



City of Santa Barbara

Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

Department: Fire **5/7, 71% Objectives Achieved**
Division: Fire-Administration
Program Name and Number: Fire Administration (3111)
Program Owner: Ron Liechti
Program Mission: Provide leadership, policy direction, and administrative support to the entire department.

Program Activities:

1. Provide administrative direction, short/long range planning, and support for the entire de-partment.
2. Prepare department payroll, personnel actions, purchasing requisitions, and correspondence.
3. Manage department computer and telecommunications networks.
4. Manage department budget preparation and monitor department expenditures and revenues.
5. Develop and maintain highly collaborative inter-governmental agreements with emergency response agencies within the County.

✓ Status	Project Objectives
✓ Complete	1. Prepare FY15 mid-year review for Fire Department budget and P3 Objectives. Comments: Mid-Yr: Mid-year review prepared and submitted to Finance. Yr-End: <input style="width: 100%;" type="text"/>
✓ Complete	2. Develop and present to City Council the Fire Department two-year budget plan and P3 Objectives for FY16 & FY17. Comments: Mid-Yr: Due to staff shortage, progress on this effort is slightly behind the normal schedule. Yr-End: With some extra help & assistance from both Finance and City Administration staff, Fire submitted the two-year budget plan and P3 Objectives.
✓ Complete	3. Implement upgraded Firehouse record management system to the web-based, cloud hosted version in cooperation with City Information Systems. Comments: Mid-Yr: New Records Management System currently in use. Yr-End: <input style="width: 100%;" type="text"/>
✓ Complete	4. Complete installation of Computer-Aided-Dispatch Paging system. Comments: Mid-Yr: Software has been installed Yr-End: <input style="width: 100%;" type="text"/>
<input type="checkbox"/> Delayed	5. Implement a new Emergency Medical Dispatch software module (Pro-Q-A EMD). Comments: Mid-Yr: Additional funding is required for this project. This funding is being requested as an enhancement in the FY2016 Budget. Funding will provide for all licensing, training and the module itself. Expectation to complete project in FY2016. Yr-End: Funding for this project has been secured in the FY16 Capital Improvement Plan and Fire will implement early in FY16.

Status	Measurable Objectives	Metric						
Behind Target 93.9% of Target	1. Ensure that 82% of the department’s program objectives are accomplished.	Percent of department program Objectives accomplished						
----- FY2015 -----								
✓	UM Target	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 12.5%; text-align: center;">Qtr1 Actual</td> <td style="width: 12.5%; text-align: center;">Qtr2 Actual</td> <td style="width: 12.5%; text-align: center;">Mid-Year Actual</td> <td style="width: 12.5%; text-align: center;">Qtr3 Actual</td> <td style="width: 12.5%; text-align: center;">Qtr4 Actual</td> <td style="width: 12.5%; text-align: center;">Year-to-Date</td> </tr> </table>	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date			

<input type="checkbox"/>	82%					77%	77%		
<i>Previous FY2014</i>									
	82%						89%		
Comments: Mid-Yr:				Yr-End:					
Status	Measurable Objectives					Metric			
Ahead of Target 101.% of Target	2. Submit 95% of invoices to Forest Service within 15 working days of completion of mutual aid assignment.					Percent of invoices generated within 15 working days of completion of mutual aid assignment			
FY2015									
<input checked="" type="checkbox"/>	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
<input checked="" type="checkbox"/>		99%	100%	100%	100%	100%	100%	100%	
<i>Previous FY2014</i>									
		95%	100%	100%	100%	100%		100%	
Comments: Mid-Yr:				Yr-End: 35 of 35 Mutual Aid invoices prepared and submitted within deadline.					
FY2015									
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 167.3% of Target	1. Total amount of Mutual Aid reimbursements		\$400,000	\$0	\$124,898	\$124,898	\$219,568	\$324,599	\$669,065
<i>Previous FY2014</i>									
			\$400,000	\$109,810	\$782,623	\$892,433	\$111,255	\$75,733	\$1 M
FY2015									
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 314.% of Target	2. Hours lost due to injury		3,000	1,403	1,927	3,330	3,682	2,407	9,419
<i>Previous FY2014</i>									
			3,000	216	728	944	1,028	1,891	3,863
Comments:									
1. Yr-End: Several large scale incidents happened in 2nd half of fiscal year.									
2. Yr-End: Unexpected and highest number of hours lost due to injury in 5 years.									



City of Santa Barbara

Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

Department: Fire
Division: Fire-Prevention
Program Name and Number: Emergency Services and Public Education (3112)
Program Owner: Yolanda McGlinchey
Program Mission: Ensure the City is ready and able to mitigate, prepare for, respond to and recover from the effects of major emergencies that threaten lives, property, and the environment by: 1) conducting comprehensive safety education programs for the public; 2) training City employees regarding their Disaster Service Worker roles and responsibilities; and 3) administering inter-agency coordination activities that assist in the City's emergency management efforts

**6/8, 75%
Objectives
Achieved**

Program Activities:

1. Collaborate with other emergency service providers to disseminate comprehensive life safety information to the community.
2. Update and maintain the City's Emergency Operations Plan.
3. Deliver targeted disaster management training to all City employees.
4. Provide focused training for Emergency Operations Center staff.

