City of Santa Barbara Enterprise Systems Catalog

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
Accela, Inc.	Accela Automation	Land Use	Permitting, Inspections, and Code Enforcement	Community Development / Public Works / Fire	Daily	Daily
Accela, Inc.	Accela Citizen Access	Online Permit Applications	Permitting, Inspections, and Code Enforcement	Community Development / Public Works / Fire	Daily	Daily
Adobe Inc	Adobe Creative Cloud Suite	Video and graphical editing	City communication and branding	Information Technology	Daily	Daily
Adobe Inc	Adobe CC - Acrobat Pro	PDF creation and editing	City communication and branding	Information Technology	Daily	Daily
Advanced Utility Systems	CIS Infinity	Customer Information System (CIS)	Utility Billing	Finance	Daily	Daily
Advanced Utility Systems	Infinity.Link	Customer Payment Portal	Credit Card Payments	Finance	Daily	Daily
Aitkins Database Solutions	Access- Housing Mediat	Case Management	Housing Mediation	Community Devel	As needed	As needed
Aitkins Database Solutions	Access Database	Rental Housing Mediation Program	Administration, Housing, and Human Servic	Community Devel	Daily	Daily
Aitkins Database Solutions	Access- Leases	Property Management	Airport Property Lease Mgt	Airport	As needed	As needed
Aitkins Database Solutions	Access-Affordable Housi	Case Management	Affordable Housing	Community Devel	As needed	As needed
Aitkins Database Solutions	Access- Violations/DMV	Parking Payment Management	Violations/DMV	Public Works	As needed	As needed
Aitkins Database Solutions	Access- Parking	Parking Permit Management	Commuter Lot, Carpool, Monthly, Residential	Public Works	Daily	Daily
Aitkins Database Solutions	Access - Oversized Vehicle Permits	Parking management	Vehicle Permits	Public Works	As needed	As needed
AutoDesk	AutoCAD	CAD Software	Spacial Asset Editing	Entire City	Daily	Daily
Avenu	Licensing & Permitting	Business License	Business Licenses	Finance	As needed	As needed
Businessolver.com, Inc.	BenefitSolver	Benefits Enrollment	Benefits Enrollment	Human Resources	Daily	Daily
Canto	Canto	Digital Asset Management	Information and Files	Information Technology	As needed	As needed

City of Santa Barbara Enterprise Systems Catalog

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
Cartegraph Systems, Inc.	OMS	Maintenance Management of City Assets	Service Requests, Work Orders, and Inspections	Public Works/Airport/Waterfront/Parks & Recreation	Daily	Daily
Constant Contact	Constant Contact	Email newsletters and marketing	Contact Information	City Administrator's Office	Daily	Daily
Constant Contact	Constant Contact	Email newsletters and marketing	Contact Information	Water Resources	Monthly	Monthly
Constant Contact	Constant Contact	Email newsletters and marketing	Contact Information	Environmental Services	Daily	Daily
Daupler		Fire Response Management	Fire Incidents	Water ESW	Daily	Daily
Electric Citizen	Drupal	Content Management System	Content Management and Delivery	Information Technology	Daily	Daily
Esri	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	ESRI Enterprise	Information Techn	As needed	As needed
GeoCortex	MAPS	Geographic Information Systems (GIS)	Public Maps	City Wide	As needed	As needed
Google	Google Drive	Collect unscheduled hauling permit and single-use bag store customer data via Forms.	Contact, Permit, and Service Information	Environmental Services Division – Finance Department	Quarterly	Quarterly
Google	Google Suite	Office Product		Library	As needed	As needed
GovOS	Studio (formerly SeamlessDocs)	Electronic Signatures	Forms, Electronic Signatures, Document Management	Information Technology	Daily	Daily
Granicus	Rock Solid One View	Constiuent relationship management	Public Requests	Entire City	Daily	Daily
Hyland OnBase	Hyland OnBase	Document Management	Document and Council Agenda Management	City Clerk	Daily	Daily
ImageTrend	ImageTrend Elite	Fire Incident Tracking	Fire Incidents	Fire	Daily	Daily
Insurity	SIMS	Risk Management Software	Claims, Insurance, Liability	Finance	Daily	Daily
Intimesoft	In Time	Workforce Management	Timekeeping, Scheduling & Notification for Public Safety	Police	Daily	Daily

