



City Administrator's Report

May 2005

Dear Reader,

This monthly report from the City Administrator's Office provides a brief summary and update of major activities, events, projects, and programs that impact the Santa Barbara community. Feel free to share your comments and suggestions with us.

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Key Meetings:

May 3, 10, 17, 24 ▪ City Council

Holidays:

May 8 ▪ Mother's Day

May 30 ▪ Memorial Day observed – City Hall will be closed

Community Events:

May 26 ▪ Downtown Art and Wine Tour at various downtown art galleries and venues, (805) 962-2098, ext. 22, www.santabarbaradowntown.com

May 21 ▪ Armed Forces Day

May 7 ▪ Water Awareness Month. City-hosted tours at noon of Alice Keck Park Memorial Garden and Low Water-Using Demonstration Garden, corner of Santa Barbara and Micheltorena Streets

May 12 ▪ 50th Anniversary Celebration of A.C. Postel Rose Garden and Introduction of the "Julia Child Rose," 5:30 p.m.

May 13 ▪ Art Show Reception, 5:30 p.m., Cabrillo Pavilion Arts Center, 1118 E. Cabrillo Blvd.

May 14 ▪ Family Service Agency's 22nd Annual Children's Festival at Alameda Park, 10 a.m. – 4 p.m., (805) 965-1001, www.fsacares.org/spotlight.htm

- May 14 ▪ Water Awareness Month. City-hosted tour at 9 a.m. of the Charles Meyer Desalination Facility, 525 E. Yanonali Street, (805) 564-5460, www.SantaBarbaraCA.gov, or www.sbwater.org.
- May 18 ▪ Bike to Work Day, (805) 963-7283, www.trafficsolutions.info
- May 22 ▪ Jewish Festival at Oak Park, 11 a.m. – 5 p.m., (805) 898-2511, www.sbjf.org
- May 26 ▪ Downtown Art and Wine Tour at various downtown art galleries and venues, (805) 962-2098, ext. 22, www.santabarbaradowntown.com
- May 28 - 30 ▪ I Madonnari Italian Street Painting Festival, 10 a.m. – 6 p.m., www.imadonnarifestival.com

Flags on State Street:

- May 1-6 ▪ Cinco de Mayo
- May 6-13 ▪ Preservation Week
- May 13-23 ▪ Bike Week
- May 23-31 ▪ Memorial Day

City Administrator

Neighborhood Improvement Program

- **Graffiti removal a priority:** The City Council recently approved and funded a graffiti removal program. The Streets Division in the Public Works Department hired a maintenance worker to oversee graffiti clean-up.
- **Helpful hotlines facilitate repairs:** The Streets Division has installed “Hotline” phone numbers that residents can call when they see a needed repair on city property. So far this year, the “Pot Hole Hotline” has received 103 calls – about one per day. The “Storm Drain Hotline” rarely receives calls, and the “Graffiti Hotline” receives about seven calls daily.
- **Quick reference numbers now available:** Wonder where to call to report abandoned vehicles, potholes, graffiti, or access a variety of other city services? The city has developed and is distributing a “Quick Reference Numbers” card. An electronic version is available for your use at: http://www.santabarbaraca.gov/Government/City_Directory/

- **TV Hill cleanup in gear:** The city is working closely with property owners to reduce the problem of illegal encampments and fire risk in the Loma Alta/TV Hill area. Our goal is to take corrective action before the beginning of fire season on June 1st. Look for more details in our next report.

“Inside Santa Barbara” on City-TV Channel 18: The May edition airs May 7th through June 4th. Feature segments include: Day-in-the-Life of Public Works, Mission Canyon Fire Evacuation Drill, the 10,000th Street Tree Planting and the Arts Symposium. “Inside Santa Barbara” airs weekly on Mondays at 8 p.m., Tuesdays at 5 p.m., Wednesdays at 6:30 p.m., Saturdays at 9 p.m., and Sundays at 10:30 p.m.

Airport Department

March showed an increase in passenger usage: Traffic rose 4.7% over the same month in 2004. More than 69,000 passengers arrived at and departed from Santa Barbara Airport (SBA) in March, making it the most heavily traveled month this year. The highest capacity routes on average were Denver (United) at 93%, Seattle (Horizon) at 82%, and Dallas/Fort Worth (American) at 79%. Year-to-date, the passenger count is up 8.4% over last year.