✓ Status	Project Objectives
✓ Complete	1. Conduct a Public Information Section exercise. Comments: Mid-Yr: Still needs to be scheduled. Yr-End: PIO Training was conducted in June 2015.
✓ Complete	2. Train at least 10 new Volunteers for the Emergency Operations Center to serve during incidents of sustained operations. Comments: Mid-Yr: Volunteers have attended all required classes. Graduation is scheduled for February 25, 2015. Yr-End: 10 volunteers graduated in February 2015. They were also requested by County OEM during the Refugio Oil Spill Incident in May 2015.
☐ Behind Target	3. Produce neighborhood preparedness manuals in both English and Spanish. Comments: Mid-Yr: The booklet is almost completed, but still needs to be reviewed and then translated to Spanish. Yr-End: A draft has been done, but has not been approved by the Pubic Education Subcommittee. Will be finishing up in the next fiscal year.

Status	Measurable Objectives	Metric
On Target 100.% of Target	1. Conduct Incident Command System (ICS), Standardized Emergency Management System (SEMS) and National Incident Management System (NIMS) basic training for all attendees of the City's Orientation program.	City Orientation program presentations
✓	UM	FY2015
	Target	Qtr1 Actual Qtr2 Actual Mid-Year Actual Qtr3 Actual Qtr4 Actual Year-to-Date
✓	2	0 1 1 0 1 2
		Previous FY2014
	2	0 1 1 1 2 4
Comments: Mid-Yr:	Was not able to make the first quarter training due to scheduling conflict.	Yr-End: Missed third quarter training due to scheduling conflicts.

Status	Measurable Objectives	Metric														
On Target 100.% of Target	2. Ensure quarterly workshop sessions for Emergency Operations Center (EOC) Staff.	Number of workshops held														
FY2015																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>4</td> <td>1</td> <td>1</td> <td>2</td> <td>1</td> <td>1</td> <td>4</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	4	1	1	2	1	1	4
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
4	1	1	2	1	1	4										
Previous FY2014																
		<table border="1"> <tbody> <tr> <td>4</td> <td>2</td> <td>2</td> <td>4</td> <td>1</td> <td>0</td> <td>5</td> </tr> </tbody> </table>	4	2	2	4	1	0	5							
4	2	2	4	1	0	5										
Comments:	Mid-Yr: Two (2) workshops are held quarterly. First and second quarters the second workshop	Yr-End: Two workshops on held in January and May.														

Status	Measurable Objectives	Metric														
On Target 150.% of Target	3. Conduct 2 CERT sessions (1 in English, 1 in Spanish) with participants reporting improved disaster preparedness skills.	Number of CERT courses conducted														
FY2015																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>2</td> <td>0</td> <td>1</td> <td>1</td> <td>2</td> <td></td> <td>3</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	2	0	1	1	2		3
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
2	0	1	1	2		3										
Previous FY2014																
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1	1	1	2	1	1	4										
Comments:	Mid-Yr: Spanish CERT Class is scheduled for the Spring of 2015.	Yr-End: One Spanish and one English classes conducted in March - May 2015.														

Status	Measurable Objectives	Metric														
Behind Target 63.8% of Target	4. Provide 1,000 staff hours of public education annually.	Number of staff hours of public education annually														
FY2015																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>1,000</td> <td>29</td> <td>57</td> <td>86</td> <td>315</td> <td>237</td> <td>638</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	1,000	29	57	86	315	237	638
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
1,000	29	57	86	315	237	638										
Previous FY2014																
		<table border="1"> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>														
Comments:	Mid-Yr:	Yr-End: Hours due to CERT classes and Fire Safety House; however, due to a death in the family of our Volunteer Fire Safety House Coordinator we were not able to get to all the schools this year.														

Status	Measurable Objectives	Metric																												
On Target 101.% of Target	5. Ensure at least 800 hours of service from the public.	Annual total of volunteer hours received																												
FY2015																														
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>800</td> <td>232.3</td> <td>261.45</td> <td>494</td> <td>196</td> <td>118</td> <td>808</td> </tr> <tr> <td colspan="7" style="text-align: center;">Previous FY2014</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	800	232.3	261.45	494	196	118	808	Previous FY2014													
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																								
800	232.3	261.45	494	196	118	808																								
Previous FY2014																														
✓																														
Comments:	Mid-Yr: Volunteers continue to be used by OES with various duties.	Yr-End:																												
FY2015																														
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																					
Exceeds Projections 130.% of Target	1. Conduct Emergency Preparedness presentations		50	13	16	29	15	21	65																					
Previous FY2014			50	21	13	34	14	9	57																					
FY2015																														
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																					
Exceeds Projections 146.7% of Target	2. Conduct Emergency Preparedness presentations in Spanish		15	8	4	12	6	4	22																					
Previous FY2014																														
Comments:	2. Mid-Yr: Includes 4 LISTOS trainings per quarter, 4 Spanish CDEs, Yr-End: Includes 4 LISTOS trainings per quarter, 4 Spanish CDEs,																													



City of Santa Barbara

Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

Department: Fire **8/10, 80% Objectives Achieved**
Division: Fire-Prevention
Program Name and Number: Fire Prevention (3121)
Program Owner: Jim Austin
Program Mission: Protect life, property and the environment from the perils of fire, hazardous material incidents, and other disasters through effective code enforcement, new development plan checks, fire investigation and support of the engine company fire inspection program.

Program Activities:

1. Participate in Community Development’s Land Development Team (LDT).
2. Conduct life safety inspections of hazardous materials facilities and State-mandated licensed facility inspections.
3. Conduct fire and arson investigations.
4. Reduce the impact of wildland fire in the community through fire resistive construction code enforcement and fire safe community development guidelines.
5. Conduct fire code enforcement compliance inspections.
6. Conduct fire prevention inspections on the Airport and adjacent City areas.