City of Santa Barbara Enterprise Systems Catalog

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
InvoiceCloud	InvoiceCloud	Utility Billing Payment System	Online Bill Presentment and Credit Card Processing	Finance	Daily	Daily
Itron	MVRS	Meter Reading	Water Meter Reading	Finance	Daily	Daily
Kord Software Inc	Total Marina Package	Marina Management	Marina Slips & Building Leases Billing	Waterfront	Daily	Daily
Kronos	Workforce Dimensions	Online Timecard, Schedule, and Time Off Request management	Payroll, Human Resources	Information Technology	Daily	Daily
Kronos	TeleStaff	Public Safety Scheduling	Fire and Harbor Patrol	Information Technology	Daily	Daily
Locution		Fire CAD Response Management	Fire Incidents	Fire	Daily	Daily
MailChimp	MailChimp	Email newsletters and marketing	Contact Information	Library, Parks & Recreation, Information Technology, Creeks, Public Works, Airport	Daily	Daily
Microsoft	Exchange Online	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
Microsoft	SharePoint Online	Departmental information sharing and collaboration, document storage, project management	Information and Files	Information Technology	Daily	Daily
Microsoft	SharePoint	Departmental information sharing and collaboration, document storage, project management	Information and Files	Information Technology	Daily	Daily
Microsoft	Teams	Used for instant messaging and audio/video conferencing	Communications	Information Technology	Daily	Daily
Neogov	Applicant Tracking	Online Applicant System	Applicant Tracking	Human Resources	Daily	Daily
Pantheon	Website Hosting	Host the City's internet website	Communications	Information Technology	Daily	Daily
Pheonix Group	Parking Citation Mgt.	Parking Citation Management	Citation Tracking and Payment Collection	Police	Daily	Daily
Professional Software, Inc.	FSM	Marina Management	Marina Slips & Building Leases Billing	Waterfront	Daily	Daily

City of Santa Barbara Enterprise Systems Catalog

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
Salesforce	Sales Cloud Lightning CRM – Professional Edition	Customer relationship management for solid waste accounts.	Contact and service information	Sustainability and Resilance	Daily	Daily
Siemens	FacilityDude	Facilities Maintance	City Facility Maint.	City Facilities	Daily	Daily
SiteImprove	SiteImprove	Website Quality Assurance and Accessibility Remediation	Quality Assurance, Accessibility, Analytics, Website Inventory	Information Technology	Weekly	Weekly
SKIDATA	SKIDATA	Parking management	Credit Card Payments, lot volume	Public Works	Daily	Daily
SKIDATA	SKIDATA	Parking management	Credit Card Payments, lot volume, revenue control	Waterfront	Daily	Daily
T2 Systems	Digital Luke	Parking management	Credit Card Payments, lot volume, revenue control	Waterfront	Daily	Daily
Tyler Technologies	Munis	Financial System	Accounts Receivable / Billing	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Accounts Payable	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Budgeting	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Payroll	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Purchasing	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Fixed Assets	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	General Ledger	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Cash Receipting / Cash Management	Finance	Daily	Daily
Tyler Technologies	Munis	Financial System	Inventory Management	Finance	Daily	Daily
Tyler Technologies	Munis	Personnel Administration	Personnel, Job Classification, Position Control Management	Human Resources	Daily	Daily
Usercentrics	Cookiebot	Consent management	Cookie scan, consent management, and repository	Information Technology	Daily	Monthly
Userway	Accessibility Widget	Website Accessibility	Accessibility Widget	Information Technology	Daily	Daily
Xerox	FireHouse	Fire Incident Tracking	Fire Incidents	Fire	Daily	Daily
XLIMS		Lab Tracking Software	Lab Testing Info	Public Works	Daily	Daily
XOVIS						

City of Santa Barbara Enterprise Systems Catalog

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
Xplor Recreation	PerfectMind	Recreation and facility management, and activity registration	Contact Information	Parks and Recreation	Daily	Daily