Airfield closures planned for off-hours in May and June: The airport will be closed to aircraft operations during various late night and early morning hours to accommodate airfield safety-related construction. The project includes pavement overlay of the main runway. Six commercial, weekday flights will be directly affected by the closures:

- American Eagle flight 3034 to LAX 5:35 a.m. departure
- America West flight 6148 from Las Vegas 1:09 a.m. arrival
- American Eagle flight 3035 from LAX 10:24 p.m. arrival
- United Express flight 6540 from LAX 10:59 p.m. arrival
- American Eagle flight 3037 from LAX 11:32 p.m. arrival
- United Express flight 6258 from San Francisco p.m. arrival

Gates 8 & 9 security holdroom expansion: Passenger overcrowding at SBA’s Airline Terminal has worsened in recent years due to space requirements for post 9/11 security. An additional security screening lane was added to the east holdroom, increasing efficiency but displacing seating/standing space. A project to enlarge this holdroom is scheduled for City Council approval this month. Converting 990 square feet of SkyWest’s (United and Delta) baggage make-up area will help alleviate the security holdroom overcrowding. Work will commence in June at a cost of approximately \$195,000 for design, project management and construction.

Verhelle Bridge over San Pedro Creek to be replaced: Construction starts next month on a new bridge that will provide better access to the northeasterly quadrant of the airfield from S. Fairview Avenue. The \$1.8 million improvements will provide a two-lane clear span bridge with a sidewalk, lighting, fencing, and channel bank stabilization near the bridge.

Community Development Department

Planning Commission:

Cottage Hospital reconstruction project unanimously approved: After approving the reconstruction project, the Planning Commission at the end of March recommended that the City Council approve the Cottage Hospital Specific Plan. Related to the reconstruction project, this Development Agreement would allow for construction over time, and for the abandonment of a block of Castillo Street. At the end of April, the City Council unanimously approved the Specific Plan. The applicant and City Council stated that the project is a better project because of the work done by the city staff and the Planning Commission as part of the process. Special appreciation should be extended to the city team for their hard work in bringing this project to fruition; and also to those who backfilled when their team members were drawn away from their daily workloads.

Meeting held May 5th with Park and Recreation Commission: Discussion topics focused on the city's parks, recreational facilities, storm drain system, and creeks. This marked the fifth in a series of joint meetings on the General Plan Update Conditions, Issues, and Trends.

Finance Department

March Transient Occupancy Tax (TOT): As shown in the table below, March was a very good month for TOT. We were up 11.5% from the prior fiscal year, and our growth fiscal year-to-date is 4.7%.

	FY 2001	FY 2002	Change from Prior Year	FY 2003	Change from Prior Year	FY 2004	Change from Prior Year	FY 2005	Change from Prior Year
July	\$ 1,204,593	\$ 1,171,041	-2.8%	\$ 1,183,951	1.1%	\$ 1,198,952	1.3%	\$ 1,301,652	8.6%
Aug	1,246,973	1,276,212	2.3%	1,328,278	4.1%	1,349,990	1.6%	1,357,717	0.6%
Sept	952,314	808,657	-15.1%	849,174	5.0%	887,095	4.5%	931,244	5.0%
Oct	839,946	790,919	-5.8%	830,054	4.9%	863,919	4.1%	914,718	5.9%
Nov	691,398	653,829	-5.4%	684,776	4.7%	696,742	1.7%	721,982	3.6%
Dec	594,145	539,598	-9.2%	529,694	-1.8%	553,094	4.4%	575,075	4.0%
Jan	578,703	511,090	-11.7%	583,413	14.2%	584,653	0.2%	606,484	3.7%
Feb	628,764	611,322	-2.8%	616,824	0.9%	703,493	14.1%	699,349	-0.6%
Mar	769,047	783,829	1.9%	704,942	-10.1%	782,652	11.0%	872,600	11.5%
April	810,450	822,209	1.5%	793,352	-3.5%	875,760	10.4%		
May	841,975	856,251	1.7%	817,047	-4.6%	895,378	9.6%		
June	1,012,439	1,012,905	0.0%	942,897	-6.9%	973,955	3.3%		YTD
FY Total	\$ 10,170,747	\$ 9,837,862	-3.3%	\$ 9,864,403	0.3%	\$ 10,365,683	5.1%	\$ 7,980,820	4.7%
Budget	\$ 10,065,000	\$ 9,779,115		\$ 9,974,700		\$ 10,273,900		\$ 10,684,900	

Note: This report includes only the 10% unrestricted TOT revenues. Beginning in January 2001, an additional 2% is credited to Creek Restoration and Water Quality Improvement (Measure B).