✓ Status	Project Objectives	
<input checked="" type="checkbox"/> Complete	1. Conduct a survey of Fire Department records of Airport occupancies, including both joint and Fire Department-only inspections. Field verify condition of existing occupancies and ensure 1:1 match in the inspection record database.	Yr-End: After a thorough survey and analysis Fire Department records now match Airport records of the existing occupancies. Due to different identification methods diligence will be required by both departments to maintain accuracy.
Comments: Mid-Yr: Currently in process with coordination from Airport staff to compare their existing data against what the Fire Department currently has on file.		
<input type="checkbox"/> Not Completed	2. Re-establish 100% annual school fire inspections of the 34 known campuses within the City limits.	Yr-End: It has been determined there are 31 school campuses. 23 campuses have been inspected. Two schools have closed or are no longer operating. 6 schools have not been inspected yet due to scheduling conflicts but will be added to the FY16 calendar.
Comments: Mid-Yr: 11 campuses have been inspected since July 1st, 2014.		
<input checked="" type="checkbox"/> Complete	3. Generate source material to assist in the mobile platform conversion for Building and Wildland preplans.	Yr-End: A foundation has been established for proceeding with future preplanning for consistency and access retrieval.
Comments: Mid-Yr: Currently in process with several properties identified as test sites. We are also evaluating the value of hiring an intern to help with data entry.		

Status	Measurable Objectives	Metric
Ahead of Target 104.3% of Target	1. Complete 100% of the State Mandated Licensed Facility inspections within the prescribed schedule.	Percent of State Mandated Licensed Facility inspections completed annually
----- FY2015 -----		
✓	UM Target	Qtr1 Actual Qtr2 Actual Mid-Year Actual Qtr3 Actual Qtr4 Actual Year-to-Date

<input checked="" type="checkbox"/>	100.0%	27.8%	22.6%	50.4%	22.6%	31.3%	104.3%	
Previous FY2014								
	100.0%	24.0%	51.0%	51.0%	81.0%	105.0%	105.0%	
Comments: Mid-Yr:	A few facilities requested to schedule their annual inspection in the 3rd quarter of 2015 which has altered to projected target. It is believed the percentage will increase in the third quarter to get back on track.			Yr-End:	An error was made in retrieving data for the first half of the year and has been revised in this submittal. We began with 115 State Licensed Facilities and 5 new facilities have opened during this period and is reflected in the percentage exceeding 100%.			
Status	Measurable Objectives			Metric				
Ahead of Target 110.8% of Target	2. Conduct 90% of new construction related inspections within 2 working days of initial request.			Percent of new construction related inspections conducted within 2 days of request				
FY2015								
<input checked="" type="checkbox"/>	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>		90.0%	100.0%	100.0%	100.0%	99.4%	99.1%	99.7%
Previous FY2014								
		90.0%	99.0%	100.0%	99.5%	100.0%	99.0%	99.5%
Comments: Mid-Yr:	205 inspections were conducted in the first quarter and 161 inspections were conducted in the second quarter.			Yr-End:	647 new construction related inspections were conducted in FY15.			
Status	Measurable Objectives			Metric				
Ahead of Target 103.2% of Target	3. Complete 95% of all plan reviews submitted to the Community Development department within time allotted.			Percent of plan reviews completed within time allotted				
FY2015								
<input checked="" type="checkbox"/>	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>		95%	98%	99%	98%	98%	98%	98%
Previous FY2014								
		95%	99%	99%	99%	99%	99%	99%
Comments: Mid-Yr:	400 plan reviews were conducted in the 1st quarter with 7 being late. 368 plan reviews were conducted in the second quarter with 4 being late.			Yr-End:	1,455 plan reviews were conducted in FY15.			

Status	Measurable Objectives	Metric						
Behind Target 85.4% of Target	4. Determine the cause of 80% of the fires investigated within the City of Santa Barbara.	Percent of causes determined of fires investigated						
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input type="checkbox"/>		80.0%	75.0%	85.7%	80.0%	50.0%	66.7%	68.3%
Previous FY2014								
		80.0%	47.4%	75.0%	58.1%	89.5%	80.0%	72.3%
Comments:	Mid-Yr: 8 investigations were conducted in the 1st quarter with the cause determined 6 times. 7 investigations were conducted in the second quarter with the cause being determined 7 times.	Yr-End: 41 investigations were conducted in FY15 with 13 being suspicious or undetermined.						

Status	Measurable Objectives	Metric						
Ahead of Target 115.5% of Target	5. Respond to 85% of code enforcement complaints within five (5) working days from receipt of complaint.	Percent of code enforcement complaints receiving initial response within five (5) working days						
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>		85.0%	100.0%	95.3%	98.4%	98.5%	97.4%	98.2%
Previous FY2014								
		85.0%	96.1%	97.3%	96.7%	96.8%	98.9%	97.3%
Comments:	Mid-Yr: 128 enforcement cases were responded to in the 1st quarter all within the 5 day response period. 59 enforcement cases were responded to in the 2nd quarter with 3 exceeding the 5 day response period.	Yr-End: 327 complaint inspections were received in FY15 with approximately 6 exceeding the 5 day response time.						

