



City Administrator's Report

January 2005

Dear Reader,

Happy New Year!

As we address the opportunities and challenges of 2005, this monthly report from the City Administrator's Office will briefly summarize and provide updates on major activities, events, projects, and programs that impact the Santa Barbara community. Feel free to share your comments and suggestions with us.

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Key Meetings:

January 4, 11, 25 City Council

Holidays:

January 17 ▪ Martin Luther King, Jr. Day (City Hall closed)

Community Events:

January 15 ▪ Annual rose pruning at the A. C. Postel Memorial Rose Garden across from the Santa Barbara Mission, 8 a.m. All are welcome to help.

January 20 ▪ Annual Luncheon: Downtown Citizen of the Year Award and The Harriet Miller Youth Leadership Award, 12 p.m., Hotel Andalucia (Riviera Ballroom), 31 West Carrillo Street, RSVP by Jan. 17, (805) 962-2098, ext. 22

January 22 ▪ Electronics Collection and Recycling Day, 9 a.m.- 1 p.m., at the parking lots of Earl Warren Showgrounds in Santa Barbara, and Raytheon Company in Goleta, (805) 897-2624

January 28-Feb. 6 ▪ 20th Annual Santa Barbara International Film Festival, (805) 963-0023; www.sbfilmfestival.org

Flags on State Street:

January 3 - 10 ▪ American

January 10 - 24 ▪ Junior League

January 24 - 31 ▪ Santa Barbara International Film Festival

City Administrator

Santa Barbara City Council makes new appointments:

Mayor Pro Tempore: Roger Horton

Finance Committee Chair: Dan Secord
Roger Horton
Das Williams

Ordinance Committee Chair: Iya Falcone
Brian Barnwell
Helene Schneider

County of Santa Barbara: Congratulations to newly elected First District Supervisor Salud Carbajal, Third District Supervisor Brooks Firestone, and also to Fourth District Supervisor Joni Gray, re-elected to her second term.

“Inside Santa Barbara” on City-TV Channel 18 – December edition airs Jan. 8th through Feb. 5th: Features include Local Tsunami Relief Efforts, Street Sweeping Update, Waterfront Projects Update, Built Green Santa Barbara, Library Adult Literacy Program, and Santa Barbara Sister City - Toba Japan. Weekly airtimes are Mondays at 8 p.m., Tuesdays at 5 p.m., Wednesdays at 6:30 p.m., Saturdays at 9 p.m., and Sundays at 10:30 p.m.

Spanish translation and closed captioning now available in Council Chambers:

The city recently completed installation of an audio/visual station in the City of Santa Barbara Council Chambers that allows members of the public to listen to live Spanish translation and/or watch real-time closed captioning of City Council meetings. The purpose of this project is to increase the accessibility of council meetings to members of the public who are either hearing impaired, or speak Spanish as their primary language.

NEIGHBORHOOD IMPROVEMENT PROGRAM

Community Gardens: The Community Garden renovation project is on schedule with the redwood border now completed at Rancheria and Yanonali Gardens. Pilgrim Terrace borders are currently being installed. Storage sheds have been delivered and installed. Due to wet ground conditions, the shed at Rancheria Garden is located in a temporary area, and will be moved to its original location as soon as weather allows. Preparations are being made to lay down weed fabric in all common areas and pathways. Benches and materials to upgrade irrigation systems will be ordered next month.

Airport Department

WINTER STORM WATCH

- **Wind and rain:** Four parkway trees were blown over on the north side of Hollister Ave. numerous branches have fallen from trees, and minor flooding has occurred on Hollister Ave. near Los Carneros Way.

Airport staff assists with passenger pre-screening: To help alleviate passenger wait times and possible flight delays during the week of Christmas and New Year's, Airport Department staff helped during peak hours to prepare passengers for security screening. Staff reminded passengers about items prohibited in the airport's "sterile" area, and encouraged travelers to prepare for screening by removing coats and shoes, metallic items, and unpacking laptop computers prior to reaching the security checkpoint.

Passenger traffic year-to-date is up 10% over 2003: During November 2004, a total of 68,712 passengers arrived at and departed from Santa Barbara Airport (SBA) – a 6% increase over the same period last year. SBA's Horizon Air flights to Seattle experienced the highest average passenger loads at 88%, while the United Express Denver flights were the second highest at 83%.