City Council budget review and public hearings begin: The Finance Committee of the City Council began its review on May 3rd of the Recommended Fiscal Year 2006 Budget. The City Council begins its budget review and the public hearings in a special meeting on May 9th from 3 to 7 p.m. At that time, the City Council will hear presentations from the administrative departments. The public hearings and City Council's budget review will continue throughout May and early June, with budget adoption scheduled for June 21st. The following is an updated budget review schedule for both the City Council and Finance Committee, including the public hearings on the recommended budget.

DATE	MEETING	DEPARTMENT AND ALLOTTED TIME
Mon., May 9, 2005 3 – 7 p.m. Council Chambers	CITY COUNCIL (Public Hearing)	<ul style="list-style-type: none"> ➤ Administrative Services (1 hour) ➤ City Attorney (30 min.) ➤ City Administrator (30 min.) ➤ Finance (1 hour) ➤ Mayor and Council (30 min.)
Tues., May 10, 2005 11 a.m. – 1:30 p.m. Room 15	FINANCE COMMITTEE	<ul style="list-style-type: none"> ➤ Cable Franchise Fees/Public Access Television Funding (30 min.) ➤ Community Development (1.75 hours)
Mon., May 16, 2005 12:30 – 4:30 pm Council Chambers	CITY COUNCIL (Public Hearing)	<ul style="list-style-type: none"> ➤ Fire (1 hour) ➤ Police (1 hour) ➤ Community Development (1.25 hours)
Tues., May 17, 2005 10 a.m. – 1:30 pm Room 15	FINANCE COMMITTEE	<ul style="list-style-type: none"> ➤ Public Works (3 hours) <ul style="list-style-type: none"> • Transportation/Transit Programs • Downtown Parking • Solid Waste • Sewer Capacity Overflow Projects ➤ Nondepartmental – Community Promotions (30 min.)
Fri., May 20, 2005 8 a.m. - Noon Council Chambers	CITY COUNCIL (Public Hearing)	<ul style="list-style-type: none"> ➤ Public Works (3 hours) ➤ Nondepartmental – Community Promotions (30 min.)
Tues., May 24, 2005 11 a.m. – 1:30 pm Room 15	FINANCE COMMITTEE	<ul style="list-style-type: none"> ➤ Parks & Recreation (1.5 hours) ➤ Final Decisions and Recommendations of the Finance Committee (45 min.)
Wed., June 1, 2005 5 – 7 p.m. Council Chambers	CITY COUNCIL (Public Hearing)	<ul style="list-style-type: none"> ➤ Library (30 min.) ➤ Parks & Recreation (1.5 hours)
Mon., June 6, 2005 1:30 pm – 5:30 pm Council Chambers	CITY COUNCIL (Public Hearing)	<ul style="list-style-type: none"> ➤ Airport (1.5 hours) ➤ Waterfront (1.5 hours) ➤ Additional budget information reported back to Council (1.5 hours)

Fire Department

Evacuation drill emphasizes mutual aid: An April 30th evacuation drill of the Mission Canyon area was a cooperative effort involving many agencies including Santa Barbara County's Office of Emergency Services, Fire, and Sheriffs Departments, Santa Barbara City's Fire, Police, and Transportation Departments, Santa Barbara County and City Government Access, CHP, Mission Canyon Association, Santa Barbara County Fire Safe Council, and AERES. The drill encompassed voluntary evacuation of about 380 homes, of which only about 25% participated. Individuals who did participate said that they found the drill quite valuable nonetheless.

For the past five years, the city has worked with the community and mutual aid agencies to develop evacuation plans and address issues – which led the Mission Canyon Association and the Fire Safe Council to request an evacuation exercise.

Library Department

Literacy Learner's Book Club launched: As part of the Library's Adult Literacy Program, the new club has so far attracted 20 adult literacy learners. Each participant reads the selected book in regular or large print, or listens to it on tape, then joins in a monthly discussion group to talk about their thoughts on the story. Many of the participants had never completed a book for pleasure, and were proud to know they could do it!