Status	Measurable Objectives	Metric						
On Target 103.1% of Target	6. Resolve 75% of code enforcement cases within three (3) months of initiation.	Percent of code enforcement cases resolved within three (3) months of initiation						
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>		75.0%	78.8%	78.8%	78.8%	69.1%	81.0%	77.3%
Previous FY2014								
		75.0%	87.0%	88.0%	87.5%	79.0%	73.0%	82.0%
Comments:	Mid-Yr: July = 81%, August = 70%, September = 85% for a total of 79% October = 85%, November = 68%, December = 84% for a total of 79%	Yr-End: 317 of 410 code enforcement cases were resolved in FY15 within three months of initiation.						

Status	Measurable Objectives	Metric														
Ahead of Target 105.9% of Target	7. Attend 85% of all joint Land Development Team meetings for Dev Application Review Team and Pre-Application Review Team submittals.	Percent of LDT meetings attended														
FY2015																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>85%</td> <td>95%</td> <td>90%</td> <td>93%</td> <td>90%</td> <td>87%</td> <td>90%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	85%	95%	90%	93%	90%	87%	90%
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
85%	95%	90%	93%	90%	87%	90%										
Previous FY2014																
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85%	93%	93%	93%	88%	83%	89%										
Comments:	Mid-Yr: In the 1st quarter 60 meetings were attended and 3 were not. For the 2nd quarter 65 meetings were attended and 7 were not.	Yr-End: 257 LDT meetings were attended and approximately 27 were missed for FY15.														

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 104.3% of Target	1. State Mandated inspections conducted		115	32	26	58	26	36	120
			Previous FY2014						
			107	26	27	53	31	28	112
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 143.8% of Target	2. New construction related inspections		450	205	161	366	167	114	647
			Previous FY2014						
			450	98	115	213	121	164	498
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 121.3% of Target	3. Plan reviews conducted		1,200	400	368	768	303	384	1,455
			Previous FY2014						
			1,200	325	299	624	352	412	1,388
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 58.6% of Target	4. Fire investigations conducted		70	8	7	15	8	18	41
			Previous FY2014						
			70	19	12	31	19	15	65
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 109.% of Target	5. Code enforcement complaints received		300	128	61	189	64	74	327
			Previous FY2014						
			300	77	74	151	70	91	312
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 126.8% of Target	6. Enforcement cases resolved		250	130	67	197	56	64	317
			Previous FY2014						
			250	85	71	156	53	77	286
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 102.8% of Target	7. LDT meetings attended		250	60	65	125	70	62	257
			Previous FY2014						
			250	65	75	140	71	48	259
Comments:	1. Yr-End: Started with 115 State Licensed Facilities and 5 new facilities opened during during FY15 for a new total of 120 facilities. 2. Yr-End: 1st quarter 205 inspections conducted; 2nd quarter 161 inspections conducted; 3rd quarter 167 inspections conducted; and 4th quarter 114 inspections conducted for a total of 647 for FY15 which is								

consistant with the increased trend for new construction.

3. Yr-End: The projected total was 1200 plan reviews and the final total was 1455 which is also consistent with the increased trend for new construction within the City.
4. Yr-End: 41 fire investigations were conducted in FY15 with 13 either classified as undetermined or suspicious in nature which reduced the measure to 69%, below the projected 80% target.



City of Santa Barbara

Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

Department: Fire **4/7, 57%**
Division: Fire-Prevention **Objectives**
Program Name and Number: Wildland Fire Mitigation (3123) **Achieved**
Program Owner: Ann Marx
Program Mission: Protect lives, property and natural resources threatened by wildland fire by the creation of defensible space through engineering, education, enforcement, fuel reduction and fuel modification activities.

Program Activities:

1. Manage and implement the City of Santa Barbara Wildland Fire Plan strategies.
2. Manage the City of Santa Barbara Wildland Fire Suppression Assessment District Program.

✓ Status	Project Objectives		
☐ Behind Target	1. Complete 25 target hazard preplans for entry into the mobile platform database. Maintain and update Geographic Information System (GIS) data within Fire Department and City GIS server.		
Comments:	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Mid-Yr: Training volunteer employee to help with target hazard preplans..</td> <td style="width: 50%;">Yr-End: 20 draft preplans completed. Preplan software not meeting expectations. Further software analysis needed. Accessibility of preplans is limited by existing hardware technology. Exploring GIS to improve preplan development. GIS data maintenance is on-going.</td> </tr> </table>	Mid-Yr: Training volunteer employee to help with target hazard preplans..	Yr-End: 20 draft preplans completed. Preplan software not meeting expectations. Further software analysis needed. Accessibility of preplans is limited by existing hardware technology. Exploring GIS to improve preplan development. GIS data maintenance is on-going.
Mid-Yr: Training volunteer employee to help with target hazard preplans..	Yr-End: 20 draft preplans completed. Preplan software not meeting expectations. Further software analysis needed. Accessibility of preplans is limited by existing hardware technology. Exploring GIS to improve preplan development. GIS data maintenance is on-going.		

Status	Measurable Objectives	Metric
Ahead of Target 275.% of Target	1. Complete 14 miles of road clearance annually within the Wildland Fire Suppression Assessment District (WFSAD).	Miles cleared
FY2015		
✓	UM	Year-to-Date
☑	Target	38.5
	Qtr1 Actual	18.7
	Qtr2 Actual	17.1
	Mid-Year Actual	36.0
	Qtr3 Actual	2.7
	Qtr4 Actual	0.0
Previous FY2014		
	14.0	14.5
	4.2	
	10.3	

Comments: **Mid-Yr:** Additional funding from WFSAD Budget Reserves allowed us to fund increased miles of road clearance. Work continues into 3rd quarter of fiscal year. **Yr-End:** WFSAD Budget Reserves used to increase miles of road clearance this fiscal year.

