

### Traffic Information

Traffic Engineering staff provides services for traffic related issues including:

- Traffic signals & signs
- Traffic planning
- Curb painting
- Visual traffic obstructions

**Traffic Engineering 564-5363**  
**Traffic Signal Hotline 564-7518**

### Water Main Breaks Damaged Fire Hydrants

The City's Water Distribution Section handles water main breaks, sewer backups and sewer spills, as well as fire hydrant knock-downs.

Information on the Recycled Water System, including the Cross-Connection Program, is also available.

**Water Distribution 564-5413**  
After 3:30pm & Weekends - Call 963-4286

### City Construction in My Neighborhood

The City's Engineering Division is in charge of project management for bridge construction and street rehabilitation projects. They coordinate with private contractors who perform the work.

**Engineering 564-5363**

### Water Quality

Your drinking water is treated at the Cater Water Treatment Plant and it consistently exceeds state and federal drinking water standards. The City's annual Water Quality Report is online at [www.santabarbaraca.gov](http://www.santabarbaraca.gov), or you can call the number below with specific questions about your drinking water.

**Water Resources Laboratory 568-1008**

### Public Works Permits

Apply for permits that have to do with public property, such as street parking for contractor's trucks, placing a dumpster on a street, and questions about water meters, storm drains, and sewer lines.

The Public Works Counter is located at 630 Garden Street and is open from 8:30am to 4:30pm

**Public Works Permit Counter 564-5388**

### Trash or Water Bill Inquiries

To change your trash, green waste or recycling service, or to discuss water bills and payment, please call:

**Utility Billing 564-5343**

### Water Conservation

The City's Water Conservation Program helps local residents use water wisely.

- Customers can request a free water checkup to help save water or check for leaks.
- Receive information about rebates and programs for homes and businesses
- Reports water waste or runoff from private property.
- Search our website for waterwise plants, irrigation how-to-videos, and find other tools on our website:

[SantaBarbaraCA.gov/WaterWise](http://SantaBarbaraCA.gov/WaterWise)

**Water Conservation Hotline**  
**564-5460**

# City of Santa Barbara

## Public Works Department

# Who To Call



Public Works Department  
630 Garden Street  
Santa Barbara, CA 93101

**(805) 564-5377**  
(automated phone tree)

[SantaBarbaraCA.gov/Depts/PW](http://SantaBarbaraCA.gov/Depts/PW)

### **Sewer Lateral Inspection Program**

The SLIP Program is a City mandated sewer lateral maintenance program. If you have received a notice to comply and you have questions, please call the:

**Sewer Lateral Maintenance Program  
568-1032**

### **Graffiti Removal**

You and your neighbors, or any organized group, can participate in the Adopt-A-Block Program to clean up debris, trash, and graffiti. Public Works will supply:

- Garbage bags and orange safety vests
- Graffiti abatement supplies
- T-shirts identifying your group or sponsor

**Adopt-A-Block Program 897-2526**

You can report any graffiti that you see around the City to the Graffiti Hotline.

**Graffiti Hotline 897-2513**

### **Recycling**

For Recycling questions, please call

**564-5587**

### **Free Pickup of Large Household Items Green Waste & Pickup Schedule**

Each single-family residential trash customer may have two free curbside pickups of household items and green waste each calendar year. Contact Marborg to schedule or inquire about pickup, and for questions about the pickup schedule.

**Please call Marborg at 963-1852**

### **Street Maintenance**

The Streets Maintenance Section fixes potholes, sweeps streets, repairs sidewalks, cleans storm drains, installs & repairs street signs, removes graffiti and road debris, and sets up special event barricades.

**Street Maintenance 564-5413**  
After 3:30pm & Weekends - Call 963-4286

Pothole Hotline	897-2630
Street Sweeping Hotline	897-1903
Storm Drain Hotline	564-5458
Streets Sign Hotline	560-7569
Graffiti Hotline	897-2513

### **Abandoned Furniture Shopping Carts on the Sidewalk**

If you see a mattress, appliance, furniture, car battery, tree limbs, or other abandoned items on the public sidewalk or parkway, Streets Maintenance will arrange to have them picked up. Abandoned shopping carts are collected by a special service.

**Street Maintenance 564-5413**  
**Abandoned Shopping Carts 800-252-4613**

### **Request New Streetlights Report Broken Streetlights**

The Facilities Maintenance Division maintains certain City street lights and processes requests for new ones.

**Street Light Service 564-5416**

This division also maintains facilities, such as the neighborhood centers, the libraries, City Hall, and performs certain construction projects, and it is in charge of the City's energy efficiency management program.

**Facilities Maintenance 564-5415**

### **Downtown Parking**

Downtown Parking staff provides services for a variety of related issues, including:

- Downtown parking, bicycle and commuter parking lots
- Employee bus passes
- Resident permit parking & Holiday parking

**Downtown Parking Program 564-5656**

The Transportation Division provides information about the following:

- Alternative Transportation
- Bicycle traffic
- Transportation Planning

**Transportation Division 564-5385**

For questions about the shuttle and bus schedules, please call the Metropolitan Transit District (MTD)

**Metropolitan Transit Center 683-3702**

### **Hours & Mailing Address**

**City Administrator:** Paul Casey  
**Public Works Director:** Rebecca J. Bjork

#### **Mailing Address**

City of Santa Barbara  
Public Works Department  
*Staff Name*  
P.O. Box 1990  
Santa Barbara, CA 93102-1990

#### **Public Works Hours**

Administration: 7:30am - 5:00pm  
Permit Counter: 8:30am - 4:30pm  
Street & Water 6:30am - 3:30pm

**Closed alternate Fridays**