"Las Historias de Laderas" set for May 12th: From 6 to 7:30 p.m. in the Central Library's Faulkner Gallery, the Adult Literacy program will host a party to celebrate the publication of *Las Historias de Ladera*, a project of the California Council for the Humanities and the People's Self-Help Housing Corporation. Ten residents of the Milagros de Ladera apartment complex – including participants in the Library Adult Literacy Program – will recount their own narratives and the stories in English and Spanish. The Adult Literacy Program staff and tutors have worked for several years with People's Self-Help Housing, providing tutoring to individuals and small groups at several complexes managed by the housing corporation. Please join the residents as they celebrate their histories.

Reach Out and Read Programs being administered by Santa Barbara Public Library: The programs have three components: at every well-child visit to the clinic, doctors give "prescriptions" to parents to read aloud to their young children every day; doctors give each child between the ages of six months and five years a new, developmentally appropriate book to take home; and library volunteers read aloud to children in the waiting room, showing children and parents the pleasures of looking at and reading books together. The programs at the Franklin and Carpinteria Neighborhood Clinics have reached 3,445 children under age six, and have given away more than 2,750 books to eager readers in the past three years.

Parks and Recreation Department

Santa Barbara Arts and Crafts Show Celebrates 40th Anniversary on May 13th:

The Santa Barbara Arts & Crafts Show was inspired by European sidewalk shows and Mexican outdoor art fiestas. Sponsored by the Parks and Recreation Department since 1966, the show is now the only continuous, non-juried arts festival featuring original drawings, paintings, graphics, sculpture, crafts and photography in the world. Held every Sunday under the palms on Cabrillo Blvd., the event attracts thousands of visitors each year. Approximately 250 Santa Barbara County resident artists display their own original work in Santa Barbara's beautiful outdoor setting. A special art exhibit will honor the show's anniversary. The public is invited to attend a reception on Friday, May 13th, from 5:30-7:30 p.m. at the Cabrillo Pavilion Arts Center, 1118 East Cabrillo Blvd. For information: (805) 897-1982; www.sbaacs.com

Everything's coming up roses at Rose Garden 50th anniversary: The A.C. Postel Rose Garden across from the Santa Barbara Mission was started in 1955 with a donation of 500 choice rose bushes. Today, thanks to the dedication of the Rose Society, the Parks and Recreation Department, and hundreds of volunteers, the Rose Garden boasts more than 1,600 roses in 25 beds – and is accredited by the prestigious All-America Rose Selections Committee. The city will celebrate the 50th anniversary of the Rose Garden and thank the Santa Barbara Rose Society, volunteers, rose donors, and city staff on Thursday, May 12th from 5:30 to 6:30 p.m. on the Rose Garden grounds. In addition, the dedication of the 2006 All-America Rose selection named the “Julia Child,” will take place at this event. Mayor Marty Blum, Parks and Recreation Commissioner Steve Forsell, Rose Society Consulting Rosarian Dan Bifano, Rose Society President Kathryn Snyder, State Assembly Member Pedro Nava, and Acting Parks and Recreation Director Nancy Rapp will share remarks prior to the cake and refreshment celebration. The public is invited to attend.

Youth Speakout addresses teen alcohol abuse: Teen Programs' Alcohol and Drug Prevention Youth Coalition held a Youth Speak Out on April 22nd attended by more than 130 people. Local youth spoke of their experiences with alcohol abuse and how to prevent it through education. Participants answered a survey to help the coalition identify teens' access to alcohol. A live concert by a local band concluded the event. This program is made possible through a grant from the County of Santa Barbara.

Shoreline Park boasts new sidewalks: Under a maintenance and repair contract, 2,366 square feet of cracked sidewalks have been repaired at Shoreline Park. This completed work has paved the way for the hundreds of pedestrians who use this park daily.

Police Department

Road rage causes major accidents: Last month, two local men in one car briefly argued with a suspect in a Chevy Astrovan. The suspect started chasing them recklessly in the lower State Street area. While driving, the suspect telephoned his brother, who then joined the chase driving a Mazda. As the incident escalated, the vehicles of innocent bystanders were damaged by the instigators who were racing through red lights and crowded intersections at speeds up to 70 mph. Officers arrested both suspects at the resulting accident scenes. The first suspect was arrested for parole violation, assault with a deadly weapon (his vehicle) and drunk driving. The

second suspect was also booked for assault with a deadly weapon, and for reckless driving. All injured parties were treated at Cottage Hospital.