Status	Measurable Objectives	Metric														
On Target 100.% of Target	2. Complete 4 miles of weed abatement along roads within high fire hazard area to enhance evacuation routes and response safety.	Miles cleared														
FY2015																
<input checked="" type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>4</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>4</td> <td>4</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	4	0	0	0	0	4	4
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
4	0	0	0	0	4	4										
Previous FY2014																
<table border="1"> <tbody> <tr> <td>4</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>4</td> <td>4</td> </tr> </tbody> </table>			4	0	0	0	0	4	4							
4	0	0	0	0	4	4										
Comments: Mid-Yr:	Work completed in 4th quarter as part of June 15 hazard reduction deadline.	Yr-End: Annual weed abatement work completed on Las Canoas, West Mountain Drive, and Mountain Drive.														

Status	Measurable Objectives	Metric														
Behind Target 75.% of Target	3. Complete 20 acres of vegetation management/fuels reduction work.	Acres cleared														
FY2015																
<input checked="" type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>20</td> <td>0</td> <td>6</td> <td>6</td> <td>7</td> <td>2</td> <td>15</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	20	0	6	6	7	2	15
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
20	0	6	6	7	2	15										
Previous FY2014																
<table border="1"> <tbody> <tr> <td>6</td> <td>0</td> <td>0.75</td> <td>0.75</td> <td>11</td> <td>0</td> <td>11.75</td> </tr> </tbody> </table>			6	0	0.75	0.75	11	0	11.75							
6	0	0.75	0.75	11	0	11.75										
Comments: Mid-Yr:	Acres projected to be lower than original target due to requirement to obtain a Streambed Alteration Permit (SAA) from CA Fish & Wildlife Service for work areas. SAA submitted in August 2014. Waiting for final SAA signatures.	Yr-End: Requirement to obtain CA Fish & Wildlife Streambed Alteration Permit for project areas affected our ability to meet this target. Permit complete for FY 2016 project areas. Areas completed; portion of Jimeno Garcia, St. Mary's, Mountain Drive, & Conejo.														

Status	Measurable Objectives	Metric														
On Target 109.% of Target	4. Continue wildland public education and outreach in the high fire hazard area by providing contact with 300 property owners.	Contacts made														
FY2015																
<input checked="" type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>300</td> <td>66</td> <td>51</td> <td>117</td> <td>89</td> <td>121</td> <td>327</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	300	66	51	117	89	121	327
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
300	66	51	117	89	121	327										
Previous FY2014																
<table border="1"> <tbody> <tr> <td>300</td> <td>61</td> <td>133</td> <td>194</td> <td>36</td> <td>87</td> <td>317</td> </tr> </tbody> </table>			300	61	133	194	36	87	317							
300	61	133	194	36	87	317										
Comments: Mid-Yr:		Yr-End: On-going														

Status	Measurable Objectives	Metric																												
On Target 125.% of Target	5. Utilize 80% of chipped material from vegetation road clearance and defensible space chipping program by mulching and preventing material from reaching landfill.	Percentage of material chipped																												
FY2015																														
<input checked="" type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>80%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> <tr> <td colspan="7" style="text-align: center;">Previous FY2014</td> </tr> <tr> <td>80%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	80%	100%	100%	100%	100%	100%	100%	Previous FY2014							80%	100%	100%	100%	100%	100%	100%
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																								
80%	100%	100%	100%	100%	100%	100%																								
Previous FY2014																														
80%	100%	100%	100%	100%	100%	100%																								
Comments: Mid-Yr: <input type="text"/> Yr-End: <input type="text"/>																														
Status	Measurable Objectives	Metric																												
Behind Target 92.% of Target	6. Continue code enforcement on properties violating Defensible Space Requirements within the high fire hazard areas.	Enforcement cases																												
FY2015																														
<input checked="" type="checkbox"/>	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>100</td> <td>36</td> <td>11</td> <td>47</td> <td>20</td> <td>25</td> <td>92</td> </tr> <tr> <td colspan="7" style="text-align: center;">Previous FY2014</td> </tr> <tr> <td>100</td> <td>13</td> <td>13</td> <td>26</td> <td>19</td> <td>22</td> <td>67</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	100	36	11	47	20	25	92	Previous FY2014							100	13	13	26	19	22	67
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date																								
100	36	11	47	20	25	92																								
Previous FY2014																														
100	13	13	26	19	22	67																								
Comments: Mid-Yr: Ongoing enforcement of Defensible Space Requirements. Drought conditions and reduced use of water showing affects on trees and landscape vegetation. Higher number of enforcements on dead trees. Yr-End: Numbers reflect complaints received and field identification during wildland inspections and projects within fiscal year.																														



City of Santa Barbara

Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

Department: Fire
Division: Fire-Operations
Program Name and Number: Operations/Suppression (3131)
Program Owner: Jim McCoy, Robert Mercado, Mike De Ponce
Program Mission:

8/10, 80%
Objectives
Achieved

To save and protect lives, property, and the environment at the City of Santa Barbara by reducing the impact of emergency incidents through proactive training, planning, public education, fire code inspections, and effective responses to 9-1-1 calls for service.