Drainage projects prove successful during recent storms: Recent SBA projects addressing chronic flooding problems along Norman Firestone Rd at Carneros Creek, along Las Vegas Creek, and at the intersection of Norman Firestone Rd. and Augustus Griggs Pl. were all tested – and significantly reduced flooding – as the airport received almost five inches of rain on December 27th and 28th.

Site preparation for airfield safety projects is underway: Initial stages of the site work for SBA's runway safety project involve shifting the primary runway to accommodate creation of standard 1,000-foot runway safety areas at each end. Next summer, Tecolotito Creek will be relocated as part of the project, followed by relocation of the runway in 2006.

Community Development Department

Planning Commission update:

- The Planning Commission kicks off the year with two new commissioners, George Myers and Stella Larson.
- On January 13th and 20th, the Planning Commission will hear presentations on and discuss "Trends and Issues" regarding water supply and sewer capacity, police, fire, solid waste, hazardous materials and public facilities. These "Trends and Issues" discussions are part of setting the existing conditions from which to look at the General Plan Update.

- On January 20th, the Planning Commission will consider the Mental Health Association's (MHA) project at 617 Garden Street. MHA proposes to construct offices for themselves and for non-profit organizations and/or government agencies, 51 affordable housing units (25 for their clients and 26 for downtown workers) and relocate their existing Friendship Day Center.
- On January 27th, the Planning Commission will consider Environmental Impact Report (EIR) certification for the Veronica Meadows (900-1100 Las Positas Road) project, and discuss issues and project design. Project consideration will follow after the final draft Specific Plan is completed and staff develops a project recommendation.
- In February, the Planning Commission will consider the Final EIR and project approvals for Cottage Hospital, along with an update on the status of Measure E and more GPU "Trends and Issues" discussions throughout the first half of the year.

Charitable Giving Campaign results: Congratulations to all on the outstanding Charitable Giving Campaign this year! The City of Santa Barbara raised more than \$77,000 – an increase of 15% over last year – which qualifies us for a Supernova Award. Overall participation increased as well, to 372 employees. Thanks to all who contributed to this year's successful campaign, with special mention to co-chair Stephen Wiley, city attorney, and the Department Steering Committee representatives for all their hard work, enthusiasm and creativity.

Fire Department

WINTER STORM WATCH

- **No news is good news:** Although we have received substantial rainfall recently, the latest winter storms have not caused any significant problems for the Fire Department. There have been isolated power outages and downed trees, but we have not had any of the flooding issues that we typically get with heavy rainfall. If the storms continue, the Fire Department does have personnel trained in water rescue who can be deployed in a matter of minutes. We arrive equipped with dry suits, floatation devices, and even two "Zodiac" type boats for evacuating stranded motorists and residents. Remember: Stay alive by staying out of moving rivers, creeks, and flood control channels!

Firefighters complete several rescue training sessions at the vacated St. Francis Hospital: The training centered around search and rescue operations, where we filled several rooms with artificial smoke. Fire crews then begin a search pattern to locate a victim who had collapsed in the fire. There is always great benefit to train in an area or building that is unfamiliar, which often occurs in real-world rescue situations. In training scenarios we can control the outcome and learn from mistakes, and that equates to safe and efficient results on the fire ground.

Finance Department

Sales tax numbers for the quarter ended Sept. 30, 2004 are down 0.5% from the same quarter in the prior year: Due to the “Triple Flip,” we will be paid only 75% of the amount owing, with the remaining 25% coming to us as property tax in lieu of sales tax. Therefore, we will not actually receive \$4,512,083 shown on the table below, but that is the total amount expected from sales tax and property tax.

We have projected a 4% growth this fiscal year, so we will need to keep a close watch over the next few months to see if we need to revise our projections.

Quarter Ended	FY 2002	Change from Prior Year	FY 2003	Change from Prior Year	FY 2004	Change from Prior Year	FY 2005	Change from Prior Year
Sept 30	\$ 4,407,462	-3.7%	\$ 4,556,500	3.4%	\$ 4,536,571	-0.4%	\$ 4,512,083	-0.5%
Dec 31	4,646,788	-0.2%	4,548,826	-2.1%	4,765,855	4.8%		
Mar 31	3,915,141	-2.6%	4,016,831	2.6%	4,289,056	6.8%		
June 30	4,349,512	-3.9%	4,373,358	0.5%	4,621,598	5.7%		
Totals	\$ 17,318,903	-2.6%	\$ 17,495,515	1.0%	\$ 18,213,080	4.1%	\$ 4,512,083	

Transient Occupancy Tax (TOT) for November is up 3.6%: This is consistent with expectations. Our year-to-date growth is 4.6%, and we have projected a 4% growth rate for the fiscal year.