Another recovered stolen auto: Around midnight one evening in early April, officers detected a LoJack signal that indicated a stolen car was in the area. Officers determined the vehicle to be a black Hyundai, stolen from Chula Vista earlier in the day. Within minutes, the LoJack detection equipment directed the officers to the Milpas round-a-bout, where they arrested two male occupants for auto theft.

Gun and dagger taken from violators: When officers stopped a vehicle for speeding on Cliff Drive, the driver tried to 'ditch' the officers, but his car was spotted parked on La Plata. The two occupants had a loaded revolver and a dagger. Both were arrested for weapons violations. The driver had a suspended license, so the vehicle was impounded.

Juveniles arrested for burglary: Last month, a burglary was reported at Santa Barbara Jr. High School. There were no leads, but fingerprints were recovered. The automated Cal-ID system matched a fingerprint to a 14 – year - old male who subsequently was arrested for burglary. A superior interview and investigation led to the identity of four co-suspects. In all, five males ages 13 to 15 were arrested in connection with the break-in.

Annual Tip-A-Cop dinners this month benefit Special Olympics: The Santa Barbara Police Department is proud and pleased to host another series of lunches and dinners at various local restaurants. All tip monies collected at these events will benefit over 400 Santa Barbara Special Olympic athletes and the programs in which they participate. For the complete schedule of dates, times, and locations, please click on this link: \\intranet\global\Tip_A Cop\Special Olympic Tip.doc

Public Works Department

National Public Works Week: Public Works is everywhere you look. Please recognize Public Works employees during Public Works week, May 14th to 21st.

Celebrate May - Water Awareness Month - Use Water Wisely – It's a Way of Life: Please see the Community Events section on page one of this report for the May 7 and May 14 garden and facility tours being hosted by the city.

Annual Pavement Maintenance Plan comprises Streets Overlay 2004/2005 and Slurry projects: The work will include replacing 40 access ramps, along with grinding off and replacing the top two inches of the asphalt on the street to provide a new driving surface. Approximately one mile of roadway will be replaced. Project completion is anticipated before summer, and affects the Mesa, Campanil Hill, the lower east side, and the area above Mission Ridge Road to the hills.

Upper State Street slated for Annual Sidewalk Repair and Access Ramp project: Uplifted or otherwise damaged sidewalks along Upper State Street between De la Vina and Hitchcock Way will be removed and replaced. Alternative sidewalk products being used include rubber sidewalks, concrete pavers, and permeable concrete – a concrete that allows water to

percolate through. During the sidewalk repair, 16 curb ramps will be constructed, and special metal curbs will be placed to give the root-pruned State Street Ficus trees more space to grow. No tree replacement is proposed in this project. These innovative sidewalk materials are anticipated to limit future damage from tree roots, thus saving money on replacement costs. This project will also improve pedestrian access to schools, parks, and businesses in the area.

Busy El Estero Wastewater Treatment Plant has six projects underway:

Construction crews are installing a backup pump at the influent pump station; rehabilitating the digesters and the mixing system; building a new, thickened sludge pump station; replacing the scum troughs in the secondary clarifiers; installing a new blower to provide air to the aeration basins and other plant processes; and installing a new beltpress to dewater biosolids. Bids for rehabilitating the primary and secondary clarifiers, reconfiguring the aeration basins, and rehabilitating the tertiary filters are due this month.

Mandatory Sewer Lateral Line Inspection Ordinance is being developed: The city operates 263 miles of sewer collection system pipes. Staff estimates that there are 350 miles of privately owned sewer lateral lines connected to the city's system. These private pipelines receive little inspection or repair. Problems in the private laterals can result in blockages and overflows in the public portion of the sewer system, putting the public at risk of exposure to sewage. Staff is developing an ordinance that would require inspection of sewer laterals upon transfer of property (sale of a home), and will be holding public meetings – scheduled as follows – to receive input on the draft sewer lateral inspection ordinance.