Program Activities:

1. Prepare for and respond to a multitude of emergency situations.
2. Provide ongoing training to department members that are required by local, state, and federal regulations.
3. Conduct Fire Safety Inspections in order to reduce/prevent fire loss and injuries.
4. Provide public education programs to help inform the residents of fire and other life-safety hazards within our community.

✓ Status	Project Objectives
✓ Complete	1. Upon award of FEMA's 2013 Assistance to Firefighters \$657,012 grant, purchase and implement use of 85 Self-Contained Breathing Apparatus packs, spare oxygen cylinders, voice amplifiers and in-seat mounting brackets.
Comments:	Mid-Yr: <input type="text"/> Yr-End: <input type="text"/>
✓ Complete	2. Prepare and submit vehicle specifications for new Type I fire engine.
Comments:	Mid-Yr: <input type="text"/> Type I Engine is ordered per specifications. Yr-End: <input type="text"/>
<input type="checkbox"/> Not Completed	3. Develop fitness standards in conjunction with SBCFFA and Risk Management.
Comments:	Mid-Yr: <input type="text"/> In-Process, but delayed. Yr-End: <input type="text"/> Re-assigned staff responsibilities mid-year and need more time to complete.
✓ Complete	4. Complete staff transition between Operations program and Training program.
Comments:	Mid-Yr: <input type="text"/> Yr-End: <input type="text"/>
✓ Complete	5. Update, develop and implement Standard Operating Procedures of Type III Engine.
Comments:	Mid-Yr: <input type="text"/> Essential operations and safety procedures have been implemented for the Type III Engine in the Standard Operation Procedures. Yr-End: <input type="text"/>

Status	Measurable Objectives	Metric
Ahead of Target 111.% of Target	1. Provide Basic Life Support (BLS) for medical emergencies within 4 minutes or less 80% of the time from unit receipt of alarm.	Percentage of Medical responses under 4 minutes
----- FY2015 -----		
✓	UM	Target
✓	80.0%	Qtr1 Actual
	89.0%	Qtr2 Actual
	87.0%	Mid-Year Actual
	88.0%	Qtr3 Actual
	89.0%	Qtr4 Actual
	90.0%	Year-to-Date
	88.8%	
----- Previous FY2014 -----		
	80.0%	90.0%
	90.0%	91.0%
	90.0%	90.0%
	89.0%	89.0%
	89.0%	90.0%
Comments:	Mid-Yr: <input type="text"/>	Yr-End: <input type="text"/>

Status	Measurable Objectives	Metric
On Target 104.2% of Target	2. Contain 90% of all structure fires to area or room of origin.	Percentage of fires that do not extend from area of origin
FY2015		
<input checked="" type="checkbox"/>	UM	Target
	Qtr1 Actual	Qtr2 Actual
	Mid-Year Actual	Qtr3 Actual
	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>	90.0%	88.9%
	90.9%	90.0%
	100.0%	100.0%
	100.0%	93.8%
Previous FY2014		
	90.0%	100.0%
	91.0%	96.0%
	86.0%	100.0%
	94.0%	
Comments:	Mid-Yr:	Yr-End:

Status	Measurable Objectives	Metric
Ahead of Target 105.3% of Target	3. Conduct Engine Company level Fire and Safety Inspections on 95% of scheduled business and residential occupancies annually.	Percentage of business and residential occupancies inspected annually
FY2015		
<input checked="" type="checkbox"/>	UM	Target
	Qtr1 Actual	Qtr2 Actual
	Mid-Year Actual	Qtr3 Actual
	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>	95%	100%
	100%	100%
	100%	100%
	100%	100%
	100%	100%
Previous FY2014		
	95%	100%
	100%	100%
	100%	100%
	100%	100%
Comments:	Mid-Yr:	Yr-End:

Status	Measurable Objectives	Metric
Behind Target 67.8% of Target	4. Conduct 90% of prevention re-inspections within 3 weeks of initial inspection.	Percentage of re-inspections on notices of violation within 3 weeks of initial inspection
FY2015		
<input checked="" type="checkbox"/>	UM	Target
	Qtr1 Actual	Qtr2 Actual
	Mid-Year Actual	Qtr3 Actual
	Qtr4 Actual	Year-to-Date
<input type="checkbox"/>	90%	88%
	73%	80%
	52%	32%
	61%	
Previous FY2014		
	90%	65%
	93%	79%
	80%	84%
	80%	
Comments:	Mid-Yr:	Yr-End: After evaluating re-inspection process, target should be lowered to 80%.

Status	Measurable Objectives	Metric
Ahead of Target 125.% of Target	5. Ensure Medical Director reviews 80% of Basic Life Support (BLS) Automatic External Defibrillator (AED) incidents.	Percentage of BLS AED incidents reviewed
FY2015		
<input checked="" type="checkbox"/>	UM	Target
	Qtr1 Actual	Qtr2 Actual
	Mid-Year Actual	Qtr3 Actual
	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>	80%	100%
	100%	100%
	100%	100%
	100%	100%
	100%	100%
Previous FY2014		
	80%	86%
	100%	93%
	100%	100%
	100%	96%
Comments:	Mid-Yr:	Yr-End: All AED incidents have been reviewed by Medical Director