	FY 2002	Change from Prior Year	FY 2003	Change from Prior Year	FY 2004	Change from Prior Year	FY 2005	Change from Prior Year
July	\$ 1,171,041	-2.8%	\$ 1,183,951	1.1%	\$ 1,198,952	1.3%	\$ 1,301,652	8.6%
Aug	1,276,212	2.3%	1,328,278	4.1%	1,349,990	1.6%	1,357,717	0.6%
Sept	808,657	-15.1%	849,174	5.0%	887,095	4.5%	931,244	5.0%
Oct	790,919	-5.8%	830,054	4.9%	863,919	4.1%	914,718	5.9%
Nov	653,829	-5.4%	684,776	4.7%	696,742	1.7%	722,000	3.6%
FYTD Total	\$ 4,700,658	-4.8%	\$ 4,876,233	3.7%	\$ 4,996,698	2.5%	\$ 5,227,331	4.6%

Departments have begun developing a two-year financial plan for fiscal years 2006 and 2007: By February 18th, all departments will have submitted their proposed budgets to the Finance Department. Individual department budget reviews with the City Administrator’s Office and Finance Department will then take place through March 4th, with the City Administrator’s recommended budget scheduled to be filed with the City Council on April 12th. A nine-week review process of the recommended budget by the City Council, city boards and commissions, and the public will culminate in budget adoption, scheduled for June 21st.

Library Department

Library users enjoying new computers: Fifty-three new computers have been installed at the Central Library and all branch libraries, replacing older, slower PCs. The faster computers are easier to navigate and offer new services such as Microsoft Office 2003, a CD-ROM drive, and the ability to save work onto a floppy or flash memory, as well as access to the library catalog, Internet, educational games, and information databases. Funds from a Santa Barbara Foundation grant and from six Friends of the Library groups were used to purchase the new equipment.

Eastside branch local heroes recognized: The November 25th issue of *The Santa Barbara Independent* acknowledged “Local Heroes” Evelyn Sage and Elvira Gomez de Tafoya, who have volunteered many thousands of hours to help at the Eastside Branch Library. Evelyn sorts and prices books donated to the Friends of the Eastside Library for their ongoing book sales to raise funds for the branch. Elvira has served on the Library Board and as president of the Friends organization, helping with fundraising and coordinating events, as well as increasing library visibility and support in the community.

Parks and Recreation Department

WINTER STORM UPDATE

- **Trees:** We have lost about a dozen trees so far, including a couple in Ambassador Park and Willow Glen Park, plus two trees and four big limbs downtown. Work crews are continuing to respond to calls concerning tree damage, fallen limbs and palm fronds.
- **Sewage damage:** A sewage main erupted near Old Mission Park, with the raw sewage flow causing damage to the historic Mission Ruins wall and flooding the Rose Garden. Roots dislodged from somewhere upstream caused the problem by plugging the mouth of a manhole inlet.

Carrillo Recreation Center’s week-long open house will offer FREE classes, Jan. 10th-14th: Attend as many free classes as you’d like during Open House week. Return the following week, sign up for the balance of the series and receive a discounted rate. Evening classes are offered in beginning ballet, ballroom, folk, Greek and Flamenco, hip-hop, Jazzercise, salsa, swing, tango, tap, Tai Chi and guitar. Yoga and Strut & Stretch classes are offered at noon. For the schedule, visit www.sbparcsandrecreation.com/openhouse, or call Terry at (805) 560-7552.

Police Department

PAL toy drive beats the odds: In years past, the Police Activities League has sponsored a toy drive to collect donations for local needy children. Recent corporate cutbacks diminished available funding sources and imperiled the fragile donation network. In response, Officer Rick Alvarado organized a grassroots toy collection drive in cooperation with KTYD Radio, MTD Bus Service, and his Co-PAL leadership. Several prominent businesses provided collection sites, culminating in a well-publicized collection effort on December 9th. Hundreds of new toys were collected and distributed through Transition House, Fighting Back, and area shelters. In addition, Officer Kristen Shamordola collected donations of cash and toys from SBPD personnel for a local family experiencing tough times. Both of these efforts symbolize the Christmas Spirit of giving and helping others.