- May 26th, 6:30 p.m. at the Central Library, Townley Room, 40 E. Anapamu Street
- June 1st, 6:30 p.m. at the Westside Center, 423 W. Victoria Street

For information, call (805) 897-2672.

Waterfront Department

Harbor Nautical Swap Meet recap: The first-ever Nautical Swap Meet took place on April 30th in the Main Harbor Parking lot from 8 to 11 a.m. The event was advertised in local newspapers and spot-lighted on local news channels, attracting hundreds of treasure-hunters to the 57 swap meet vendor spaces in search of tackle and gear, surfboards, fishing poles, inflatable boats, boat motors, and other marine/nautical items. Free refreshments were provided to the public by the Santa Barbara Harbor Merchants Associations and Santa Barbara Roasting Coffee Company. Recycling tips, boater safety, and other educational literature were also available. The Harbor Nautical Swap Meet was a great success for the vendors, the public, and the participating Waterfront tenants.

Harbor Patrol rescue part of the job: In mid-April, Harbor Patrol Officers Troy Kuhlman and Billy Petrini responded to a distress call from the vessel G. Angel anchored in the winter anchorage east of Stearns Wharf. In total darkness, Rev. James Benson was returning to his vessel when high waves took his dinghy under the vessel G. Angel and tossed Rev. Benson into the ocean water, leaving his two dogs in the dinghy. Training and quick responses to the situation saved the lives of Rev. Benson and his two canine companions. At the scene, Patrol Officers Kuhlman and Petrini asked Mrs. Benson to turn on the running lights for better visibility, and throw a life-line out to her husband. Then the two Patrol Officers brought the Patrol Boat

along-side the exhausted Rev. Benson and pulled him aboard. With Rev. Benson safe, Harbor Patrol put their focus on locating the drifting dinghy. The dogs were rescued from inside the small craft and later re-united with the Benson family. On April 24th, the Mayor's Office and Harbor Patrol Office received a letter from Rev. Benson and family thanking the City of Santa Barbara and acknowledging Patrol Officers Kuhlman and Petrini on a job well done.

In another related rescue incident which took place in the East of Stearns Wharf anchorage, Santa Barbara Harbor Patrol Officers Rick Hubbard and Jan Martinez were recognized and awarded the California Boating Safety Officer of the Year Award by the CBSOA Board of Directors at the 32nd Annual Training Symposium in Monterey California last month. Hubbard and Martinez received the award in recognition of their courageous actions during a life-saving rescue in extreme sea conditions on February 21, 2005. The California Boating Safety Officers Association (CBSOA) represents over 450 officers from over 100 local, state and federal agencies that provide some level of boating safety and enforcement in California.

Quick Reference Numbers:

Abandoned Vehicles (Public property)	(805) 897-2413	Pothole & Sidewalk Hotline	(805) 897-2630
ABOP (Antifreeze, Batteries, Oil & Paint)	(805) 560-7505	RADON Information	(800) 745-7236
Airport Noise Complaint Hotline	(805) 967-1900	Recycling Hotline	(805) 564-5587
Animal Control	9-1-1 or (805) 963-1513	Sand Bags	(805) 564-5411
Code Enforcement Hotline	(805) 897-2676	Sewer Problems (Water/Streets)	(805) 564-5413
Creeks – Dumping/Water Quality	(805) 897-2658	Shopping Cart Hotline	(800) 252-4613
Fire Department (24 hr.)	(805) 965-5254	Street Lights (24 hr recording)	(805) 564-5416
Graffiti Hotline	(805) 897-2513	Street Sweeping	(805) 897-1903
Hazardous Waste	(805) 897-2624	Storm Drain Hotline	(805) 564-5458
Information – City Hall	(805) 963-0611	Traffic Signals (Public Works)	(805) 564-5417
Leaf Blower Complaints (PD Dispatch)	(805) 897-2410	Trash Complaints	(805) 897-2618
Noise Abatement (PD Dispatch)	(805) 897-2410	Tree Problems	(805) 564-5434
Park Ranger	(805) 897-1941	Vector Control (Rodents, mosquitoes)	(805) 560-7510
Police Department: 24 hr Non-Emergency 24 hr Dispatch	(805) 897-2300 (805) 897-2410	Water Problems: Broken mains, wasting water Conservation (audit requests)	(805) 564-5413 (805) 564-5460
		Zoning Enforcement	(805) 897-2676