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 125.3% of Target	1. Code 3 (emergency) calls for service		6,000	1,764	1,881	3,645	1,828	2,042	7,515
			Previous FY2014						
			6,000	1,778	1,820	3,598	1,757	1,833	7,188
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 103.3% of Target	2. Code 2 (non-emergency) calls for service		800	222	245	467	183	176	826
			Previous FY2014						
			800	243	257	500	243	234	977
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 117.2% of Target	3. Medical emergency calls received		4,500	1,231	1,311	2,542	1,294	1,440	5,276
			Previous FY2014						
			4,500	1,324	1,367	2,691	1,275	1,299	5,265
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 68.8% of Target	4. Fire calls received		250	46	40	86	32	54	172
			Previous FY2014						
			250	58	46	104	52	56	212
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 150.5% of Target	5. Hazardous condition calls received		220	87	96	183	68	80	331
			Previous FY2014						
			220	75	81	156	89	79	324
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 158.5% of Target	6. Miscellaneous calls received		1,700	622	679	1,301	684	709	2,694
			Previous FY2014						
			1,700	564	583	1,147	584	633	2,364
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 80.5% of Target	7. Revenue for engine company inspections		\$90,000	\$22,123	\$17,848	\$39,971	\$15,640	\$16,845	\$72,456
			Previous FY2014						
			\$90,000	\$17,404	\$21,189	\$38,593	\$28,076	\$24,501	\$91,170

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 138.5% of Target	8. Number of engine company fire and life safety inspections		2,250	938	773	1,711	676	729	3,116
			<i>Previous FY2014</i>						
			2,250	724	718	1,442	605	614	2,661
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
#Error	9. Average response time for emergency call for service in minutes	Less Than	4:00	3.23	3.03	3.13	3.11	3.11	3.12
			<i>Previous FY2014</i>						
			4.00	3.01	3.08	3.00	3.18	3.12	3.10
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 62.5% of Target	10. Basic life support on automated external defibrillator incidents		24	2	7	9	4	2	15
			<i>Previous FY2014</i>						
			1092	311.5	298.5	610	280.25	314.75	1205
Comments:									
<p>7. Mid-Yr: Slightly below projections, most likely due to seasonal variations.</p> <p>10. Mid-Yr: Anticipating lower than projected due to the fact that the ambulance service has a more sophisticated external defibrillator and that machine is the preferred machine for patient care.</p>									



City of Santa Barbara

Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

Department: Fire
Division: Fire-Operations
Program Name and Number: Fire Training and Recruitment (3134)
Program Owner: Chris Mailes
Program Mission: Recruit quality personnel into the fire service profession. Ensure all active-duty fire personnel receive proper training, have appropriate safety gear, and are supported in continuous improvement of their professional abilities.

**5/6, 83%
Objectives
Achieved**

Program Activities:

1. Plan and provide ongoing training to department members that is required by local, state, and federal regulations.
2. Ensure that mandated certifications and training is provided to all active-duty fire personnel and maintain accurate records.
3. Oversee the hiring process for incoming firefighter recruits and plan and implement each twelve-week recruit academy.
4. Purchase and provide the Personal Protective Equipment (PPE).
5. Provide and promote professional growth opportunities through education and training.

✓ Status	Project Objectives
<input type="checkbox"/> In-Process	1. Provide administrative oversight to procure and place into service a live-burn prop for regional use on the SBFDF training grounds by soliciting cooperation and possible funding from local fire agencies. <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> Comments: Mid-Yr: Live ground prop has been through ABR first round and will return with corrections. After ABR approval is obtained, vendor selection is the next step. </div> <div style="width: 45%;"> Yr-End: ABR, Planning Commission Approval, permits in process, prop ordered. Hardscape and Landscape plans reviewed and will be put out to bid on August 24. Prop slated to be installed in early September. Project completion date now November 2015. </div> </div>
<input checked="" type="checkbox"/> Complete	2. Prepare and conduct a fire engineer's exam in November 2014. Comments: Mid-Yr: <input style="width: 100%;" type="text"/> Yr-End: Engineers promoted
<input checked="" type="checkbox"/> Complete	3. Plan and make preparations for a new-hire firefighter's recruiting class. <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> Comments: Mid-Yr: Human Resources and Fire Personnel completed timeline for recruitment. Job is currently open and application is due on February 19th. On target for July 13th Academy. </div> <div style="width: 45%;"> Yr-End: Hiring process complete, 10 recruits hired, started Academy #40 on July 13, 2015. Department's 12-week academy in progress. Graduation date: October 2, 2015 </div> </div>

Status	Measurable Objectives	Metric
On Target 116.1% of Target	1. Ensure Operations personnel attend 1,000 hours of safety concepts training to reduce injuries and increase effectiveness.	Total number of hours of safety training
FY2015		
✓ UM	Target	Year-to-Date
<input checked="" type="checkbox"/>	1,000	1,161
Previous FY2014		
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Comments: Mid-Yr: <input style="width: 100%;" type="text"/>		
Yr-End: <input style="width: 100%;" type="text"/>		

Status	Measurable Objectives	Metric														
On Target 100.% of Target	2. Provide 100% of required/mandated training classes to Operations personnel each calendar year.	Total % of training sessions completed														
----- FY2015 -----																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	100%	100%	100%	100%	100%	100%	100%
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
100%	100%	100%	100%	100%	100%	100%										
☑																
----- Previous FY2014 -----																
Comments:	Mid-Yr: <input type="text"/>	Yr-End: Scheduled classes completed via required and mandatory training document. System works well to capture all active duty personnel with mandatory training classes.														

