100%	100%	100%	99%
2. Training hours per officer	50	7	15.09	23.64	28.09	73.82
3. Class tours or other public relations events	35	11	10	9	9	39
4. Hours lost due to injury	410	80	560	480	560	1,680
5. Joint agency drills (Fire & Harbor Patrol)	2	1	6	2	1	10
6. Calls for service	1,900	536	389	434	451	1,810
7. Emergency responses inside of harbor (tows not included)	100	34	12	13	26	85
8. Emergency responses outside of harbor (tows not included)	100	36	14	12	30	92
9. Emergency vessel tows	100	38	10	14	16	78

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10. Non-emergency (courtesy) vessel tows	400	67	75	82	73	297
11. Marine sanitation device inspections	1,000	356	129	63	92	640
12. Enforcement contacts	1,400	406	286	224	341	1,257
13. Arrests	130	20	12	14	20	66
14. Parking citations	400	141	73	49	140	403
15. Motor patrols	2,800	710	666	614	676	2,666
16. Foot patrols	3,500	956	1,002	987	821	3,766
17. Boat patrols	1,700	472	389	438	436	1,735
18. Medical emergency responses	100	36	36	10	36	118
19. Fire Service emergency responses	15	2	3	2	2	9
20. Marine mammal rescues	40	8	5	14	19	46
21. Bird rescues	20	41	8	15	17	81

Emergency Medical Responses

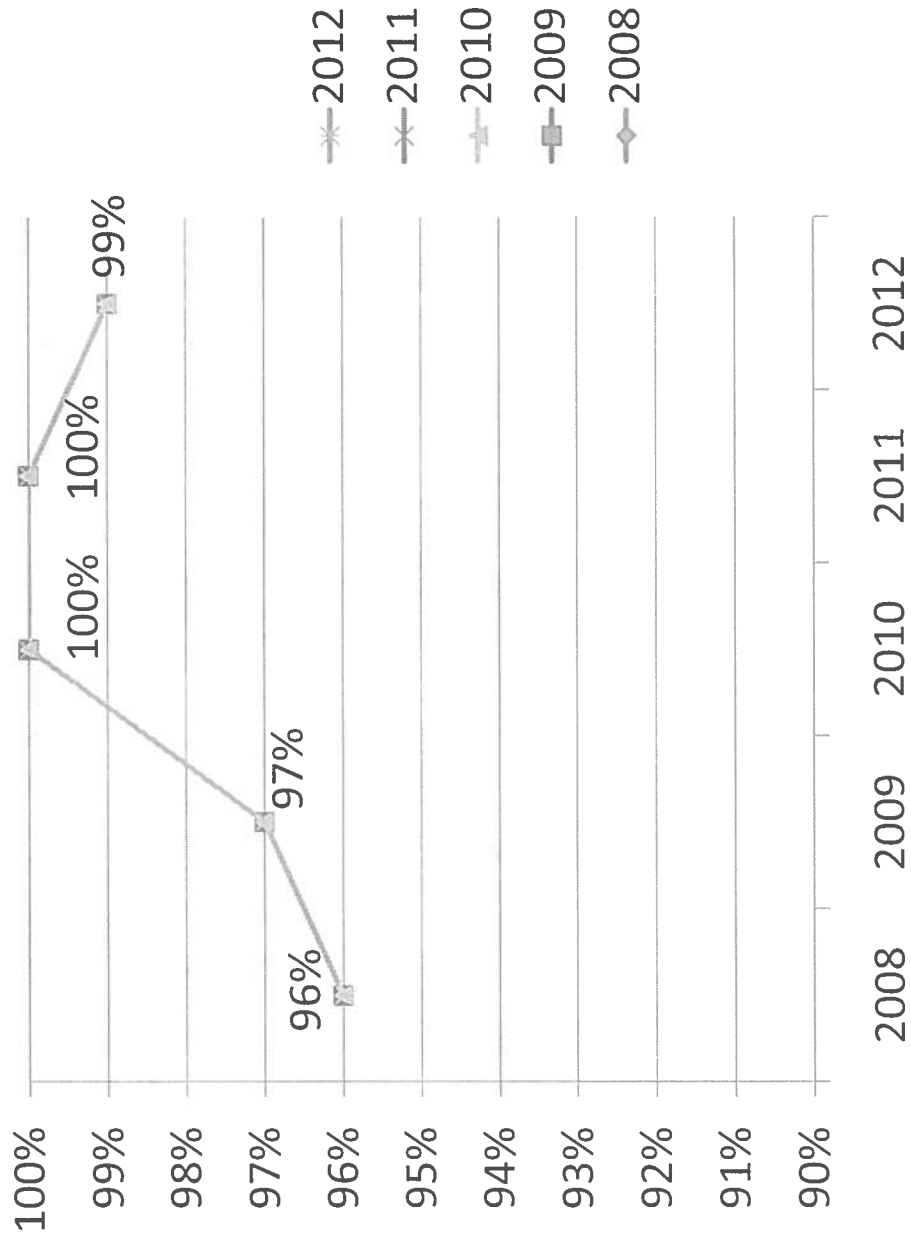
(Not Recorded before 2010)