Purse snatcher arrested: As a married couple stepped out of a restaurant in the 200 block of State Street, a man ran up from behind and snatched the purse from the 83-year-old woman. Her 85-year-old husband gave chase, but lost sight of the much younger man at E. Montecito Street. The couple drove to the police department to report the theft, where SBPD Dispatchers

an alert to all officers in the field. Two officers spotted a man matching the suspect's description walking near Anacapa and Montecito Streets. As they approached to investigate, the man suddenly sprinted away. Officers gave chase and with the aid of a bystander, the officers found the suspect hiding behind construction equipment on Santa Barbara Street. The 39-year old man said that he had recently been released from jail, and that his addiction to methamphetamine factored in this incident. He was booked at County Jail for grand theft, committing a crime against an elder adult, resisting arrest, possession of prescription pain killer medication without a prescription, and for violating his probation terms. The stolen property was returned to the delighted woman.

Calendar year 2004 concludes without a single murder reported in the City of Santa Barbara: This marks the first time this has occurred within memory, going back at least 40 years. In response to this remarkable achievement, Police Chief Cam Sanchez credits a number of factors including: A pro-active approach to gang violence, zero tolerance for domestic violence, a highly visible street crimes task force, and a flexible workforce operating in unison. This team approach includes Dispatch and Records Division professionals, patrol officers providing swift response to service calls, professional crime-incident follow up investigation, meaningful community outreach programs, and effective enforcement strategies.

The New Year arrived in Santa Barbara with numerous complaints of loud parties, street scuffles, and service calls to handle mostly minor disturbances. The majority of people celebrated the New Year responsibly, using public transportation, designated drivers, or plain old-fashioned restraint. A small group of people created the majority of crime incidents, often alcohol related. The New Year's weekend concluded with the arrest of eleven drivers for suspicion of driving under the influence of alcohol, 23 arrests for drunk and disorderly conduct, five arrests for domestic violence, and three arrests for parole violation.

ABC grant used to success: On Dec. 9th and 10th, the Nightlife Enforcement Team and members of the Alcoholic Beverage Control (ABC) conducted undercover operations designed to curb alcohol related violations committed by minors and those who furnish alcohol. A 19-year-old female attempted to purchase alcohol at 10 stores. Four store clerks sold beer without asking for I.D. or her age. All four clerks were cited for selling to a minor. Another team monitored several bars and restaurants for under age drinkers. They found six underage males drinking beer and sake in a local restaurant. The individuals were cited for possessing alcohol, and their server was also cited for furnishing the alcohol. Another enforcement group worked in cooperation with nightclub staff as 'doormen' by checking identification of customers lined up to enter the club. This 'Trapdoor' operation netted one arrest for parole violation, two more for being drunk/disorderly, and 10 for using false identification. On the second night, two 18-year-olds waited outside liquor stores asking adults to buy them alcohol. They got no takers; good news. In a second 'Trapdoor' operation, a man was arrested for possession of methamphetamine, another for being drunk in public, and four people for having false I.D. Feedback from these operations suggests that the local underage drinking crowd is thinking twice about illegal partying in Santa Barbara.

SBPD Live TV show voted "Best Local Access Program of 2004:" The competition included two dozen other shows produced weekly or bi-weekly on Channel 17. In announcing the award to *SBPD Live*, Santa Barbara Channels television network commented that "...the show is consistently interesting, viewers can call to interact with the hosts, the program informs the community, and the show has led to the capture of local criminals." The show has only

been in production two years, and it is staffed entirely by volunteers without any professional broadcasting experience. The TV network's Executive Director Hap Freund also recognized *SBPD Live* co-hosts Officers James Fuller and Rick Alvarado as being instrumental in planning and producing the show. Police Chief Cam Sanchez is pleased with the show's success, and believes it integrates well into his Community Oriented Policing philosophy. The program airs every Thursday at 8 p.m. on Channel 17.