Status	Measurable Objectives	Metric														
On Target 112.5% of Target	3. Ensure 100% of our first responders maintain their Emergency Medical Technician (EMT) certifications by attending required EMT specific training.	Average training hours per EMT														
----- FY2015 -----																
✓	UM	<table border="1"> <thead> <tr> <th>Target</th> <th>Qtr1 Actual</th> <th>Qtr2 Actual</th> <th>Mid-Year Actual</th> <th>Qtr3 Actual</th> <th>Qtr4 Actual</th> <th>Year-to-Date</th> </tr> </thead> <tbody> <tr> <td>12.0</td> <td>3.5</td> <td>3.4</td> <td>6.9</td> <td>3.3</td> <td>3.3</td> <td>13.5</td> </tr> </tbody> </table>	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	12.0	3.5	3.4	6.9	3.3	3.3	13.5
Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date										
12.0	3.5	3.4	6.9	3.3	3.3	13.5										
☑																
----- Previous FY2014 -----																
Comments:	Mid-Yr: <input type="text"/>	Yr-End: Completing two-year certification cycle in December 2015. Currently on track with 100% compliance with all EMT training requirements.														



City of Santa Barbara

Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

Department: Fire **5/5, 100%**
Division: Fire-Operations **Objectives**
Program Name and Number: Aircraft Rescue and Firefighting (3141) **Achieved**
Program Owner: Mike De Ponce
Program Mission: To save and protect lives, property, and the environment at the City of Santa Barbara Airport by reducing the impact of emergency incidents through proactive training, planning, public education, fire code inspections, and effective responses to 9-1-1 calls for service.

Program Activities:

1. Respond to all aircraft related emergencies at the Airport.
2. Comply with all Federal Aviation Administration (FAA) standards for training and proficiency.
3. Inspect all aircraft fueling vehicles for compliance with FAA standards.

✓ Status	Project Objectives							
✓ Complete	1. Analyze recommendations of Citygate report on ARFF program.							
Comments:	Mid-Yr:			Yr-End:				
✓ Complete	2. Audit Station 8 services to Airport and determine additional duties/services that can be performed.							
Comments:	Mid-Yr:			Yr-End:				
Status	Measurable Objectives						Metric	
On Target 100.% of Target	1. Respond to 100% of all aircraft-related emergencies in the Aircraft Operational Area (AOA) within 3 minutes.						Percent of emergency responses on the AOA under 3 minutes	
----- FY2015 -----								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		100%	100%	100%	100%	100%	100%	100%
----- Previous FY2014 -----								
		100%	100%	100%	100%	100%	100%	100%
Comments:	Mid-Yr:			Yr-End:	Responded to 29 of 29 aircraft-related emergencies within 3 minutes.			
Status	Measurable Objectives						Metric	
On Target 100.% of Target	2. Ensure that Fire Station 8 ARFF certified personnel achieve mandated training goals per Federal Aviation Regulation 139 (FAR 139).						Percent of mandated training classes attended	
----- FY2015 -----								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		100%	100%	100%	100%	100%	100%	100%
----- Previous FY2014 -----								
		100%	100%	100%	100%	100%	100%	100%
Comments:	Mid-Yr:			Yr-End:	Achieved 128 of 128 FAR mandated training goals.			

Status	Measurable Objectives	Metric						
On Target 100.% of Target	3. Participate in 100% of periodic emergency response drills.	Percent of emergency response drills attended						
		FY2015						
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		100%	100%	100%	100%	0%	100%	100%
		Previous FY2014						
		100%	100%	100%	100%	100%		100%
Comments:	Mid-Yr: Emergency Response drill to take place in second half of year per Airport Operations.	Yr-End:						

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 80.6% of Target	1. Aircraft-related emergencies in AOA		36	7	9	16	8	5	29
			<i>Previous FY2014</i>						
			36	12	8	20	12	19	51
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 127.1% of Target	2. Training hours performed by Station 8 assigned personnel		1,080	432	352	784	278	311	1,373
			<i>Previous FY2014</i>						
			1,080	336	302	638	289	324	1,251
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 66.7% of Target	3. Emergency response drills		12	3	3	6		2	8
			<i>Previous FY2014</i>						
			12	3	3	6	1		7
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 72.1% of Target	4. Public education hours provided by Station 8 ARFF members		240	38	54	92	37	44	173
			<i>Previous FY2014</i>						
			240	55	77	132	48	53	233
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 170.8% of Target	5. Station 8 Fire Safety public education sessions held		24	5	8	13	16	12	41
			<i>Previous FY2014</i>						
			24	24	28	52	5	12	69
Comments:	<p>2. Mid-Yr: Exceeding projected total hours due to increased field training by ARFF personnel. New ARFF certified personnel assigned to the station in Q1 and Q2. Yr-End: The ARFF certified cadre increased in FY 2015 by 6 personnel. There are also an additional 3 personnel in the process of completing their ARFF certification trainings.</p> <p>3. Yr-End: Emergency response drill responsibility has been tasked to new Airport Operations supervisor in Q4. During Q3, the drills were not issued by the Airport Operations personnel.</p> <p>4. Mid-Yr: Low number of hours due to school tours no conducted during the summer months. In Q3 and Q4 there are several booked public education visits to the station. Yr-End: Low number of education hours due to a change in the way we are doing our station public education tours. We no longer take the ARFF trucks out of station to display the water extinguishing capabilities due to water restrictions.</p> <p>5. Yr-End: Several schools reinstated their field trip educational programs due to monies available for bus transportation. Department public education position has been active in scheduling safety sessions at the airport station.</p>								