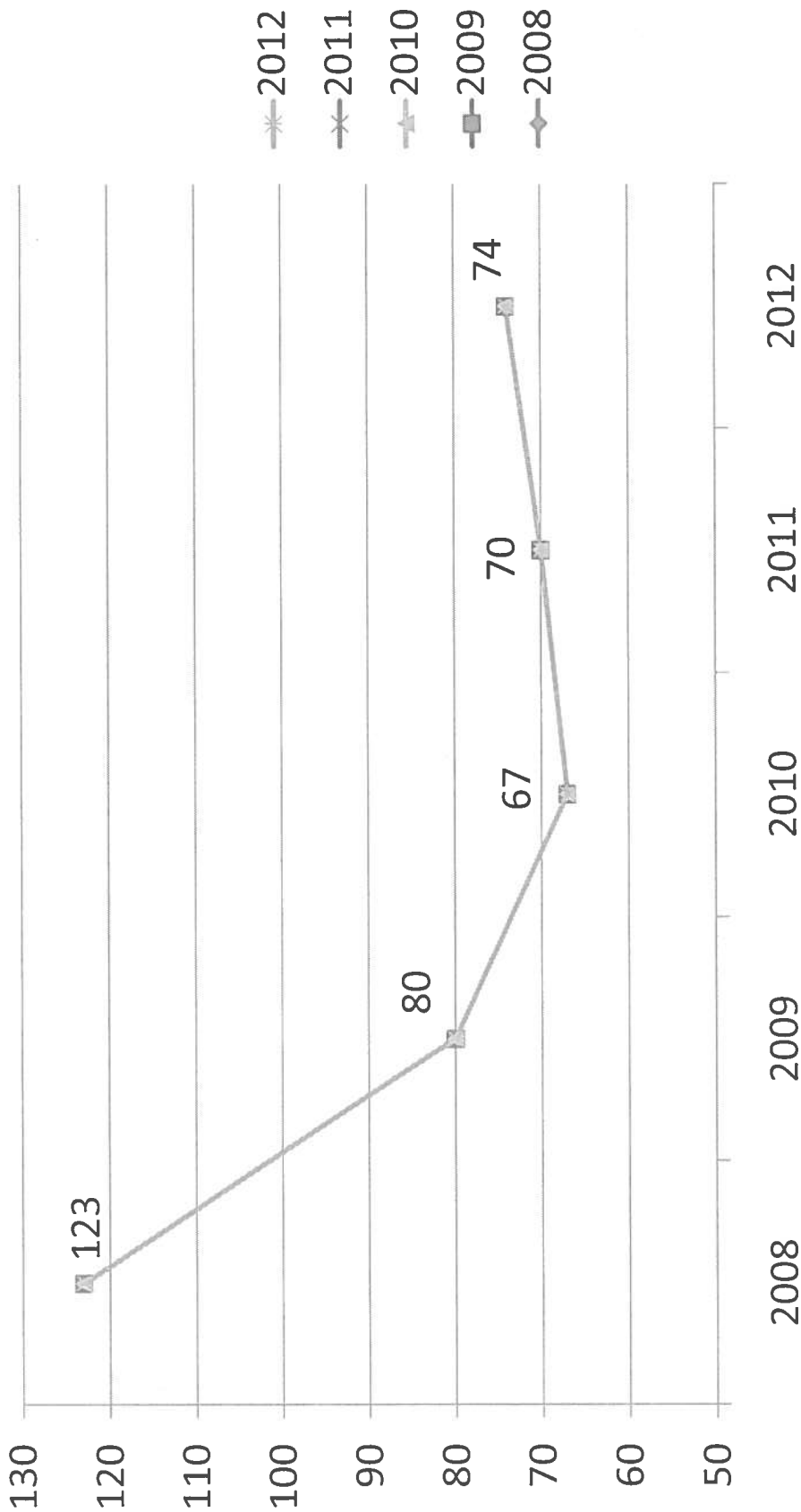
ATTACHMENT #2

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Percent of five-minute emergency response times