Public Works Department

WINTER STORM WATCH

- **Stage 1 Drought Declaration is deferred – spill at Lake Cachuma is possible:** On January 4, 2005, the City Council adopted a revised staff recommendation to defer action on a Stage 1 Drought Condition as a result of substantial recent rainfall. When the original recommendation to declare Stage 1 was developed, our primary water supply at Lake Cachuma was down to about 1/3 of its capacity, due to three consecutive years of below average rainfall. At the time of City Council action, storms had filled Gibraltar Reservoir and produced almost 40,000 acre-feet of inflow into Lake Cachuma, raising the storage level to above 50%. At press time for this report, the weather forecast called for substantial additional rain with a very good chance of filling Lake Cachuma to the point of spilling. Staff will update the City Council in the spring about water supply conditions. As usual, water conservation continues to be a good idea and city water customers are urged to call (805) 564-5460 for more information, or visit the City's website at www.SantaBarbaraCA.gov, or Santa Barbara's regional water website at www.sbwater.org.
- **Rain causes no major problems for Public Works Department infrastructure:** Generators are in place to compensate for any power outages caused by the storms. The Streets Division has responded to reports of dozens of fallen street trees and some small mud slides. Minor leaks reported by the Facilities staff have been resolved. The Engineering Division's capital project contractors were prepared for the storm using Best Management Practices per our specifications. This week's storms shouldn't cause too much runoff due to the last few months being relatively dry. Future storms will probably create more runoff in the creeks.

Next steps for Upper State Street Sidewalk Repair and Access Ramp Project: At an open house forum on January 5th, Public Works Department staff presented a modified design that incorporates several innovative sidewalk materials such as rubber, permeable concrete, and pavers to preserve the existing Ficus trees along State Street. The modified design incorporates public feedback received in spring 2004 that involved no Ficus trees being replaced. In addition, eight new trees will be planted within the project limits in locations where similar tree species exist. For more information, please contact Project Engineer Anna Bosin at (805) 564-5383.

Pedestrian Master Plan (PMP) was positively received by the Planning Commission and Transportation Circulation Committee last month: The PMP is one step closer toward implementation of the Circulation Element, adopted in 1998. The plan identifies and prioritizes future pedestrian improvements throughout the city, and also contains a Pedestrian Design Guide, a Safe Routes to School Plan, and a Paseo Plan for downtown. Both the Architectural Board of Review and the Historic Landmark Committee will be reviewing the Pedestrian Design Guide this month. The Planning Commission and Transportation Circulation Committee will review a more complete draft of the entire PMP in February, with City Council review in spring 2005. The current draft document can be viewed at: <http://www.santabarbaraca.gov/Resident/Community/Planning/pedestrian.htm>

Eastside residents in the 1200 block of E. Mason Street are getting a new bridge: Adding a pedestrian bridge adjacent to the existing vehicular bridge will provide a much needed link for pedestrians and students walking to Franklin Elementary School. The long-awaited bridge project is currently in the development stage with neighborhood outreach meetings schedule for January 11th and 13th at 6:30 p.m. at the Eastside Library. For questions, contact Project Engineer Kevin Roberson at (805) 564-5514.

Waterfront Department

WINTER STORM WATCH

- **Boats on the Beach:** Between December 27th and 28th, six boats washed ashore east of Stearns Wharf from the anchorage (one large 50-foot power boat). While the owners salvaged items from their boats, it appears that several of the boats will be total losses. Owners will have 10 days to two weeks to remove these vessels from the beach. However, if the boats begin to break apart and become safety hazards or the owners abandon the vessels, the city will begin the removal immediately. In this case, we will hold the owners responsible and bill them for these costs. Together with these six boats that came ashore from the storm, 12 boats have washed ashore this winter.
- **Stearns Wharf:** On January 6th, the seaward end of the wharf was closed to the public due to large waves washing over the end causing several piles to break loose and deck boards to "pop up," causing dangerous conditions, especially during the high tide. The entire wharf was reopened to the public around 11 a.m. Except for minor damage caused by lost piles, the wharf did not sustain any significant storm damage. A 500-gallon plastic tank installed as part of the new Sea Center building broke loose from beneath the wharf. For a time, the partially submerged tank bounced amongst the piles until Waterfront Department staff pulled it to the beach using a secured line.
- **Harbor:** The harbor area sustained only minor damage from several fallen trees, which unfortunately landed on parked cars. Due to the excessive winds of 40- to 50-knots, numerous boats required new lines as they broke and frayed from their cleats. An excessive amount of debris has entered the harbor and will require several days to be removed. The sand berm built west of the breakwater to protect the harbor area from flooding has been reduced significantly and breached in the area directly adjacent to the

Yacht Club. For the most part, the sand is still intact and we will begin to evaluate rebuilding the berm over the next several weeks.

