



The Water Resources Division is currently replacing 23,000 water meters across the city over the next five years. The program was developed to replace aging infrastructure and to standardize meter technology. Similar to other mechanical devices, water meters have moving parts that are subject to deterioration after extended use.

The City has replaced over 7,500 meters since the program's inception in April 2014 and hopes to finish the project in the next few years. The City has also improved water service by installing hundreds of new meter boxes, ball valves, and angle stops.

Certified Water Distribution Operators will not enter your home, but will knock on your door to let you know that your meter is being replaced. A typical installation should take less than an hour to complete, and water service to your house must be temporarily turned off during this time. Once replaced, water will be turned back on and the new meter will be fully operational. A door hanger will be left with information after each installation.

To find out when the Water Meter Replacement Program visits your neighborhood, please check your upcoming water bill or NextDoor.com. We have replaced over 7,500 water meters thus far throughout the Mesa, Hope Ranch, La Cumbre Plaza, Samarkand, and San Roque neighborhoods.

For further questions, please call 564-5413 or visit SantaBarbaraCA.gov/WaterMeters. You can also watch the City TV video about the program [here](#).