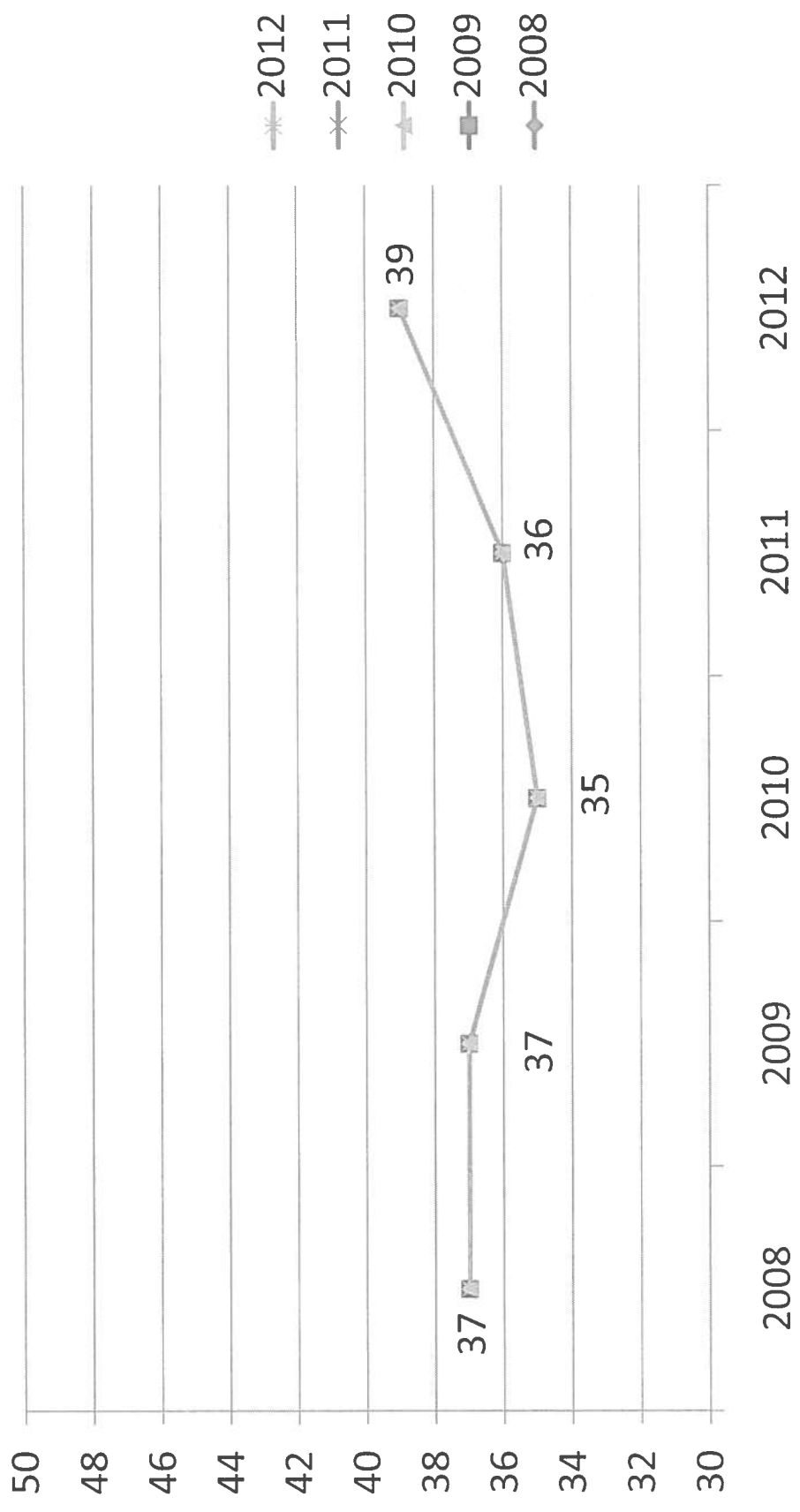
Average Training Hours Per Officer



ATTACHMENT #4

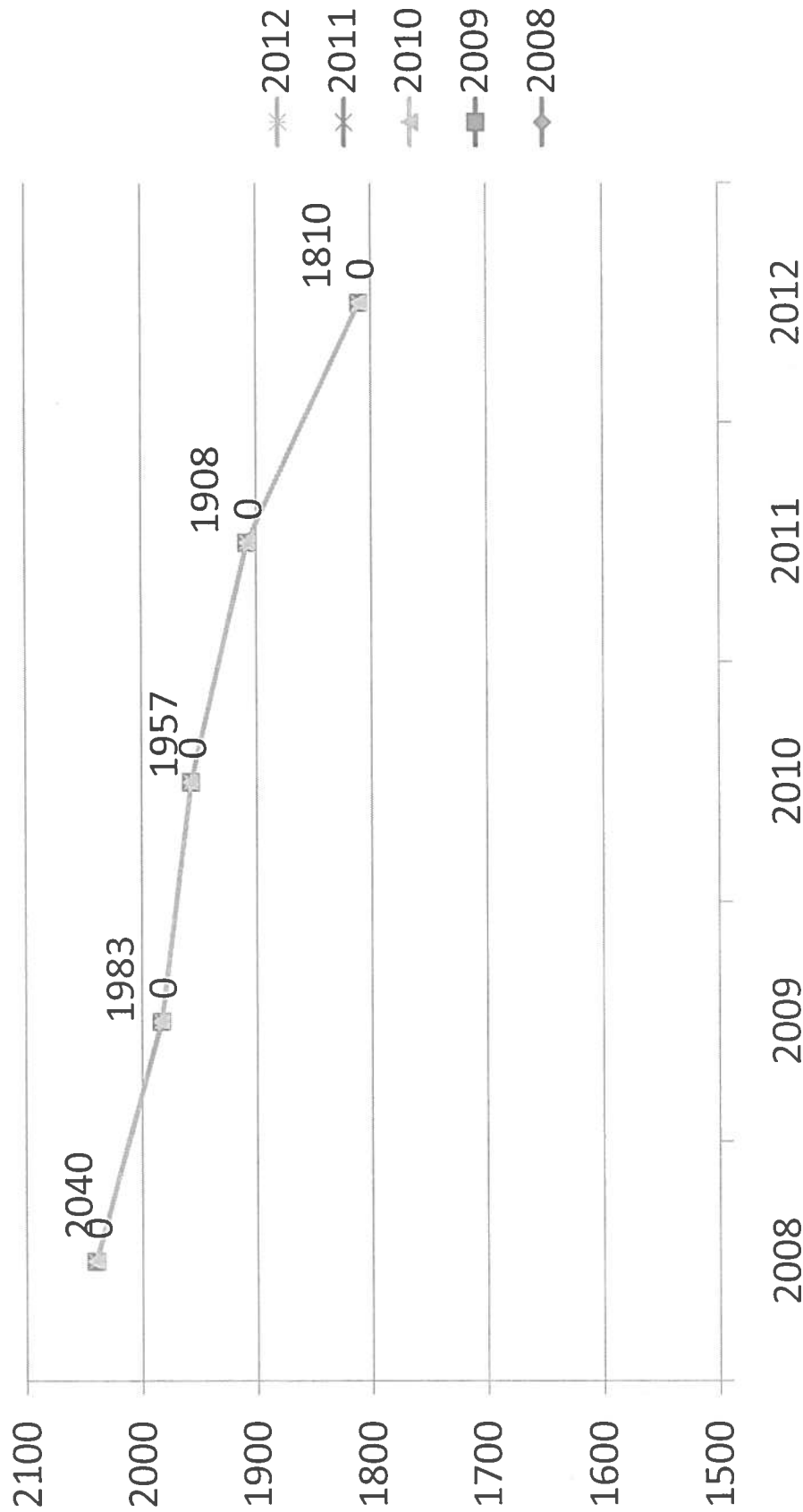
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Class Tours or Other Public Relations Events



