



**Who do I call with questions about downtown parking or shuttle service?**

The Downtown Parking Program provides services for a variety of related issues including:

- Downtown parking lots and bike parking
- Downtown shuttles, bus passes
- Resident permit parking

**Downtown Parking Program 564-5656**

Call the Transportation Division for information on:

- Street closures
- Traffic signal repair
- Alternative transportation
- New street signs needed

**Transportation Division 564-5385**

Bus route information is provided by MTD:  
**Metropolitan Transit Center 683-3702**



**How can I contribute to the beauty of Santa Barbara?**

Looking Good Santa Barbara (LGSB) is a City-sponsored community organization dedicated to keeping Santa Barbara a beautiful and unique place to live, work, and visit. LGSB works on:

- Special recycling projects
- Graffiti and litter abatement
- Beautification projects

You and your neighbors, or any organized group, can participate in the Adopt-A-Block Program to clean up debris, trash and graffiti. Public Works will supply:

- Garbage bags and orange safety vests
- Graffiti abatement supplies
- T-shirts identifying your group or sponsor

**Call Looking Good Santa Barbara Adopt-A-Block Program 897-2526**

You can report any graffiti that you spot around town to the Graffiti Hotline.

**Graffiti Hotline 897-2513**



**Who do I call for hazardous or solid waste recycling and disposal?**

The Environmental Services Division handles questions and concerns regarding:

- Waste collection
- Recycling
- Code enforcement

Educational brochures and newsletters are available to all residents and business owners to promote reducing, reusing, and recycling. A comprehensive website offers further information:

**www.sbrecycles.org**  
**Environmental Services Division**  
**564-5587**



**What if I need information about public lands?**

The Land Development and Real Property Sections of the Public Works Department handle inquiries about the management of lands and easements needed for public purposes. For information call:

**Real Property**  
**564-5384 or 564-5449**



**Other important contact information:**

*Mayor: Helene Schneider*

*City Council Members:*

- Dale Francisco
- Frank Hotchkiss
- Grant House
- Michael Self
- Bendy White
- Das Williams

*City Administrator: James L. Armstrong*  
*Public Works Director: Christine F. Andersen*

*Mailing address for City staff and City Council:*  
Name

Division or Department  
P.O. Box 1990  
Santa Barbara, CA 93102-1990



**City of Santa Barbara**  
**Public Works Department**

**WHO TO CALL**



Public Works Department  
630 Garden Street  
(805) 564-5377

**www.SantaBarbaraCA.gov**



**How can I find out about City construction activities underway in my neighborhood?**

Typical construction activities include:

- Paving, chip-sealing
- Excavation
- Sidewalk improvements, access ramps

The City's Engineering Division is in charge of all current street construction activities and coordinates with the private contractors who perform the work.

**Engineering 564-5363**



**What if there is a water main break in my neighborhood, or someone knocks down a fire hydrant?**

The City's Water Distribution and Collection Division handles water main breaks, sewer back-ups, and fire hydrant knock-downs.

Information on the Recycled Water System, including the cross-connection program, is also available.

**Water Distribution and Collection  
564-5413**

**After 3:30 PM call 963-4286**



**What if I want a street light added to my neighborhood or notice one that's out?**

The Facilities Maintenance Division maintains City street lights and processes requests for new ones. They also maintain facilities such as:

- City Hall and City office buildings
- Libraries
- Recreation and Community Centers

**Street Light Service 564-5416  
Facilities Maintenance 564-5415**



**What kind of problems does the Streets Division handle?**

We fix potholes, sweep streets, repair sidewalks, clean storm drains, install street signs, remove graffiti and road debris, and set up special event barricades.

**Street Maintenance 564-5413  
After 3:30 PM call 963-4286**

<b>Pothole Hotline</b>	<b>897-2630</b>
<b>Street Sweeping Hotline</b>	<b>897-1903</b>
<b>Storm Drain Hotline</b>	<b>564-5458</b>
<b>Graffiti Hotline</b>	<b>897-2513</b>



**What if I see abandoned furniture or shopping carts on the sidewalk?**

If you see a mattress, appliance, furniture, car battery, tree limbs, or other abandoned items on the public sidewalk or parkway, Streets Maintenance will arrange to have it picked up. Abandoned shopping carts are collected by a special service.

**Street Maintenance 564-5413  
Abandoned Shopping Carts 800-252-4613**



**Can I get a free pick up of my own household discarded items?**

Each single-family residential trash customer may have one free curbside pick-up of discarded household items and green waste each calendar year. Call your trash company to schedule your annual pick-up. Who to call depends on whether your address is east or west of State Street.

**East of State, call MarBorg at 963-1852  
West of State, call BFI at 965-5248**



**How can I change my trash service or ask water bill questions?**

To change your trash, green waste or recycling service, or to discuss water bills and find out about receiving financial relief for high water bills due to leaks, call:

**Water Billing 564-5343**



**Who can provide information on the City's water quality?**

Your drinking water is treated at the Cater Water Treatment Plant. Information regarding water quality standards and requirements is available.

**Cater Water Treatment  
Plant 897-2609**

**Where can I get information on water conservation/supply?**

The City's Water Conservation Program helps local residents use water wisely.

Residents can request a free water checkup to help save water or check for leaks.

We provide easy-to-use tools for scheduling irrigation efficiently, demonstration gardens, brochures, plant lists and more.

Information on the City's water supplies is available at [www.SantaBarbaraCA.gov](http://www.SantaBarbaraCA.gov) and click on "learn about water conservation" or call:

**Water Conservation Hotline  
564-5460**



**How do I get a Public Works permit?**

The Engineering Division staffs the public counter where you apply for permits that have to do with public property, such as street parking for contractor's trucks, placing a dumpster on a street, and questions about water meters, storm drains, and sewer lines.

The Public Works Counter is at 630 Garden Street. It is open from 8:30 AM to 12 noon, and 1:00 PM to 4:30 PM Monday through Friday.

**Public Works Permit Counter 564-5388**