With the break in the weather, staff will continue to evaluate other storm damage related issues. I have received a call and request for sand to be trucked to Goleta Beach from the county parks director. We will coordinate and plan for sand removal from West Beach for trucking to Goleta Beach. Fortunately, we have a permit to remove this sand and the county is pursuing a Coastal Commission Permit to place the sand at Goleta Beach.

Ty Warner Sea Center is scheduled to open this spring: Construction has progressed rapidly since fall 2003 when the old Sea Center and Nature Conservancy buildings were removed to make way for the new 6,700-square-foot facility. The project is now 75% percent complete.

According to Justin Lassahn, Ty Warner Sea Center project manager, rain has had little affect on the project over the last several months due to good scheduling by Frank Schipper Construction Co. (FSC) and preventative weather-proofing efforts. In October, the Center's roof was waterproofed with a protective membrane sheeting which minimizes any water seeping into the building during the recent storms. FSC's main concentration in November and December has been on exterior work, roof installation, and exterior paint. Exterior work is complete and the building is water-tight; interior work is in full-swing and display/exhibit work has become the primary focus.

Other completed work during November and December:

- Second floor framing;
- Exterior trim work around windows and doors;
- Life Support System piping and floor drains installed;
- Electrical and plumbing rough-ins; and
- Finish framing of the interior doorways

The new facility not only is protected from rain, but also from potential fire damage. Recently, a state-of-the-art deluge system (an under-wharf sprinkler system) was installed by FSC, functionally tested, and passed inspection by the Fire Department. Complete project construction is scheduled by the end of February. The public opening to the Ty Warner Sea Center is expected sometime in April.

We will provide future progress reports as the completion of the Ty Warner Sea Center draws near. For more information about the Ty Warner Sea Center Project, visit http://www.sbnature.org/seacenter/cu_whale.php

Breakwater Parapet Wall and Pedestrian Sidewalk Repair Project: Last month, we reported on Cushman Contracting progress with repairs to the breakwater parapet wall and pedestrian sidewalk. Site repair work takes place from the western end of the breakwater adjacent to Marina 1-B finger to Marina 1-G finger. Improvement repairs to the 25-year-old concrete cap include using state-of-the-art epoxy-coated steel together with high-strength concrete to maintain the required structural integrity. Despite several days of inclement weather, Cushman managed to complete 19 of the concrete sidewalk panels and parapet wall by the end of December. The handrails and flagpoles have been installed and the breakwater

was open to the public for the Christmas and New Year's weekends. The next set of 24-foot concrete sections is scheduled to be replaced in fall 2007.

New Waterfront policy provides parking options to the public: The Garden Street Parking lot is located near Stearns Wharf and the Carousel Park at the corner of Cabrillo Blvd. and Garden Street. This lot provides 216 off-street parking spaces and is in close proximity to Stearns Wharf, Sunday Artwalk, Skateboard Park (Skater's Point), and the SB Visitor Center. Public Restrooms are available in the lot near the Visitor Center.

Beginning this month, the Garden Street Parking lot will provide two types of parking systems for public convenience: 1) Kiosk Parking will be operated on weekends, holidays, and special events; and 2) Honor Fee Parking will be operated Monday through Friday from 8 a.m. to 10 p.m. Honor Fee Parking operates the same as other existing Honor Fee lots; Harbor West, Cabrillo East and Cabrillo West. Both Kiosk Parking and Honor Fee Parking allow for single vehicles, recreational vehicles, and vehicles displaying disabled placards/plates.

This is the first time two parking systems have been incorporated at one Waterfront parking location. During January, Parking Department staff will focus on educating the public on the differences of each system including parking lot rules, regulations, and hours of operations. For more information, call Waterfront Parking Services at (805) 897-1965 or (805) 564-5523. Annual Waterfront Parking Permits are honored at Garden Street and are now on sale at the Parking Office or Harbor Kiosk.