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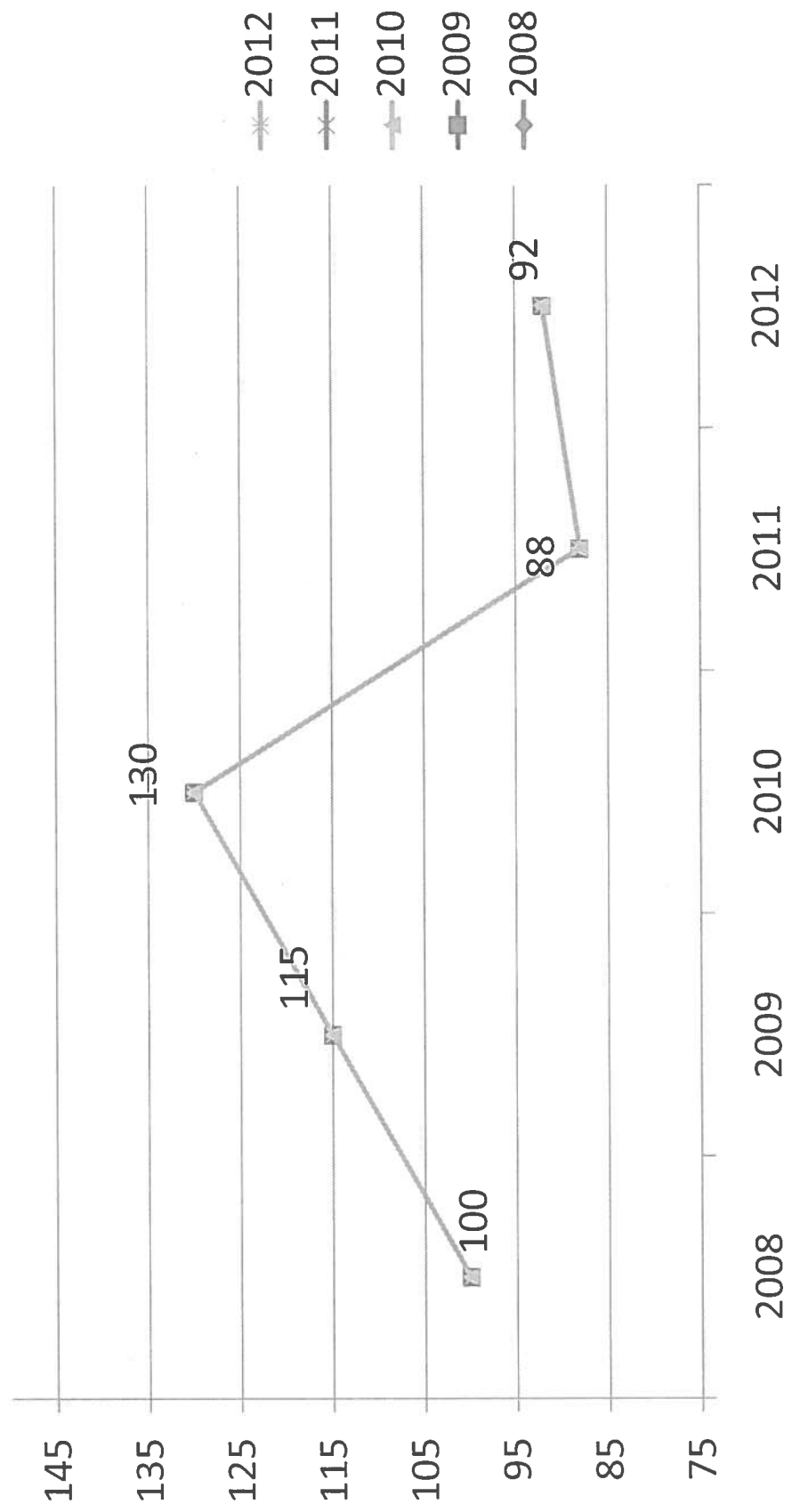
Calls for Service



ATTACHMENT #5

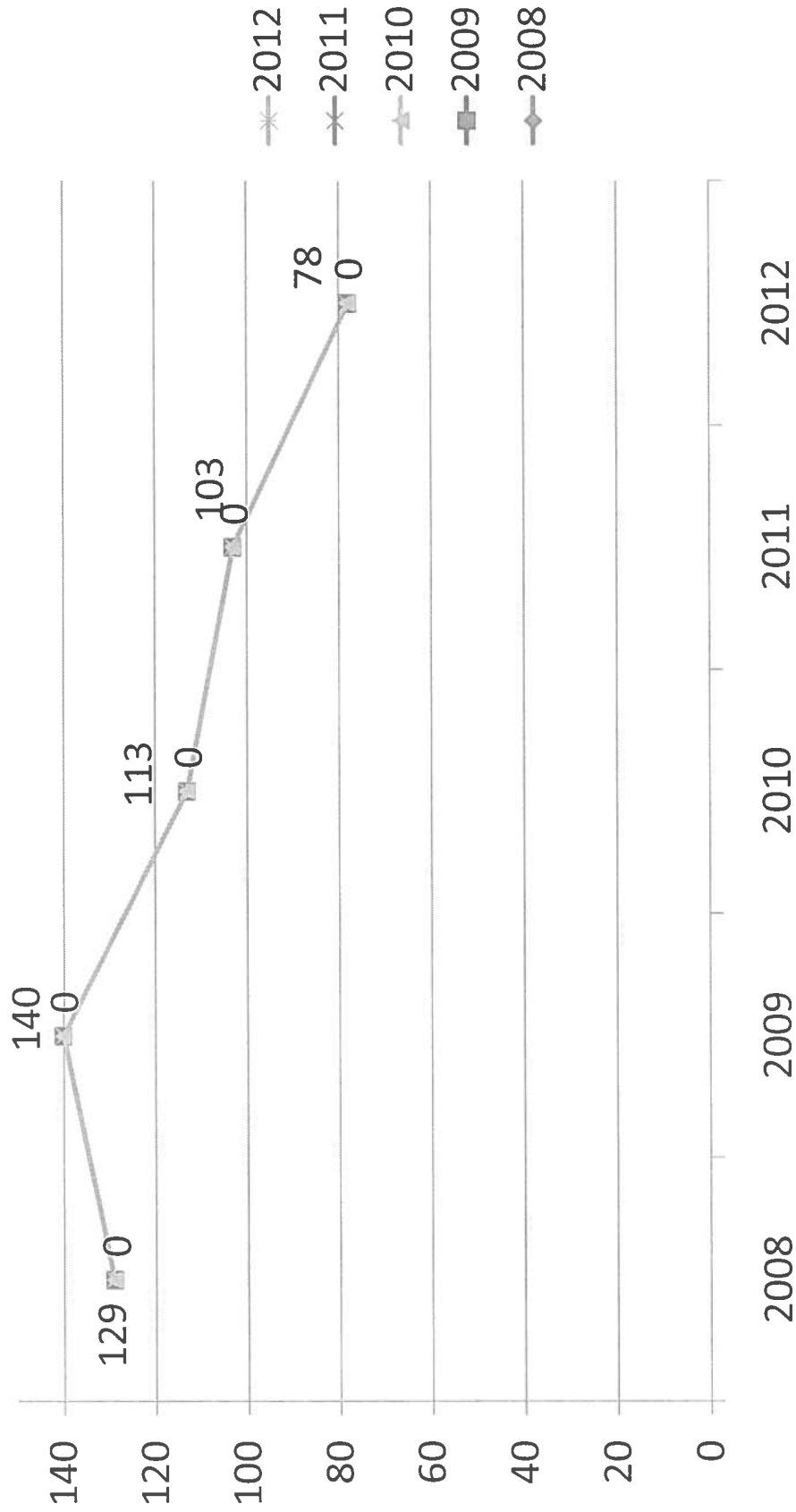
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Emergency Responses Outside the Harbor



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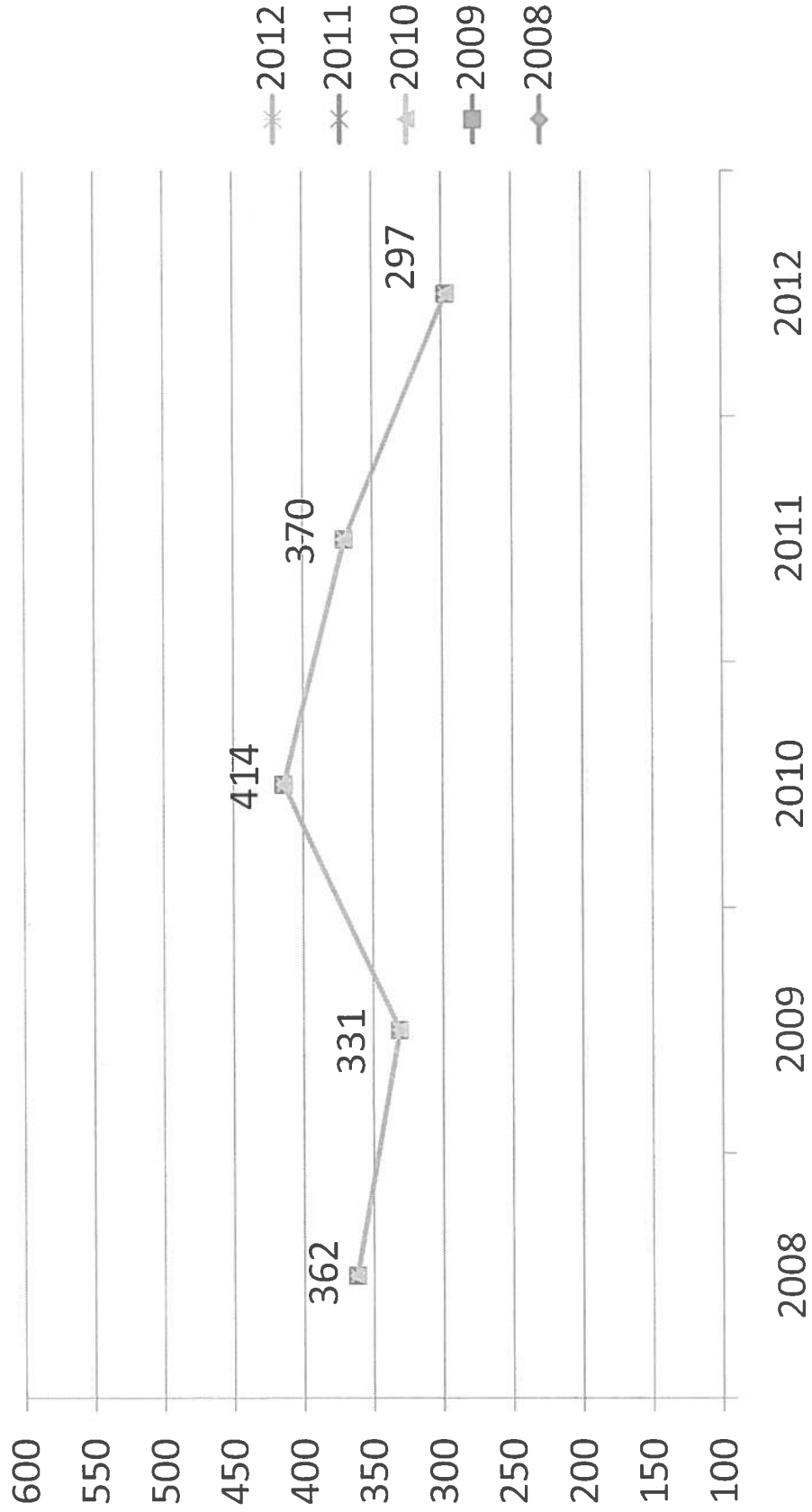
Emergency Vessel Tows



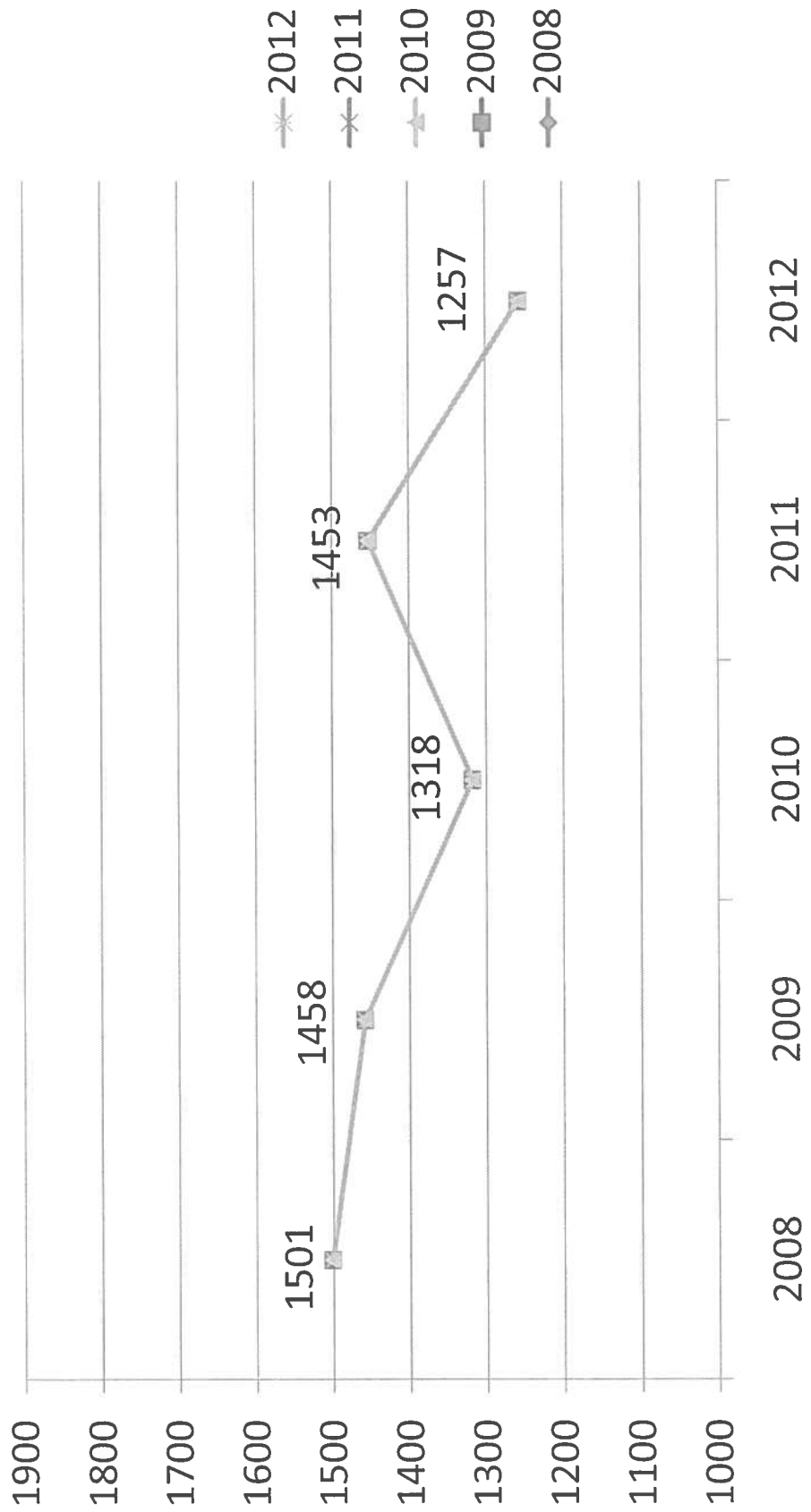
- * 2012
- * 2011
- * 2010
- * 2009
- * 2008

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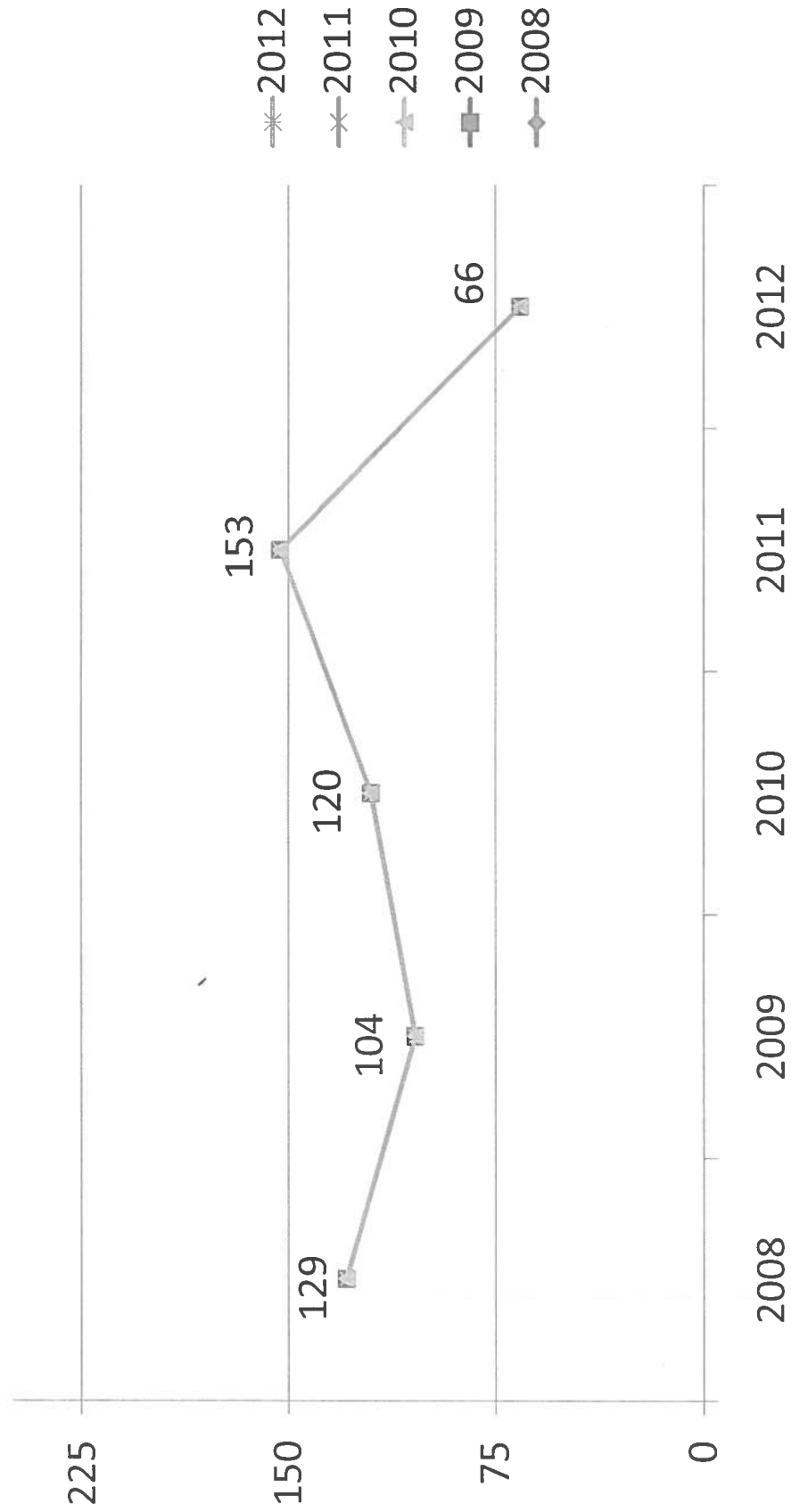
Non Emergency Vessel Tows



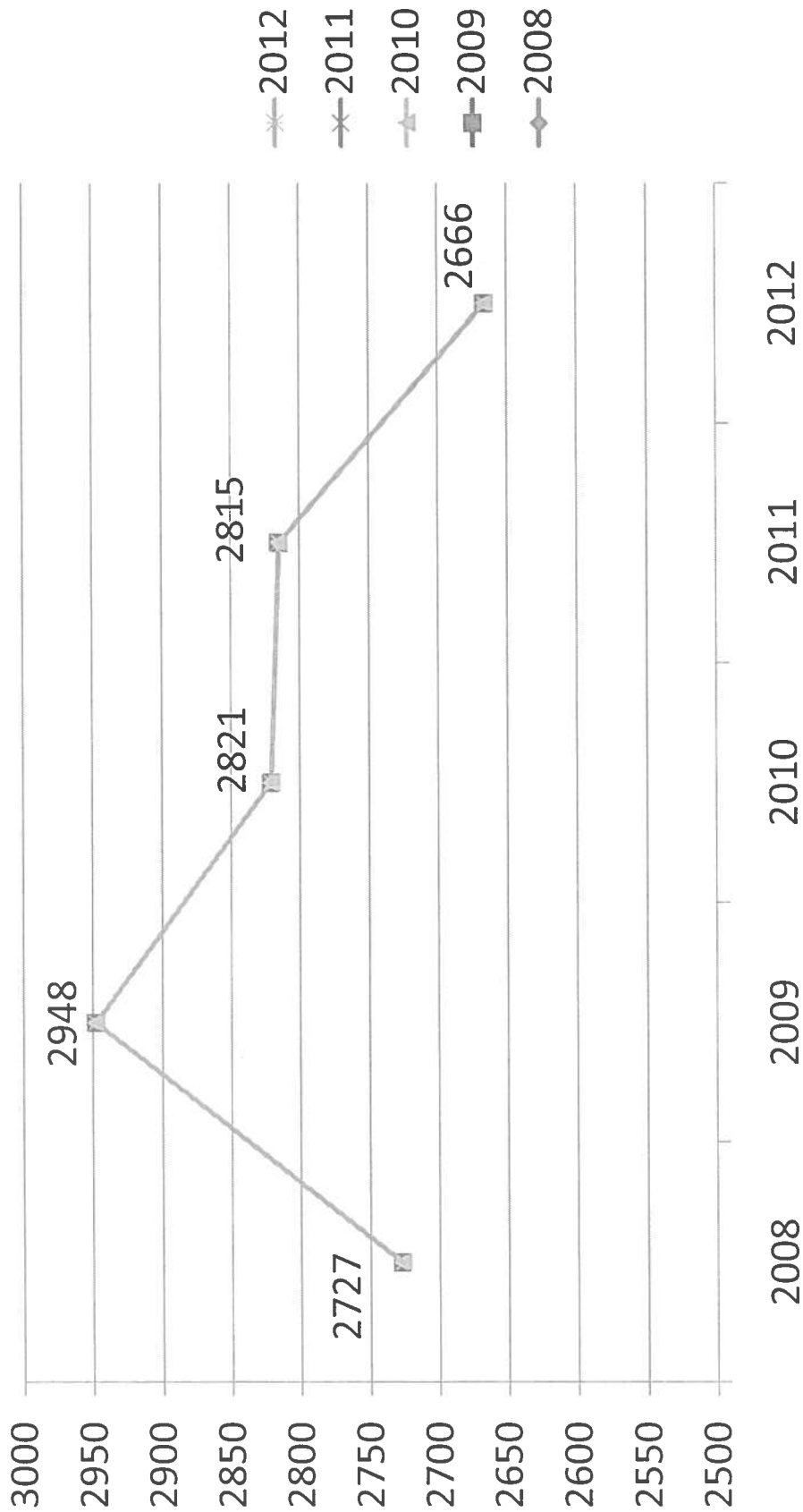
Enforcement Contacts



Arrests



Motor Patrols



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Marine Mammal Rescues



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